

eRx ePrescribing

Last Modified on 12/02/2025 9:51 am AEDT

In Zedmed, eRx is used to provide electronic prescribing in the **Medications module**. eRx is a secure Prescription Exchange Service that electronically transfers prescription information between practitioners and pharmacists. It also delivers information to eHealth systems such as **My Health Record** and real-time prescription monitoring (RTPM).

For questions about eRx and what it does, we recommend the [eRx FAQ page](#).

The electronic prescription is sent via the eRx script exchange, who pay for the SMS message sent to the patient.

What does a practitioner need to ePrescribe with eRx

1. The practice will need a **NASH certificate** and HPI-O setup in Zedmed for ePrescribing to work.

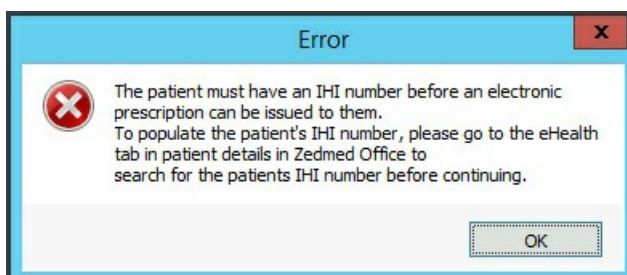
NASH certificates are provided to registered organizations using the HPOS online portal.

You can log into this portal using a **PRODA** account then request and download a NASH Certificate.

2. The practitioner needs to be set up with eRx, and have a unique eRx entity for each branch they work in.

eRx is requested using the erx.com.au website. When eRx provides Zedmed with the relevant registration information, Zedmed will contact the practice's technical contact to add the information to Zedmed.

3. The patient being prescribed needs an IHI number in their **patient record**. If they do not, this error will advise how to add an IHI.



4. The practitioner needs the following information:

- HPI-I number
- Erx Entity ID
- Qualification

This is entered into their **Doctor Details** > Practice Setup>Doctors>Find Treating Doctors.

NOTE: The practice also needs their NASH certificate and HPI-O set up in Zedmed.

Doctor Details

<p>Identity</p> <p>Family Name: FERNANDEZ</p> <p>Given Names: DANUTA</p> <p>Title: Dr Search HI Service</p> <p>EHealthID (HPI-I): [REDACTED]</p> <p>ABN/Bus. Name: [REDACTED]</p> <p>AHPRA Number: MED1234567890</p> <hr/> <p>Home Address</p> <p>123 Testing Street</p> <p>Address Line 2: [REDACTED]</p> <p>Suburb: SOUTH MELBOURNE</p> <p>3205</p> <hr/> <p>Phone Numbers</p> <p>Home Phone: 03 1234 5678</p> <p>Home Fax: 03 9876 5432</p> <p>Mobile Phone: 0408509482</p> <hr/> <p>Clinical Settings</p> <p>Qualification: MBBS, Dip. Derm, FRACGP</p> <p>Prescriber No: 9877773</p> <p>Email Address: dfernandez@testing.email.aau</p> <p style="text-align: center;">Biographic Information</p> <p style="text-align: left;">Find</p>	<p>Practice</p> <p>Dr Code: DF <input checked="" type="checkbox"/> HIC Registered <input checked="" type="checkbox"/> HIC Online <input checked="" type="checkbox"/> DVA Registered <input type="checkbox"/> REI Registered</p> <p>Default Item #: [REDACTED]</p> <p>Fee type override: [REDACTED] Clear</p> <p>Dr Type: [REDACTED]</p> <hr/> <p>Branches</p> <p>Branch: Branch 3</p> <p>Bank List: Branch 3 Bank Account</p> <p>MA Format: General Practitioner</p> <p>Provider #: 1734511H Other Provider #: [REDACTED]</p> <p>Claiming Active: <input checked="" type="checkbox"/> Active Delete Registration</p> <p>Exr Entity ID: [REDACTED] Invoice Header Invoice Footer Another</p> <p>Provider Type: [REDACTED]</p> <hr/> <p>Employment</p> <p style="text-align: center; font-weight: bold; font-size: 1.2em;">No Employment Record!</p> <p style="text-align: right;">Details New</p> <hr/> <p>Status</p> <p><input checked="" type="checkbox"/> Available <input type="checkbox"/> Assist Only <input type="checkbox"/> External Primary Surgeon Only <input checked="" type="checkbox"/> Available Online</p> <p><input type="checkbox"/> ECLIPSE Fund Schemes <input type="checkbox"/> Show Code on Appt. Screen</p> <p>Text for specialty treatment: [REDACTED]</p> <p style="text-align: right;">Close Cancel</p>
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5. Enable Electronic Prescribing must be ticked in Clinical under My Options > Drug Options.

This is enabled by default.

The screenshot shows the 'My Options' dialog box with the 'Drug Options' tab selected. The 'Electronic Prescribing' section is highlighted with a red box, and the 'Enable Electronic Prescribing' checkbox is checked. Other visible options include 'Prescribing Defaults' (e.g., 'Drugs default to Regular', 'Show drug hint'), 'Drug Interactions Defaults' (e.g., 'Automatic Check', 'Severity >= No Severity Filter'), and 'Real-time Prescription Monitoring (SafeScript/NDE)' (e.g., 'Enable Precheck').

6. **Enable Electronic Prescribing** must be ticked in Clinical under the **Global Options > Drugs** tab.

This is also where Zedmed will add the eRx configurations.

Zedmed Support will enter the required information into the eRx field. Please do not change or enter information here.

Global Options

General | Communications | Letters & Templates | Scanning | Results | Drugs | ACIR Immunisation Defaults | Chronic Disease Management | Library

In summary tabs, show drugs prescribed in All Years Use MIMS for medication database

Medications usually last days

Short-term drugs remain current for days after medication runs out

Default to remind doctors to renew regular use drugs

Reminder to renew regular use drugs days before medication runs out

When prescribing a new short-term drug, mark it 'hide/archive if not current'

Disable the prescribing module unless something has been recorded in patient allergies

Warn doctors if they are re-prescribing a drug that has or more days of medication left

Separate PRN drugs from regular use drugs

Activate or Create New Problem Tab on Represcribe

Show Quantity on NIMC Labels and Form.

Prescription Exchange Service

None

eRx

eRx Server

Port

Send eprescriptions with consent for NPDR upload (where patient has not withdrawn consent)

Medisecure

Medisecure Server

Port

Electronic Prescribing

Enable Electronic Prescribing

Note: A Prescription Exchange Service (PES) must be selected and the PES's adapter installed and running for ePrescribing to function.

Time to wait before reverting to paper based prescription:

seconds Wait indefinitely

Note: This value is a maximum value only. Your network or the electronic prescription provider may timeout before the specified time.