

Zedmed v36.2.0

Last Modified on 01/12/2023 1:56 pm AEDT

NEW HealthShare integration

The Address Book is now integrated with **HealthShare** so practitioners have access to Australia's largest Specialist and Allied Health directory when sending letters and referrals. This feature requires internet access. Learn more in our **HealthShare guide**.

NEW Intramail Search

There is now a **search option** in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, a date range or linked patient.

Office	ZED-7492	Staff Username truncates to 10 characters automatically The "Edit Staff Member" dialog now prevents users from entering usernames greater than 10 characters in length.
Office	ZED-8409	Removal of support for 3rd party SMS providers Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed.
Office	ZED-8418	Banking Report enhancements The following changes have been applied to the Banking report: <ul style="list-style-type: none"> Removed unused HealthPoint sections from bank reconciliation, deposit & session reports Widen the payer name column ("On behalf of") to accommodate longer names Fixed issue to prevent using the same reason text for all reversals made without closing the payment enquiry form Updated Bank list label to say, "Show Inactive Bank Accounts" (from "Show All Bank") The "New page on staff change checkbox is now only enabled if the "Group by staff" checkbox is ticked Fixed an issue where payments by staff would not print on separate pages with the option "New page on staff changed" selected Renamed Bank Reconciliation Report heading from 'Reversals' to 'Cross-Session Reversals to reflect the data presented more accurately
Office	ZED-8432	Getting an error canceling an invoice without a service record Fixed the error by disabling the action buttons when no service items are in the service item list or in the add service item box.
Office	ZED-8436	Performance issues when third-party service is down This fix will prevent the Patient records from loading very slowly during the opening of multiple patient records when the HI service is down. The IHI check should now be run in the background for each individual patient without slowing down the UI performance. Additional information has been added to the MHR Status section of the patient record and will display when the IHI check is running and if the check times out it will update to display this information.

Office	ZED-8445	Issue with Overall total in cross-session reversals The Banking - Batch Details Report now takes into consideration any cross-session reversal transactions in the overall totals section of the report.
Office	ZED-8463	Change date format on the Banking Reconciliation Report The Banking Reconciliation report now consistently uses "dd/mm/yyyy" as the date format.
Office	ZED-8466	Update ZedSMS purchase Link due to change in providers Updated link to purchase credits for ZedSMS.
Office	ZED-8480	Patient Pick List Dialog = Last letter of Family name is cut off Fixed the font style to prevent the Patient's name from being cut off on the Patient Letter pick list.
Office	ZED-8500	Change date format for Reversals on banking reports Reversal transactions printed on banking reports now use "dd/mm/yyyy" as the date format.
Office	ZED-8530	Error 'MIDNIGHT' is not a valid time on the Waiting Times report Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report.
Office	ZED-8534	Pronoun deleted from Dropdown list management is being incorrectly removed from the patient it was assigned to Fixed an issue where clinic-defined pronouns could disappear from the pronouns selected for a patient.
Office	ZED-8594	Booking Wait Time Report issues The Booking Wait Time report will now display changes from the last edit made to an appointment. Additionally, the report has been fixed to prevent an error when running the report for a single patient.
Office	ZED-8596	Linked Appointment Details - Date Details overlap The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application.
Office	ZED-8598	Patient Type details are cut off in Appointment Details and Attendance Details dialogs The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application.
Clinical	ZED-8483	Add Ethnicity field to Zedmed Clinical Capturing or viewing a patient's ethnicity details has been added to the Family, Social & Past History information in Clinical.
Clinical	ZED-8544	Clinical Reports - Various UI Issues on Font Types or Font Size and Labels cut off Fixed some minor issues with font sizes and labels being cut off in the Clinical reports.

Clinical	ZED-8552	Update Intramail UI in Clinical Clinical intramail buttons and icons have been updated on main dialog to match those in Office.
Clinical	ZED-8561	Result Inbox Error: Unexpected end of command-line 2, column 1 Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured.
Clinical	ZED8574	Enable configuration to limit attachments tab file size in clinical and set default Added a maximum value in MB's for uploading of files to tabs in the summary views. This can be found in the Global Options > General tab.
Clinical	ZED-8595	Turn on Icon captions by default in Zedmed Clinical Encounter icon captions are now turned on by default for users logging into Clinical for the first time.
Clinical	ZED-8630	Formatting Issue When Copying Clinical Notes to Letter Writer Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.
Upgrader	ZED-8614	Removal of Zedmed obsolete files and exe from Installer/Upgrader The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.

