

Zedmed v35.7.3

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Upgrading to this version will provide the following updates.

Zedmed v35.7.3

Office	ZED-7765	<p>Error Code 400 occurs when creating a QR code for the Doctor App</p> <p>In Zedmed's Security section, if you open a user's App Access tab and create a QR code to verify the installed Doctor App, an API error would occur. This has been fixed.</p>
Office	ZED-7777	<p>Warning message 'Form type is not registered in the Form OLE registry' when opening a Letter in Office</p> <p>In Zedmed 35.7.2, if you open the Letter menu Pick List in a Patient Record, you cannot open or preview letters. This has been fixed.</p>
Office	ZED-7786	<p>View Claim button missing from Account Enquiry for an MA Online claim</p> <p>The View Claim button allows you to print or view a patient's rebate information. This button was not present in Zedmed v35.7.2 for MA Online claims. This has been fixed.</p>

Zedmed v35.7.2

Office	ZED-7762	<p>Error "API call to transaction returned status code 400" when saving branch options with an SMS username greater than 30 characters</p> <p>Fixed an issue where an SMS Username with more than 30 characters was causing an error. The maximum number of characters has been increased to 50.</p>
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Zedmed v35.7.1

Updates

Office	ZED-7510	<p>New permission (Role Function) is required to Void an invoice linked to a claim.</p> <p>Voiding a service linked to a claim will now need the user to have the Administrator role or to have a role with the new "Void Claim Service" permission. By default, this is not assigned to any Role.</p>
Office	ZED-7510	<p>New messaging when Voiding invoices linked to a claim.</p> <p>Users will now be warned that voiding services for an invoice that has been submitted as a claim (to Medicare/DVA/Eclipse) will cause issues with reconciling.</p>
Office	ZED-7596	<p>New improved "Reconcile Payment Errors" dialog.</p> <p>Updated the message text displayed when an automatic claim reconciliation encounters a voided invoice so the proper actions are clear. It now includes the text: Invoice <xxxxx> has been voided, so payment must be manually reconciled.</p>

Office Clinical	ZED-7523 ZED-7524	New release notes format: PDF replaced with a link to an online release notes page in help.zedmed.com.au. Selecting the Help > Current Release Notes menu item in Office or Clinical will now take the user to a web page containing the release notes for the version of the application being used.
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Fixes

Office	ZED-7511 ZED-7713	Unable to fully receipt or adjust invoices with an old batch ID that were pending prior to Version 35. You can now use the Adjust and Re-Invoice buttons for Medicare and DVA invoices and Tyro EasyClaim batches that were added to a batch prior to Zedmed v35. You can also manually allocate the same invoices to a receipt.
Office	ZED-7540	The Appointment grid does not refresh when you switch between doctor groups. Fixed an issue that caused changing doctor groups in the Appointment grid to not properly refresh the screen.
Office	ZED-7560	Incorrect warning text when increasing or decreasing a service on a paid MA Online claim. When adjusting a service for an invoice that's been submitted to Medicare using MA Online, it now says 'Do you really want to alter this service?' instead of 'Do you really want to void this service?'
Office	ZED-7574	Surgical Partners integration encounters conversion errors when key invoice dates are null. Fixed this issue so Zedmed data can now synchronise with Surgical Partners for sites with older invoices.
Office	ZED-7669	Error: 'Your account has been disabled because you have exceeded the maximum number of login attempts.' The actions of adding a new user or making a user active again will now complete without showing this error.
Clinical	ZED-7598	A patient's entry in the Appointment Audit Report does not show their name. Fixed the issue, which occurred if it was an Online Appointment and the patient was a provisional patient who had been reconciled into an existing patient.
Clinical	ZED-7499	Access error when you select 'Write letter' in Referrals with CDA/eReferral selected. Fixed the issue. If you are not set up as a doctor in Zedmed and try to perform this function you will get a message advising 'Could not save document. Practitioner must have a health identifier.'
Clinical	ZED-7503	Access error in Referrals when distributing letters with any option other than 'Distribute Now' selected Fixed the issue causing the error and you can now choose any of the 4 distribution options for the letter.
Clinical	ZED-7508	Error: 'Cannot get the list of immunisations/vaccines' when opening the immunisations module in clinical. Fixed a Stock Management issue that prevented immunisation records from loading when a product linked to an immunisation had 'Stock ins' with the same batch number but different expiry dates. Stock Management will now not allow a 'Stock in' to be recorded for a product where the batch number already exists with a different expiry date.
Clinical	ZED-7550	Adding a Recall in the Clinical To Do list triggers an error The Add Recall button should not be available in the doctor's to-do list. It is not functional and has been removed. It does exist in the Patient To Do list.

