

Mark a period as unavailable

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Mark a period in the appointment book as unavailable for a doctor or a practice. This is often set up in advance for events like public holidays and planned leave.

Schedule a period of unavailability for a branch

To block out a period of time:

- 1. Go to Zedmed's Management tab.
- 2. Select Practice Setup then Appointments > Unavailability.

The Branch Schedule Availabilities screen will open with Branch selected by default.

3. In the **Branch** field, select the branch.

If required, you can select all branches in step 7.

- 4. Select the day the unavailable period will start.
- 5. Select New.

The New Branch Schedule Unavailability screen will open.

- 6. Enter a Start Date and End Date for the period the branch will not be available for bookings.
- 7. Use the tick box to indicate if this applies to all branches.
- 8. In the **Notes** field, enter a reason for the closure.
- 9. Select **Close** to save and exit.

The period will be blocked out in red with the reason shown.

To modify the unavailable period, select the date (click above the red band), then select **Details** and make the updates.

To remove the unavailable period, select the date (click above the red band) then select Delete.

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Schedule a period of unavailability for a doctor

To block out a period of time:

- 1. Go to Zedmed's Management tab.
- 2. Select Practice Setup then Appointments > Unavailability.

The Branch Schedule Availabilities screen will open

3. At the top of the screen, select **Doctor**.

Select **Resource** if this is for a resource such as a practice nurse.

4. In the **Branch** field, select the branch.

If you need to set the doctor's unavailability for multiple sites, you will need to repeat these steps for each site.

- 5. In the **Doctor** field, select the doctor's name.
- 6. Select the day the unavailable period will start.
- 7. Select New.

The New Doctor Schedule Unavailability screen will open.

- 8. Enter a Start Date and End Date for the period the doctor will not be available for bookings.
- 9. In the **Notes** field, enter a reason.
- 10. Select **Close** to save and exit.

The period will be blocked out in red with the reason shown.

To modify the unavailable period, select the date (click above the red band), then select **Details** and make the updates.

To remove the unavailable period, select the date (click above the red band) then select Delete.