Zedmed v36.1.1

Clinical	ZED-8668	PDF viewer unable to view the document - Blank Document Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning documents
----------	----------	---

Zedmed v36.1.0

Zedmed 36.1.0 is a major release that introduces a modern theme, integration with accounting software including Xero and MYOB, HealthLink SmartForm enhancements and pronoun and gender updates.

Shortcuts to specific sections:

- [Zedmed v36.1.1](#)
- [Zedmed v36.1.0](#)
- [New modern theme](#)
- [Surgical Partners integration](#)
- [Zedmed v36.1.0 Updates \(part of the v36.0.0 release\)](#)
- [Zedmed v36.0.0 HealthLink SmartForms enhancements](#)
- [Zedmed v36.0.0 Office & Clinical enhancements](#)
- [Zedmed v36.0.0 Office & Clinical updates](#)

New modern theme

No menus or layouts have changed, but you now have the option to use the new Modern theme or the existing Classic theme.

File Encounter Results Reference Library Reports Tools Utilities Help

Open Patient Open Family Close Patient Waiting room Results inbox Scan MIMS Address book Travel Batch letter To do list

Holloway, Andrea

Holloway, Andrea

Address: 5 Kingsley Gr, BENOWA 4217
 DOB: 26/12/1943
 Age: 79 years
 Medicare No: 49503503111
 File No: A56
 Hosp UR No:
 MHR Status: Consent to Upload
 Referrer: Dr Support Zedmed

Home: Work: Mobile: Occupation:

Current Encounter - Duration: 00:00:41

Problems Drugs Observations Referrals Immunisations Consumable Diagrams Templates

Undefined Problem

RFE: ☐ Use Coded RFEs Management Plan

Summary Views

Problems Referrals Results Immunisations Allergies Images/ECG Pregnancies Documents Attachments Measurements Medications Incoming Documents

Prescribed >= All Include MHR Sort: Medication Text

Current Medications

Regular Use
 Paracetamol 500mg Coated Tablet 500mg [20] - TAKE 2 TID
 Paracetamol 500mg Coated Tablet 500mg [50] - TAKE 2 TID AS DIRECTED

PRN
 Short Term
 Non-current Medications

Reference View

Allergies: Crunchy peanut butter
 Warnings:
 Recalls:

History View

Search History Billing Wizard Oldest Encounter: 20/05/2021 Visible: Last 10 Consultations Include MHR

Intramail
 12/08/2022 (Fri) 10:00am with Dr Phillip Davis at MED, for 4h 23m 10s
 parental anxiety
 15/07/2022 (Fri) 10:54am with Dr Phillip Davis at MED, for 16m 08s
 Headaches
 13/07/2022 (Wed) 11:21am with Dr Phillip Davis at MED, for 17m 45s
 Stomach ache
 20/05/2021 (Thu) 5:09pm with Dr Phillip Davis at MED, for 0m 20s
 Allergy: Crunchy peanut butter

- **The first time** you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

The first time opening Office - select Modern or Classic.

Appointment Search View Refresh Waiting Room Patient Bill Encounters Ref Drs Close Extra

Search Next Avail. Waiting Room Branch 1 Hatcher, Danni Branch Doctor

12 AM 0 0 0

1 AM 0 0 0

Month Week Day Today Day Week Month 3 Months 6 Months 9 M

Appointment Search View Refresh Waiting Room Patient Bill Encounters Ref Drs Close Extra

Search Next Avail. Waiting Room Branch 1 Hatcher, Danni Branch Doctor

6 AM 0 0 0

7 AM 0 0 0

Month Week Day Today Day Week Month 3 Months 6 Months 9 M

To change - Themes > Modern or Classic.