Clinical	ZED-7544	My Health Record data in the patient's History View shows the dates & times in UTC. Fixed the timestamps for My Health Record documents displayed in the patient's history view. They now display in the server's local time instead of UTC.
Clinical	ZED-7562	Access error when deleting a problem tab in Clinical. When you use the Define Problem module in clinical, editing or deleting a problem (tab) will no longer generate an access error.

Zedmed v35.4.1

Upgrading to this version will provide the following updates.

Office	ZED-7466	Unable to register a provider for Medicare claiming when the branch code contains a "/" . Fixed an issue where providers were unable to be registered with Claiming because the clinic code contained a "/" .
Office	ZED-7463	DVA Patient verification does not advise if it is a white or a gold card. The DVA card type is now displayed when a successful Patient Verification is performed for a DVA patient.
Office	ZED-7464	Unable to EasyClaim through Account Enquiry as the function was disabled. Fixed an issue where the Tyro Easyclaim button was not available when a paid invoice was selected in Account Enquiry.
Clinical	ZED-7463	MyHealth Record error, "Cannot get any data. Please ensure the Zedmed API is running. Fixed issue where an error was displayed when My Health Record was enabled and a patient who had a duplicate record with the same IHI number recorded, was opened in Clinical Records.
Clinical	ZED-7339	Slow scroll performance issue with the Results Inbox. This issue had been previously resolved and the fix was reapplied in this build after being absent from the previous build.

Zedmed v35.4.0

Upgrading to this version will provide the following updates.

Upgrader	ZED-7382	The upgrade will remove the Medicare Adapter and display a message about the removal of Java. The Upgrader will now remove the old Medicare Adapter (HicOnline folder from the server) and display a prompt at the end of a successful upgrade to uninstall Java 1.5.
Office	ZED-7281	Resolved the 'Printer is not currently printing Error' when cancelling a print. Fixed several instances where the "Printer is not currently printing" exception may occur.

Office	ZED-7307	Corrected the estimated message size when setting up SMS reminder messages. The characters remaining count was not correct. It displayed the count for the All message on other appointment-type messages.
Office	ZED-7343	Updated Zedmed's branding. Updated branding displayed in Office and Clinical to the new graphics and text.
Office	ZED-7374	Allow invoices with status PD to be transmitted via ECLIPSE (IMC PC). In paid Eclipse Billing, Allow Eclipse IMC Patient Claims to be submitted even if the invoice is already paid in full.
Office	ZED-7378	Statistics report update: added an Item Number and Aggregate QTY Modified the statistics report so the counts # reflect the item quantity rather than just counting how many services were billed. This will assist customers with stock reporting. There is also a checkbox for those who want to continue using the old behaviour, if required.

Zedmed v35.3.4

Upgrading to this version will provide the following update.

Office	ZED-7382	Reduced the server load from Intramail's status check. Improved the efficiency of the unread Intramail query. This will reduce the workload on the server for larger practices.
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Zedmed v35.3.3

Upgrading to this version will provide the following updates.

Reporting features

Office	ZED-7248	Claim Status Detail report. The Claim Status screen's Claims tab now has options to view or print a report showing the information displayed on the screen.
Office	ZED-7249	Claim Payment Status Detail report. The Claim Status screen's Payments tab now has options to view or print a report showing the information displayed on the screen.

