

Appointment Report

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The Appointment Report lists all appointments for the day for all branches, or a selected branch, and can be printed or saved to email to staff. The report includes what SMS reminders were sent and what appointments were cancelled or missed.

Video guide

Our 3.5-minute quickstart video explains how the report works and how it can be used!

Running the report

To open the Appointment Report:

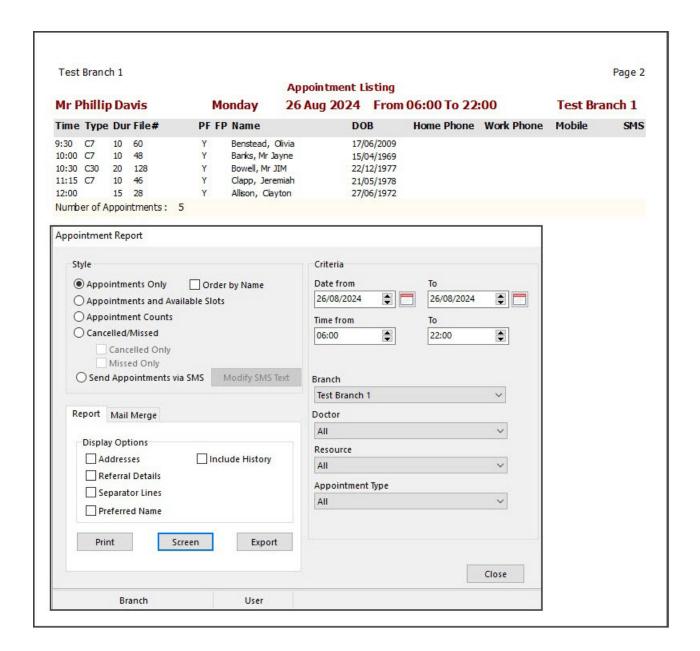
- 1. Go to Zedmed's **Reception** tab.
- 2. Select Daily Reports > Appointments.

The Appointment Report screen will open.

- 3. Select the **Style** of report you want:
 - Appointments Only prints all appointments (one page per doctor) for the selected date range and start/ finish times.
 - Appointments and Available Slots prints empty and booked slots. We recommend setting the Time
 From/To criteria. It will normally begin at the Surgery Opening Time as defined in the Branch Options.
 - Appointment Counts (Zedmed v37 and later) report on the number of appointments per practitioner.
 - Cancelled/Missed prints a list of cancelled (not deleted) or Missed (patient not Attended in the Waiting Room) appointments.
- 4. Select the report's Criteria.

You can focus on a specific **Branch** or **Treating Doctor**, and set the date and time range that you want the include

5. Select **Print** to print out the report or **Screen** open it. The **Screen** view has print and save menu options. **Export** will export the data to a CSV file.



Appointment Counts report

In Zedmed v37 and later, you can produce reports with the number of appointments per practitioner with the total number of appointments for the selected time range. This report does not capture cancelled, unavailable and non-patient appointments.

Select **Appointment Counts** as the **Style** option, select the date range and run the report to view or print the results.

Test Branch 1			Page 1
		Appointment Counts	
Monday	26 Aug 2024	From 06:00 To 22:00	10 Appointment(s)
Treating Doctor/Resource		Number of Appointments	
Dr Grenville Howell		3	
Mr Phillip Davis		5	
Dr WARREN HEDRICK		2	
Total Appointments		10	

Send SMS reminders

Zedmed will automatically send appointment notifications and reminders as explained in the Appointment Notifications guide.

You can use the Appointments Report to manually send a reminder as explained in the Appointment Reminders guide.

The **Appointment Report** can also be used to modify the text used in the messages. The modifications are made using the **Report** and **Mail Merge** tabs and the **Send Appointments via SMS** option.

2-way functionality

The Send SMS feature supports 2-way functionality, and can be used to manually send appointment reminders that patients must reply to with Y/Yes or N/No (not case sensitive). To learn more, see 2-way SMS replies.