

Cloud TeamViewer

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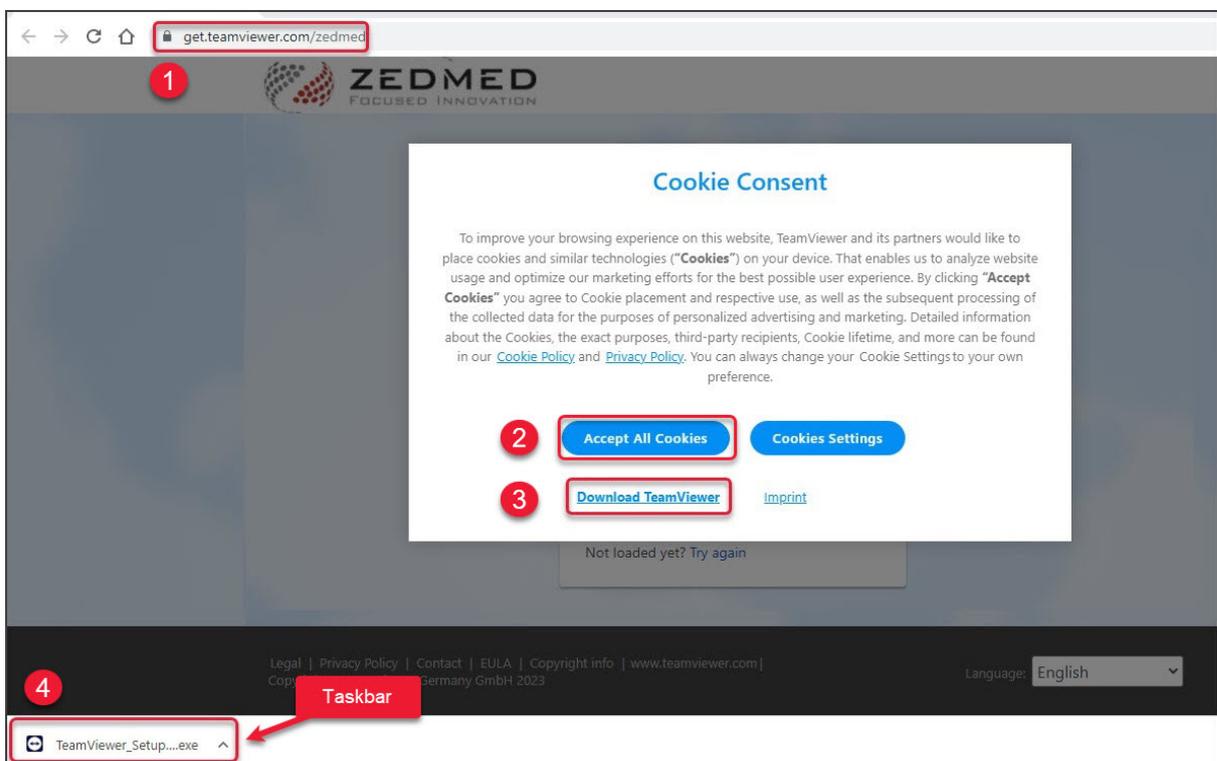
TeamViewer is used by Zedmed Cloud to provide remote support and see what is on your screen.

MacOS (Apple) users should refer to the [Remote Control a Mac](#) guide.

To open TeamViewer:

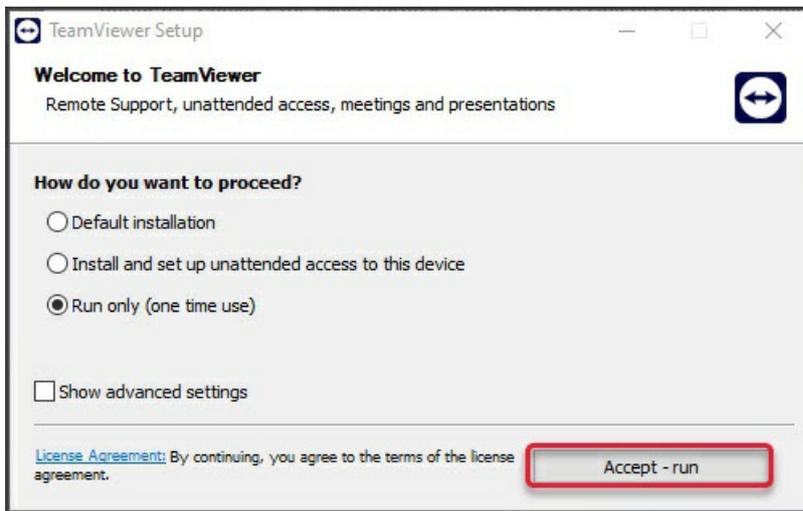
1. Select this link <https://get.teamviewer.com/zedmed>

The TeamViewer download page will open.



2. If you select, **Accept All Cookies**, the Cookie Consent screen (steps 2 and 3) will not open the next time you use Team Viewer.
3. Select **Download TeamViewer**.
 - TeamViewer will download.
 - For most browsers, it will appear in your Windows taskbar.
4. Select **TeamViewer_Setup.exe**.
 - You can select it from the taskbar.
 - The **Welcome to TeamView** dialog will open.
 - **Run only (one-time use)** will be selected by default.
5. Select **Accept - run**.

You may only need to select this the first time you use TeamViewer.



6. Select **Continue** on the EULA dialog.

You may only need to select this the first time you use TeamViewer.



TeamViewer will open.