Clinical and Office updates

Office	ZED-7310	MA Online invoice - Unable to void an invoice after MA Same Day delete. Fixed an issue that prevented the voiding of an invoice submitted via MA Online even after a same-day delete was successful.
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Office	ZED-7334	QLD clinics - Unable to create a schedule due to a graphic display error. Fixed the error "The given "30/12/1899" local time is invalid" (situated within the missing period prior to DST) - fixed for practices in QLD when creating schedules using the graphical editor.
Office	ZED-7335	Schedule - Graphics Display error Request to Schedule/updateDailySchedule return status code 400. Fixed an error that displayed when adding and deleting scheduled sessions using the graphic display.
Office	ZED-7338	Invoices with voided services were incorrectly displayed as outstanding when they had been fully paid. Fixed an issue where the automatic reconciliation of claims with rejected services resulted in the invoice not being marked as paid.
Clinical	ZED-7278	To Do List - unable to open the patient's file. Clicking the patient's name on the clinical To Do list will again open the patient.
Clinical	ZED7324	The Billing Wizard was slow to load when a patient was not attended or admitted. Fixed the poor performance that occurred when opening the billing wizard for patients that had not been admitted through the clinical waiting room.
Clinical	ZED-7339	Results Inbox - slow to scroll through results - Performance Issue. Fixed the Results Inbox slow scrolling issue (and other long list views in clinical).

Zedmed v35.3.2

Upgrading to this version will provide the following update.

Office	ZED-7269	Transaction GST Report Summary update Fixed an issue causing the data in the transaction report summary CSV not to match the report.
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Zedmed v35.3.1

Upgrading to this version will provide the following update.

Office	ZED-7259	Claims download update Fixed an isolated issue that could result in updates to Claims and Claims Payment data failing to download.
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Zedmed v35.3.0

Upgrading to this version will provide the following updates.

Claims and Payments

Office	ZED-7211	Improved performance in the Claims and Payments screens. Improved the load time and search speed in both the Claims and Payments screens.
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Office	ZED-7216	PCI claims (MA Online) are now hidden from the Payments screen. Removed the payment information for MA Online (PCI) claims from the payment view on the claims screen.
Office	ZED-7222	A new Exception view has been added to make it easier to review payments. <ul style="list-style-type: none"> • The Claims and Payments screens will highlight in red, entries where the amount Paid differs from the amount Outstanding. • Double-clicking a payment in the Payments screen will switch to the Claims screen and show only the claims associated with that payment. • The claims shown will be sorted by exception, for example, underpaid, overpaid and rejected.
Office	ZED-7247	Some of the labels on the Claims and Payments screens have been updated for clarity Modified some of the options and button names on the Claims and Payments screen and added additional information to provide more clarity when reconciling claim payments.
Office	ZED-7213	Fixed an issue that could allow a user to perform a MA Same Day Delete on a paid invoice If the invoice is fully paid then you cannot perform a MA Same Day Delete until the allocation and payment have been reversed.

Stock Management

Office	ZED-6298	Confirmation is now required when linking an AIR code to both a product and sub-product A confirmation prompt will appear if you add a link to an AIR code that will result in both the product and sub-product being linked to the AIR code.
Office	ZED-6663	New Alert to notify when stock is about to go out of date. An alert will now appear when a product is nearing its expiry date. The alert will only be displayed if the product has an expiry date set, has stock on hand and the current date is 7 days or less from the expiry date.
Office	ZED-6664	New Stock Expiry screen that shows stock near/over its use-by date. This new page displays stock that has an expiry date recorded and has either expired or is due to expire within the number of days selected. The page can be printed as a report and includes an option to create a stock adjustment to remove the expired stock.
Office	ZED-7151	Allow printing of the current expiring stock view. Added the ability to print a report of Expiring Products.
Office	ZED-7129	The text "Non AIR Vaccine" will now be added to items without an AIR code when linking a vaccine to a stock product. Immunisations with no AIR code will now display the text "Non AIR vaccine" after their name when selecting an immunisation to link to a stock product.

Clinical updates

Clinical	ZED-7237	Clinical Summary View - Immunisation date shown as Encounter date and not Given Date Backdated immunisations will no longer display the date they were recorded in the Clinical Summary View. They will again display the date the immunisation was given.
Clinical	ZED-7239	Flexi Report load error Fixed an error that prevented the running of Flexi Reports in Clinical.

Zedmed v35.2.2

Upgrading to this version will provide the following updates.