Management Reports Tools Practice Setup WP Setup Utilities Themes Help

Reception Management

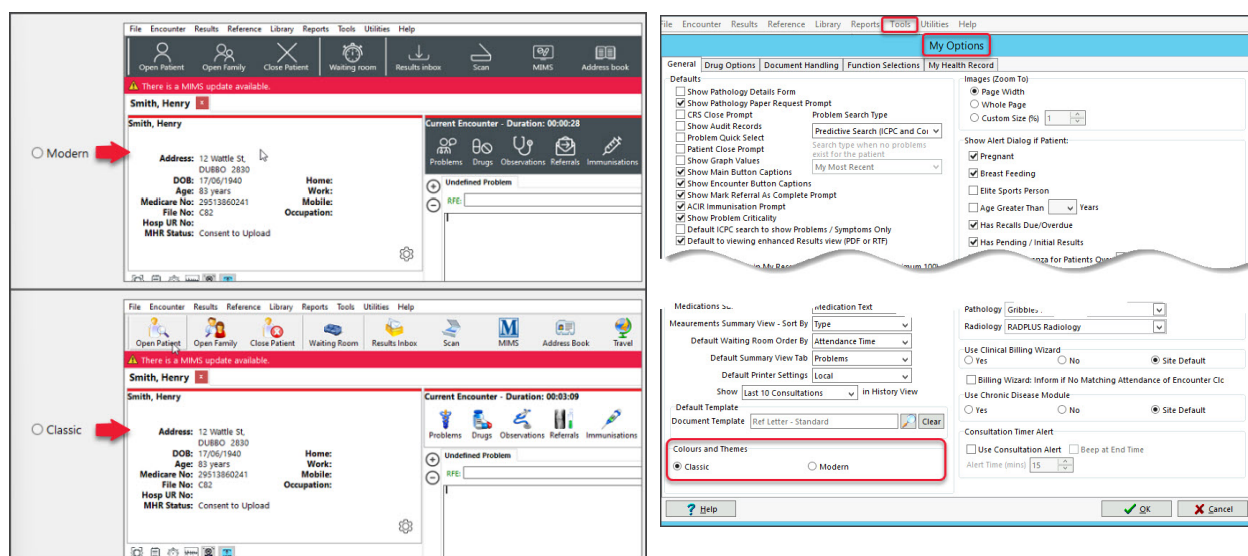
Patients (F4)
 Waiting Room
 Appointments
 Daily Reports
 Banking
 Clinical Records

Message of the Day

Welcome to Serenity
 Zedmed S/W Support
 Tel: 1300 923 000
 Fax: 03 9284 3399
 After Hours: 0408 002 964

The first time opening **Clinical** - select **Modern** or **Classic**.

To change - **Tools > My Options > Modern or Classic**.



Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with **accounting products** including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will **configure Zedmed** to send the required financial data to your accounting software each night.

To learn more, visit <https://surgicalpartners.com.au>.

Zedmed v36.1.0 **Updates** (part of the v36.0.0 release)
























Clinical	ZED-8328	Implemented a new PDF tool to view results and scanned documents in Clinical Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.
Office	ZED-8252	Access Violation error resolved when deleting an Appointment Type Fixed an error that occurred when attempting to delete an appointment type from Office
Office	ZED-8360	Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled. The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.
Office	ZED-8423	Deleted prescriptions are no longer displayed on HealthLink Forms. Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.

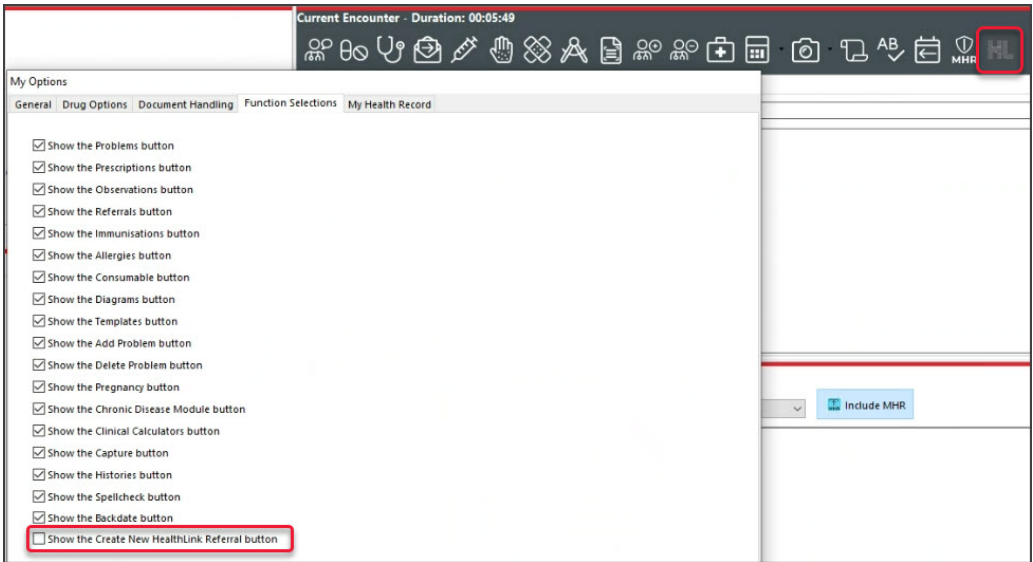
Clinical	ZED-8452	The Encounter Timer no longer disappears when resuming an encounter. Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.
Office	ZED-8481	Updated the Appointment and Full day icons for the Modern Theme. Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.

