

3rd party receipting

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Process a payment made by a 3rd party for a patient. The 3rd party is often an employer or the Transport Accident Commission (TAC) and, when the invoice is paid, it needs to be receipted to the original invoice.

To receipt a 3rd party payment:

- 1. Locate and open the patient's record.
- 2. Select Acc Enquiry from the top menu.

2			Corbett, Bro	oke				×
Acc Enquiry Attend Patient Details	Bill Letters Clini Personal Family Name	cal Information Print	Quote Receipt	Waiting R	Room Appoint Practice File#	tments Extras	Pull File 🔽	
Further Details Recalls Notepad	Given Name Preferred Name	Brooke	Init	ial	Hosp. UR No Usual Branch	Branch 1 (37)		ls V
eHealth Messages	Title Date of Birth	10/11/1963	Gender Age	F ¥	First In	08/06/2021	Last In 08/06/2021	
To Change and All Social	Home V	483 Crystal Ave	, igc		Family		Curch	
	Suburb			2	Corbett, Br	ooke (37)		~

The Account Enquiry screen (shown below) will open and display the patient's bills. Each bill is divided into 3 parts: the **invoice** indicated by an **I**, the **service** indicated by an **S**, and the **receipt** indicated by an **R**. There is no receipt in the invoice indicated below because it was not paid. You will now need to process the payment and link its receipt to the correct invoice.

- 3. Select the invoice the 3rd party is paying.
- 4. Select Receipt.

0						Accou	int Enquiry						_ 🗆 ×
Patient	Corbett, Broo	oke					Disp	olay In	voices		<all></all>	 ✓ ● Invoice Only 	O Full Details
Payer	Corbett, Bro	oke		× [Recalculate			ł	Account	Paye	r Credits	185.90	Allocation
Curr	185.90	30+	0.00	60+	0.00	90+	0.00				Total	185.90 Deferred	0.00
Transactio	n												
		Date	Descr	iption				Ag	Tx	Stf	Value	Outstanding	
⊿ I	61	21/06/20	21 COR	BETT,	BROOKE				MED	PD	185.90	185.90	
	S	21/06/20	21 110	Prof	essional a	ttendance	at consu			PD	185.90	185.90	
Þ 🖌	45	6 09/06/20	21 COR	BETT,	BROOKE				MED	PD	71.30	0.00	
Þ 🖌	43	8 08/06/20	21 COR	BETT,	BROOKE				MED	PD	71.30	0.00	
Adjustme	nt Re-Inv	voice Reas	sian	ayments	Receipt	MA Online	ECLIPSE				Pri	nt Email C	lose Help

The Receipt Payment screen (shown below) will open.

5. Use the **Payments** section to select the method of payment.

The total amount to be charged is shown next to **Balance**.

6. Select Add.

The payment details will move down to the Payments section space.

7. Select Allocate.

					Receipt	Payment				
37	Brooke Corbe	ett								
ayer Corbe	ett, Brooke	v	Due	Patient 185.90	Family 185.90	Deferred	Patient 0.00	Family 0.00	Credits 0.00	
ayments										
ormat FT	Name		Bank	Branch		Number		Banklist Amo	unt 185.90	
1. Cash	2. Cheque	3. MC Cheque	4. Ca	rd 🖌 5. Ef	toos ET	6. Direct D)eposit 7	Credits Ad	d Change	
-			-			_				
							Payme	nt Total	0.00	
		C	Family Due		۲	Patient Due	Amoun	t Due	185.90	
							Balanc	e	185.90	

The payment will be processed and the Allocation screen will open.

- 8. Select the invoice the payment is for.
- 9. Select Fully Receipt.

The receipt will be allocated to the bill (adding the R) as shown below.

10. Select **Close** to save and exit.

				Alloc	ation					x
Payer	Corbett, Br	rooke			Account Payer C	redits	18	5.90	On 1 Payment	
Receipt #		37 On 21/06/2	2021 Banked	185.90	Unallocated Pay	ment	18	5.90		<u>Invoice</u> Only F <u>u</u> ll Details
				Trans	saction					
In	voice#	Date	Patient		HIC	CLM#	Br	Dr	Value	Outstanding
⊿ I	61	21/06/2021	CORBETT, B	ROOKE			MED	PD	185.90	185.90
S		21/06/2021	110 Profes	sional atte	endance at c	onsu		PD	185.90	185.90
⊿-↓	61	21/06/2021	CORBETT, B	ROOKE			MED	PD	185.9	0.00
⊿ ₽	R	21/06/2021 21/06/2021	<pre>110 Profes <37></pre>	sional atte	endance at c	onsu		PD	-185.90	0.00
Value	185.90	Allocated	0.00 C	utstanding	185.90	<u>F</u> ully R	eceipt	<u>P</u> a	rtly Receipt	
						Clo	se		Cancel	<u>H</u> elp