Office	ZED-7169	Slowness in Zedmed office if claiming.com.au or Medicare become unresponsive. Fixed an issue where opening Patient Details, Account Enquiry or Invoice Details would cause Office to be unresponsive when Claiming.com.au or Medicare had an outage. Please note that patient verification, submitting a claim or transmitting immunisation data via AIR will continue to cause slowness in office if there is an outage.
Office	ZED-7172	Provider status check and update is being sent using the wrong clinic code. Fixed an issue where doctors were incorrectly displaying as "not registered" for Medicare claiming when a practice has multiple minor IDs on the same database and the user is logged in as a branch different to the one the doctor is registered under.
Office	ZED-7194	IHI Service Search (IHI) - Last Updated date is not updating. Added a Last Searched field to the EHealth tab of the Patient Details form to track when a Search was performed even if the IHI details remain unchanged. The Last Updated field is now only updated if the search returns differing IHI values for the IHI Number, Number Status or Record Status.
Office	ZED-7197	Show Code on Appt Screen option has disappeared from the Doctor Details window. Reinstated the Show Code on Appt. screen option on the Doctor Details window. When this option is ticked the doctor code is displayed on the appointment grid instead of the doctor's name.
Office	ZED-7199	Eclipse Billing message incorrectly displayed when the patient is under 12 years of age stopping the submission of the claim. Fixed issue preventing the submission of ECLIPSE claims for patients under 12.
Clinical	ZED-7189	INR- Observations and measurements clinical - all showing 0. Fixed issue where information was not displayed correctly in INR tab of the Observations screen.
Clinical	ZED-7200	Clinical Billing Wizard - Delete not working for Selected Instructions. Fixed the delete context menu item for the Clinical Billing Wizard's selected instructions display.

Zedmed v35.2.1

Upgrading to this version will provide the following updates.

Office	ZED-7158	Bulk payment allocation/receipting in Payments. Invoice Batching and allocation for 3rd party payers have been re-instated in Office.
Clinical	ZED-7165	Clinical Summary view – Result navigation is skipping results when actioning. Corrected the sort order of results when being displayed and viewed so that opening the first result on the list and clicking next to go through each result actually reaches each result on the list.
Office	ZED-7168	Inactive Doctors incorrectly displayed in the Doctor drop-down on the Claims tab. Removed inactive doctors from the drop-down menus on the claim and payment status views.
Office	ZED-7170	Old Transmitted Immunisations appearing in AIR as an Error after Upgrading to v35.1. Fixed issue where AIR claims from before the Medicare Web Services update show as failed to transmit, regardless of if they actually failed.
Office	ZED-7173	AIR error "Service did not return any content" where reporter is a Nurse who has a doctor code but no provider number. Fixed an issue submitting claims to AIR when they were recorded by a Zedmed user who is setup as a doctor but does not have a provider number.
Office	ZED-7175	Having an é in doctor name prevents the use of Claim status form - Malformed String firebird error. Fixed error that is displayed opening the Claim Status screen when there is a doctor that has a accented character in their name or doctor code.

Zedmed v35.2.0

Upgrading to this version will provide the following updates.

Office	ZED-7132	Medicare statement of benefit no longer available Added ability to view and print all claim forms, when initially submitting a claim and from the Account Enquiry screen.
Office	ZED-7163	Allow claiming registration for 7 digit provider numbers Fixed inability to transmit to AIR for providers with a 7 character provider number.
Clinical	ZED-7166	Add History on script details Fixed error message that occurs when attempting to add a medication to a patient's history instead of prescribing it.

Clinical	ZED-7167	<p>Add further notes to an encounter</p> <p>Fixed error message when attempting to add additional notes to an encounter.</p>
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Zedmed v35.1.0

Upgrading to this version will provide the following updates.

Upgrade	ZED-7017	<p>TLS 1.2 Support Check before Upgrade Proceeds</p> <p>TLS 1.2 support is now required to be installed and enabled on Windows Server 2008 R2 and Windows Server 2012 as part of Zedmed's support for Medicare Web Services. If TLS 1.2 support is not installed or could not be enabled, the Upgrader will not proceed.</p>
Office	ZED-6718	<p>Automatically reconcile payments</p> <p>Added function to automatically reconcile selected claim payments.</p>
Office	ZED-6734	<p>Voiding of invoice on rejected claims</p> <p>Allow the voiding of the invoice associated with a rejected claim.</p>
Office	ZED-6702	<p>Associate manual receipts to Claim Payments</p> <p>Added function to manually associate a set of Receipt Numbers with a Claim Payment, in case a receipt was done manually prior to a payment being received.</p>
Office	ZED-6643	<p>Treating Doctor registration</p> <p>Add ability to control doctor registration with Medicare Web Services from the Treating Doctor form.</p>
Office	ZED-6641	<p>New practice claiming credentials at Branch level</p> <p>Add function to Practice settings to enable users to set claiming credentials for all branches, and for any specific branch if they differ.</p>
Office	ZED-6565	<p>New Claim Status > Payments screen added</p> <p>Add a new view of all Claim Payments received via Medicare Web Services.</p>
Office	ZED-6547	<p>Allow same day delete of claims</p> <p>Allow for same day delete of interactive claims submitted via Medicare Web Services.</p> <p>Note: Same day delete for Tyro claims is currently not supported</p>