Zedmed v36.0.0 HealthLink SmartForms enhancements

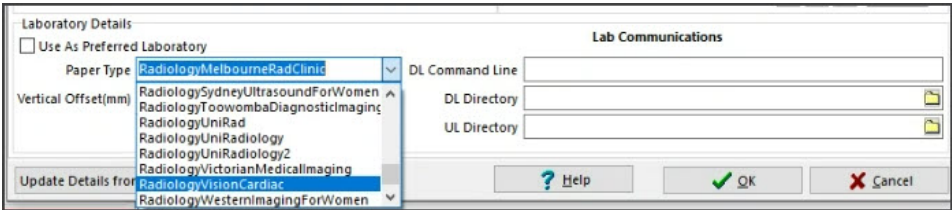
For new users, please follow the Zedmed SmartForms [installation guide](#).

For existing users, please follow the [manual upgrade guide](#).

Clinical	ZED-8267	<p>Improved the names used for attachments in SmartForms</p> <p>Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows:</p> <ol style="list-style-type: none">1. Result View tab.2. Enhanced View tab - HL7 file includes only 1 additional part.3. Enhanced View #N - HL7 file includes N additional parts.4. 2 and 3 are not always present, depends on HL7. <p>Results in HL7 files added as attachments to a SmartForm will be named as follows:</p> <ol style="list-style-type: none">1. <HL7 FResult Name> (Result View) tab.2. <HL7 FResult Name> (Enhanced View) tab - HL7 file includes only 1 additional part.3. <HL7 FResult Name> (Enhanced View #N) - HL7 file includes N additional parts. <p>2 and 3 are not always present - depends on the HL7.</p> <div><div><div><div>Requested Information </div><div>Dermatology</div></div><div><div>Attachments / Reports</div><div>No reports selected No files attached</div></div><div><div>Medications, Allergies, Alerts </div><div>2 long term medications specified 2 medications specified 1 medical warning specified</div></div><div><div>Medical, Social and Family History</div><div>Medical history specified</div></div></div><div><div>Diagnostic Reports / Patient Documents</div><div><div>Browse for Patient Document</div><div>Browse for Local File</div></div><div>Attach file from EMR supports: gif, html, jpeg, doc, docx, pdf, txt, rtf, tiff Attach file from Computer supports files that end in types: doc, docx, gif, htm, html, jpeg, jpg, pdf, rtf, tif, tiff, txt</div><div>Caution: larger attachments may take significant time to preview</div><table><tr><td><input type="checkbox"/></td><td>Date</td><td>Name</td><td>Comments</td><td>Type</td><td>Size</td><td></td></tr><tr><td><input type="checkbox"/></td><td>13/07/2023</td><td>Attachment</td><td></td><td>txt</td><td>1 KB</td><td></td></tr><tr><td><input type="checkbox"/></td><td>12/07/2023</td><td>Colorectal Cancer Structured Pathology Report (Enhanced View #1)</td><td></td><td>jpeg</td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>12/07/2023</td><td>Colorectal Cancer Structured Pathology Report (Enhanced View #2)</td><td></td><td>html</td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>12/07/2023</td><td>Colorectal Cancer Structured Pathology Report (Result View)</td><td></td><td>pdf</td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>12/07/2023</td><td>Documents RTF file</td><td></td><td>rtf</td><td>20 KB</td><td></td></tr><tr><td><input type="checkbox"/></td><td>12/07/2023</td><td>Images/ECG</td><td></td><td>txt</td><td>1 KB</td><td></td></tr></table></div></div>	<input type="checkbox"/>	Date	Name	Comments	Type	Size		<input type="checkbox"/>	13/07/2023	Attachment		txt	1 KB		<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #1)		jpeg			<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #2)		html			<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Result View)		pdf			<input type="checkbox"/>	12/07/2023	Documents RTF file		rtf	20 KB		<input type="checkbox"/>	12/07/2023	Images/ECG		txt	1 KB	
<input type="checkbox"/>	Date	Name	Comments	Type	Size																																														
<input type="checkbox"/>	13/07/2023	Attachment		txt	1 KB																																														
<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #1)		jpeg																																															
<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #2)		html																																															
<input type="checkbox"/>	12/07/2023	Colorectal Cancer Structured Pathology Report (Result View)		pdf																																															
<input type="checkbox"/>	12/07/2023	Documents RTF file		rtf	20 KB																																														
<input type="checkbox"/>	12/07/2023	Images/ECG		txt	1 KB																																														
Clinical	ZED-8292	<p>Zedmed's Healthlink SmartForms integration is now upgradeable</p> <p>The Healthlink SmartForms service installer has been updated from an MSI into an exe file (as used by other parts of the Zedmed software) so the software is now upgradeable.</p>																																																	
Clinical	ZED-8332	<p>Healthlink SmartForm will display 1 attachment for HL7 files with 2 records</p> <p>The functionality of Zedmed's HealthLink SmartForms integration has been improved. HL7 results that include PIT segments in addition to FT segments will be included as one attachment (as it is done in Clinical, Results).</p>																																																	

