

# LEARNING

Version: 1.00 | Last Modified on 14/05/2026 8:41 am AEST

## Playlists

### Zedmed Clinical playlist

 Click this button (below) to list all videos in the playlist then scroll to select one of your choice.

## Clinical

Navigate a Clinical Record

Start and end an Encounter

Electronic prescribing

Create referral (send electronically)

Create a letter

Manage patient results

Record and manage problems

Create and distribute batch letters

Clinical introduction (2min)

Secure Send

HealthLink SmartForms

MyMedicare support

Webinar: Results inbox

## Office

Using the Appointment Grid

Managing Patient Recalls

Using the Office Waiting Room

Add a Health Fund as a payer

Managing patient referrals

Adding patient payers

Manage Patient Records

Webinar: Schedules deep dive

Webinar: Claims management

Archive a patient

Merge a patient's records

Secure Send

Registering a patient

Adding payers to a patient

Managing appointments

Scheduling recall reminders

Electronic signatures

Updating fees & adding items

## Billing & Reports

DVA Invoicing

Webinar: Zedmed Reports

Custom practitioner invoices

Claims screen overview

Voided invoices with paid claims

Reconciling claim payments

Appointment report

Patient report

Banking report

Transaction GST report

Debtors report

# Zedmed Cloud

Zedmed Cloud navigation

Zedmed Cloud Scanning

## Webinars

Webinar: Telehealth on-premise

Webinar: Payment Gateway

Webinar: Heidi AI

Webinar: Zedmed v36.5 features

Webinar: Zedmed New features