Office	ZED-6494	<p>Bulk bill and DVA claims processed via Medicare Web Services</p> <p>Bulk Bill and DVA claims now processed via Medicare Web Services and no longer sent as a batch.</p>
Office	ZED-6128	<p>ECLIPSE support via Medicare Web Services</p> <p>Added support for making ECLIPSE claims using Medicare Web Services.</p>
Office	ZED-6399	<p>New Claim Status > Claims view added</p> <p>Add a new view of all claims (invoices) submitted to Medicare Web Services.</p>
Office	ZED-6364	<p>Changed Specimen Collection Point to five characters</p> <p>Increased the Specimen Collection Point field length to five characters</p>
Office	ZED-6182	<p>New permission added for viewing claim status/claim payment</p> <p>Added permission "Claiming" to control access to the claim status view and claim payment view.</p> <p>Note: This function has only been added to the administrator role by default. It will need to be manually added to any other role that needs access to this view (e.g. Receptionist or Practice Manager).</p>
Office	ZED-6123	<p>New patient verification</p> <p>The Patient Verification button on the Patient Record checks for Medicare, Healthcare card, DVA and Health fund eligibility.</p>
Office	ZED-5964	<p>Include Provisional Patients in search results for Online Appointments</p> <p>Include provisional patients in search results when searching for appointments. Note: Provisional patients are only created when using the Zedmed Online Appointment system.</p>
Office	ZED-5761	<p>Fixed bug with ECLIPSE date error messages</p> <p>The date entry controls on the ECLIPSE invoice submission UI have updated and will no longer display erroneous validation messages before a date has been filled in.</p>
Office	ZED-5808	<p>Stock movement summary details</p> <p>Movement page added which displays Stock on hand at the beginning of the period, stock in, stock out and Stock on hand at the end of the period. Data displayed can be filtered according to Date, Category and Movement Reason.</p>
Office	ZED-6128	<p>ECLIPSE claims via Medicare Web Services</p> <p>Added support for making ECLIPSE claims using Medicare Web Services.</p>

Office	ZED-6399	<p>New claims status screen</p> <p>Add a new view of all claims submitted to Medicare Web Services.</p>
Office	ZED-6486	<p>Available Doctors status for online appointments</p> <p>Appointment type setup for online appointments will consider doctors to be unavailable for an appointment type unless specifically selected to be so.</p>
Office	ZED-6547	<p>Same day delete of interactive claims</p> <p>Allow for same day delete of interactive claims submitted Medicare Web Services.</p> <p>Note: Same day delete of Tyro claims is currently not supported.</p>
Office	ZED-6565	<p>New Claim Payment details screen</p> <p>Added new view of all Claim Payments.</p>
Office	ZED-6641	<p>Management of Claiming credentials at branch level</p> <p>Add function to Practice settings to allow claiming credentials to be set for all branches and for any specific branch if the credentials differ.</p>
Office	ZED-6643	<p>Manage doctor claim registration in Treating Doctors form</p> <p>Added ability to control doctor registration with Medicare Web Services from the Treating Doctor form</p>
Office	ZED-6702	<p>Manually associate receipt with claiming payment</p> <p>Added functionality to manually associate a set of Receipt Numbers with a Claim Payment, in case a receipt was done manually prior to a payment being received.</p>
Office	ZED-6718	<p>Automatic reconciliation process for selected claim payments</p> <p>Added functionality to automatically reconcile selected claim payments.</p>
Office	ZED-6374	<p>Void a rejected claim/invoice</p> <p>Allow voiding of the invoice associated with a rejected claim.</p>
Office	ZED-6889	<p>SMS username field length increase</p> <p>SMS username field has been increased to 50 characters.</p>