Clinical	ZED-8379	<p>The 'HealthLink Create Referral' button can be removed from the Encounter toolbar</p> <p>Doctors can now remove the 'HealthLink Create Referral' button from the encounter toolbar. This is done in Clinical > My Options > Function Selections tab > Show the HealthLink button.</p> 
Clinical	ZED-8387	<p>Resolved a scenario where a staff name could appear as the provider in a SmartForm</p> <p>Resolved an issue that caused the provider details (Referred By name) in a HealthLink SmartForm to be populated with a staff member's details instead of the provider's details, when the staff member's ID was the same as the doctor's code.</p>

Zedmed v36.0.0 Office & Clinical enhancements

Clinical	ZED-7979	<p>New Pathology & Radiology referral templates added to the Clinical Addressbook for:</p> <ul style="list-style-type: none"> • Australian Clinical Labs Comprehensive Carrier Screen Request = PathologyClinicalLabsCCS • Queensland Ultrasound for Women = RadiologyQUFW • Sydney Ultrasound for Women = RadiologySydneyUltrasoundForWomen • Vision Radiology = RadiologyVisionCardiac 
		<p>Pronoun field added to Zedmed Office & Clinical</p> <p>Added support for specifying preferred pronouns to Zedmed. Pronouns can be set in either the Office or Clinical Patient Details forms and are displayed in the following locations.</p> <ul style="list-style-type: none"> • The selected pronouns will appear when chosen in the patient record Pronouns drop-down. • Enabled at practice and branch level. • Additional pronouns can be added in Practice Setup > Drop-down List Management> Pronouns.

Description	Active	&	MED	BR3	BR4
He/Him	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
She/Her	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
They/Them	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Pronouns display:

- The header of patient details summary in Clinical.
- Title of patient details in Clinical.

- Patient record tab in Clinical.
- Title of patient details in Office.

Personal

Family Name: Jones

Given Name: Happy Initial:

Preferred Name: Former:

