

eRx ePrescribing

Last Modified on 24/06/2024 2:09 pm AEST

In Zedmed, eRx is used to provide electronic prescribing in the **Medications module**. eRx is a secure Prescription Exchange Service that electronically transfers prescription information between practitioners and pharmacists. It also delivers information to eHealth systems such as **My Health Record** and real-time prescription monitoring (RTPM).

For questions about eRx and what it does, we recommend the [eRx FAQ page](#).

The electronic prescription is sent via the eRx script exchange, who pay for the SMS message sent to the patient.

What does a practitioner need to ePrescribe with eRx

1. The practice will need a **NASH certificate** for ePrescribing to work.

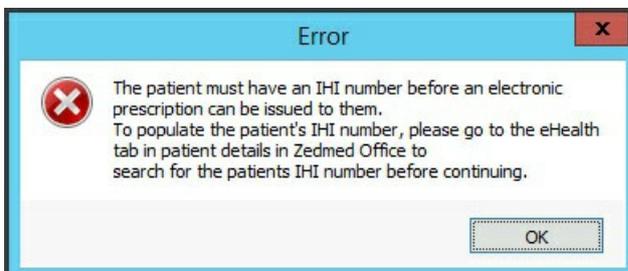
NASH certificates are provided to registered organizations using the HPOS online portal.

You can log into this portal using a **PRODA** account then request and download a NASH Certificate.

2. The practitioner needs to be set up with eRx, and have a unique eRx entity for each branch they work in.

eRx is requested using the erx.com.au website. When eRx provides Zedmed with the relevant registration information, Zedmed will contact the practice's technical contact to add the information to Zedmed.

3. The patient being prescribed needs an IHI number in their **patient record**. If they do not, this error will advise how to add an IHI.



4. The practitioner needs the following information entered into their **Doctor Details**. (Practice Setup>Doctors>Find Treating Doctors).

- HPI-I number
- Erx Entity ID
- Qualification

Doctor Details

<p>Identity</p> <p>Family Name: <input type="text" value="FERNANDEZ"/></p> <p>Given Names: <input type="text" value="DANUTA"/></p> <p>Title: <input type="text" value="Dr"/> <input type="button" value="Search HI Service"/></p> <p>EHealthID (HPI-I): <input style="border: 2px solid red;" type="text"/></p> <p>ABN/Bus. Name: <input type="text"/></p> <p>AHPRA Number: <input type="text" value="MED1234567890"/></p> <p>Home Address</p> <p><input type="text" value="123 Testing Street"/></p> <p><input type="text" value="Address Line 2"/></p> <p>Suburb: <input type="text" value="SOUTH MELBOURNE"/></p> <p><input type="text" value="3205"/></p> <p>Phone Numbers</p> <p>Home Phone: <input type="text" value="03 1234 5678"/></p> <p>Home Fax: <input type="text" value="03 9876 5432"/></p> <p>Mobile Phone: <input type="text" value="0408509482"/></p> <p>Clinical Settings</p> <p>Qualification: <input style="border: 2px solid red;" type="text" value="MBBS, Dip. Derm, FRACGP"/></p> <p>Prescriber No: <input type="text" value="9877773"/></p> <p>Email Address: <input type="text" value="dfernandez@testing.email.aau"/></p> <p style="text-align: center;"><input type="button" value="Biographic Information"/></p> <p><input type="button" value="Find"/></p>	<p>Practice</p> <p>Dr Code: <input type="text" value="DF"/> <input checked="" type="checkbox"/> HIC Registered <input checked="" type="checkbox"/> HIC Online <input checked="" type="checkbox"/> DVA Registered <input type="checkbox"/> REI Registered</p> <p>Default Item #: <input type="text"/></p> <p>Fee type override: <input type="text"/> <input type="button" value="Clear"/></p> <p>Dr Type: <input type="text"/></p> <p>Branches</p> <p>Branch: <input type="text" value="Branch 3"/></p> <p>Bank List: <input type="text" value="Branch 3 Bank Account"/></p> <p>MA Format: <input type="text" value="General Practitioner"/></p> <p>Provider #: <input type="text" value="1734511H"/> Other Provider #: <input type="text"/></p> <p>Claiming Active: <input checked="" type="checkbox"/> Active <input type="button" value="Delete Registration"/></p> <p>Exr Entity ID: <input style="border: 2px solid red;" type="text"/> <input type="button" value="Invoice Header"/> <input type="button" value="Invoice Footer"/> <input type="button" value="Another"/></p> <p>Provider Type: <input type="text"/></p> <p>Employment</p> <p style="text-align: center; font-weight: bold; font-size: 1.2em;">No Employment Record!</p> <p style="text-align: right;"><input type="button" value="Details"/> <input type="button" value="New"/></p> <p>Status</p> <p><input checked="" type="checkbox"/> Available <input type="checkbox"/> Assist Only <input type="checkbox"/> External Primary Surgeon Only <input checked="" type="checkbox"/> Available Online</p> <p><input type="button" value="ECLIPSE Fund Schemes"/> <input type="checkbox"/> Show Code on Appt. Screen</p> <p>Text for specialty treatment: <input type="text"/></p> <p style="text-align: right;"><input type="button" value="Close"/> <input type="button" value="Cancel"/></p>
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5. Enable Electronic Prescribing must be ticked in Clinical under My Options > Drug Options.