Office	ZED-6955	<p>Item number end dated with today's date not appearing on Billing Wizard</p> <p>Fixed a rare issue where an item number will be missing from the billing wizard a day earlier than it's specified end date.</p>
Office	ZED-6810	<p>Changes to support Incentive Items updates to the MBS for 1 January 2022</p> <p>Added the additional 4 sets of Medicare Plus Bulk Billing incentive items to the ones automatically added when creating an invoice.</p>
Clinical	ZED-6934	<p>Allow all doctors within a practice to view and edit a Return to Work SA eWCC</p> <p>Update to allow doctors to view and edit a Return to Work SA eWCC that was created by other doctors within the same practice.</p>
Clinical	ZED-6918	<p>Hide the RTWSA button when function not setup for practice</p> <p>Zedmed Clinical will not display the ReturnToWorkSA button on Patient History user interface, if the functionality has not been enabled.</p>
Clinical	ZED-6917	<p>Rename RTW SA to ReturnToWorkSA</p> <p>In Zedmed Clinical, the button caption to request an electronic work cover certificate for Return to Work SA has been renamed from "RTW SA" to "ReturnToWorkSA" for clarity.</p>
Clinical	ZED-6916	<p>Don't display "Downloaded from My Health Record" entry when empty</p> <p>Zedmed Clinical will not display the "Downloaded from My Health Record" heading text by itself in the Summary Views, Incoming Documents tab where no MHR documents are available for the patient.</p>
Clinical	ZED-6893	<p>Add Enable/Disable option for RTWSA to Global Options</p> <p>Users will now be able to switch on/off Return to Work SA functionality from Zedmed Clinical > Tools > Global Options user interface</p>
Clinical	ZED-6986	<p>Support for RTWSA in Terminal Services and Citrix environments</p> <p>Fixed issue where ReturnToWorkSA button would not activate in a Citrix or Terminal Services environment when set up for user specific settings files.</p>
Office	ZED-6534	<p>Fixed issue causing "30/12/1899 local time is invalid" error</p> <p>Fixed issue for some customers in Western Australia & Queensland who were seeing an error when transmitting an electronic prescription or when a prescription is checked against the real-time prescription monitoring system, due to the PC being in a time zone that has never had daylight savings.</p>

Office	ZED-6749	Do not show Billing Wizard if encounter not saved When an empty encounter is stopped and the user chooses to not save it by clicking No to the prompt, the Billing Wizard is now no longer displayed.
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NEW features in Zedmed v35

Zedmed v35 introduces the following features.

Medicare Web Services billing:

- The main change for Medicare's new claim submission system (Medicare Web Services) is in how claims are submitted and how payments are reconciled. You no longer batch invoices, they are automatically sent once the invoice has been created, and when payments are received, they can all be receipted together with a click.
- Instead of the previous set of 7 Batching menu options, this workflow is managed in the new Claims Status screen, which shows sent invoices on one tab and payments received on another.
- Online PV and DVA PV buttons have been replaced with a single Patient Verification button which checks for Medicare, Healthcare card, DVA and Health fund eligibility.
- Payments can be automatically reconciled with a receipt created for the amount that was paid, and that receipt will be allocated against the invoice. Adjustments can also be created manually if required.

Stock Management:

- Manage your stock of vaccines and consumables using Zedmed Stock Management. This feature supports sub-products for vaccine vials and doses and includes in-depth stock reporting.
- Record the use of stock when invoicing an item that is linked to a stock product.
- Record the use of stock in a clinical encounter. This process records the vaccines and consumables used, optionally adds an item to the invoice and reduces the stock level in Stock Management.
- Perform a stocktake using Zedmed Stock Management and use a dedicated stocktake screen to enter your stock counts by batch number.

Online Appointments:

- White labelled product
- Web and mobile application
- Reconciliation of new and existing patients inside Zedmed Office
- Real-time integration with Zedmed
- Location search for practice
- Doctor selection, including specialties, photo and bio
- Email and SMS confirmation reminders
- Update personal calendar with appointment
- Easy online change/cancellation
- Medical questionnaire capability
- Scan driver's license and Medicare card
- Quick booking function for returning patients
- Multiple appointment type options
- Next available appointment for selected doctor
- Account and password management
- Email gateway