This is enabled by default.

My Options

<p>General Drug Options Document Handling Function Selections My Health Record</p> <p>Prescribing Defaults</p> <p>Drugs default to: <input type="text" value="Regular"/></p> <p><input checked="" type="checkbox"/> Show drug hint <input type="checkbox"/> Default to Favourite Drug List <input checked="" type="checkbox"/> Show Non-Prescription Drugs <input checked="" type="checkbox"/> Include Section 100 Drugs <input type="checkbox"/> Hide warnings on exact re-prescribe <input checked="" type="checkbox"/> Tell me when recalculating drug dates upon deletion of a script <input checked="" type="checkbox"/> Remind me to handwrite script details for controlled drugs <input checked="" type="checkbox"/> Remind me to renew prescriptions <input type="checkbox"/> Show all drugs (including hidden ones) by default <input checked="" type="checkbox"/> Always default to the PBS max repeats <input checked="" type="checkbox"/> Show restricted drug prompt</p> <p>Activate or Create New Problem Tab on Represcribe: <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Site Default</p> <p>Display Settings</p> <p><input checked="" type="checkbox"/> Save column order and sizes when closing drug search</p> <p>Prescribing module starts on: <input type="text" value="New Drug"/></p>	<p>Drug Interactions Defaults</p> <p><input checked="" type="checkbox"/> Automatic Check <input checked="" type="checkbox"/> Show 'other drugs' interactions when the selected drug has no interactions</p> <p>Severity >= <input type="text" value="No Severity Filter"/> OR Likelihood/Documentation >= <input type="text" value="No Likelihood Filter"/></p> <p>Real-time Prescription Monitoring (SafeScript/NDE)</p> <p><input checked="" type="checkbox"/> Enable Precheck You must be registered before selecting this option.</p> <p>Electronic Prescribing</p> <p><input checked="" style="border: 2px solid red;" type="checkbox"/> Enable Electronic Prescribing</p> <p style="text-align: right;"><input type="button" value="OK"/> <input type="button" value="Cancel"/></p>
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6. **Enable Electronic Prescribing** must be ticked in Clinical under the **Global Options > Drugs** tab.

This is also where Zedmed will add the eRx configurations.

Zedmed Support will enter the required information into the eRx field. Please do not change or enter information here.

The screenshot shows the 'Global Options' dialog box, specifically the 'Drugs' tab. The 'Electronic Prescribing' section is highlighted with a red box, indicating that the 'Enable Electronic Prescribing' checkbox is checked. Below this, there is a note: 'Note: A Prescription Exchange Service (PES) must be selected and the PES's adapter installed and running for ePrescribing to function.' There is also a field for 'Time to wait before reverting to paper based prescription:' set to 15 seconds, with a 'Wait indefinitely' option. The 'Prescription Exchange Service' section has 'eRx' selected, with fields for 'eRx Server' and 'Port' (3440). The 'Medisecure' section has fields for 'Medisecure Server' (DVICQVIDEV2019B) and 'Port' (2056). At the bottom, there are 'Help', 'OK', and 'Cancel' buttons.