Title: Mr Sex at Birth: M

Pronouns: They/Them

Practice

File#: 22

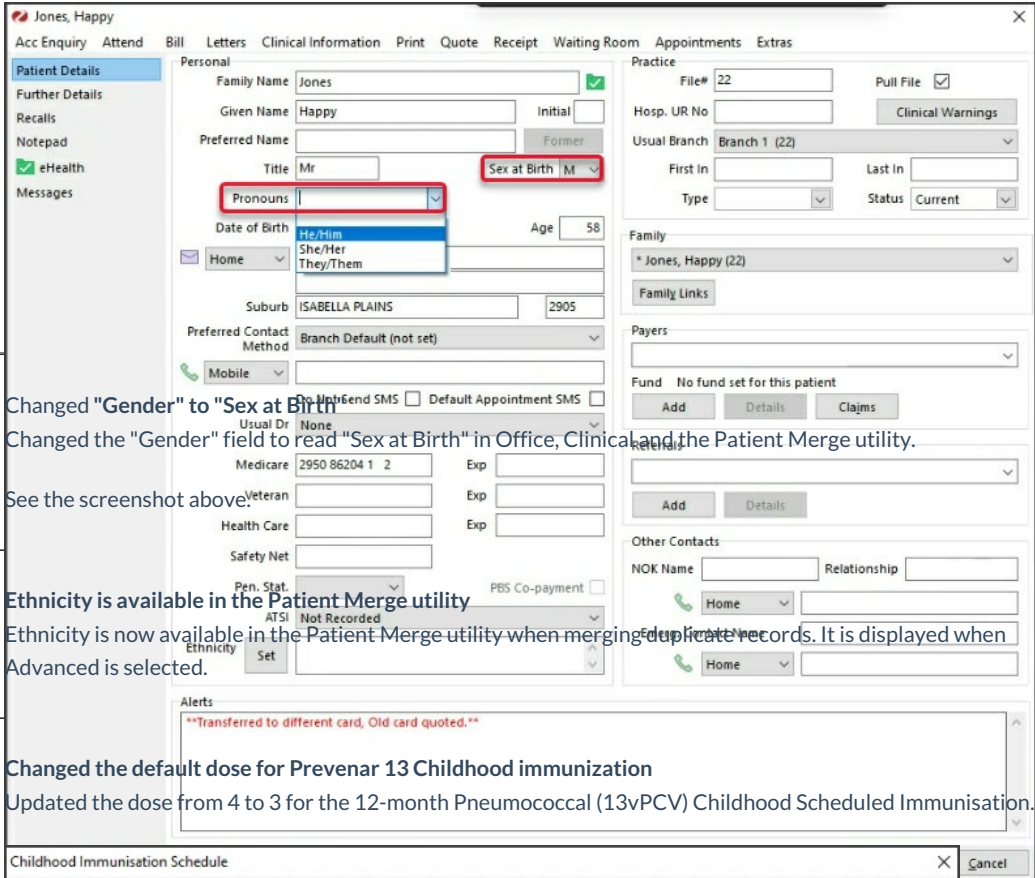
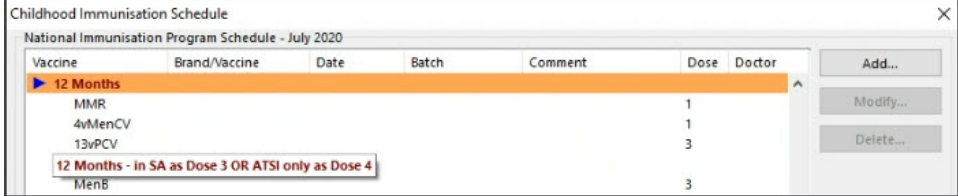
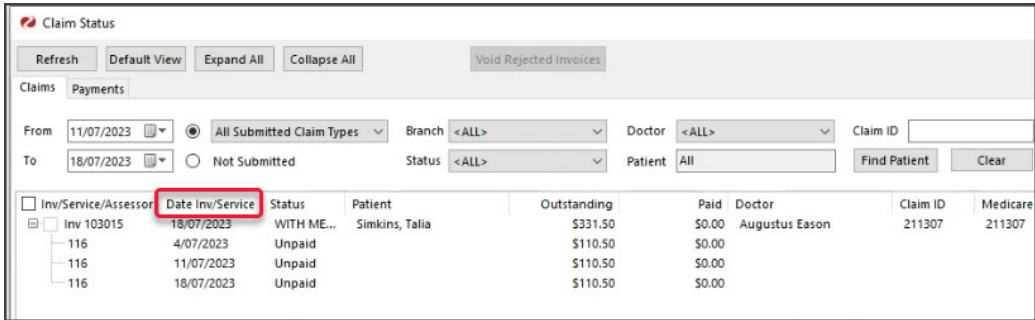
Hosp. UR No:

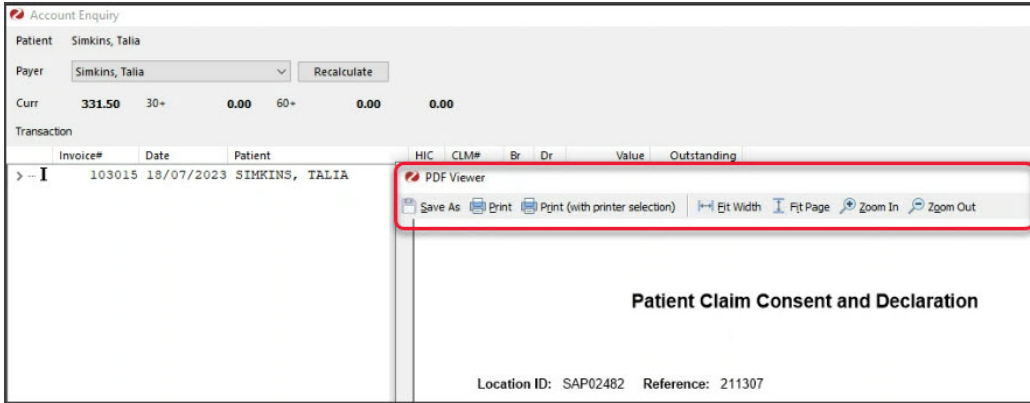
Usual Branch: Branch 1 (22)

First In:

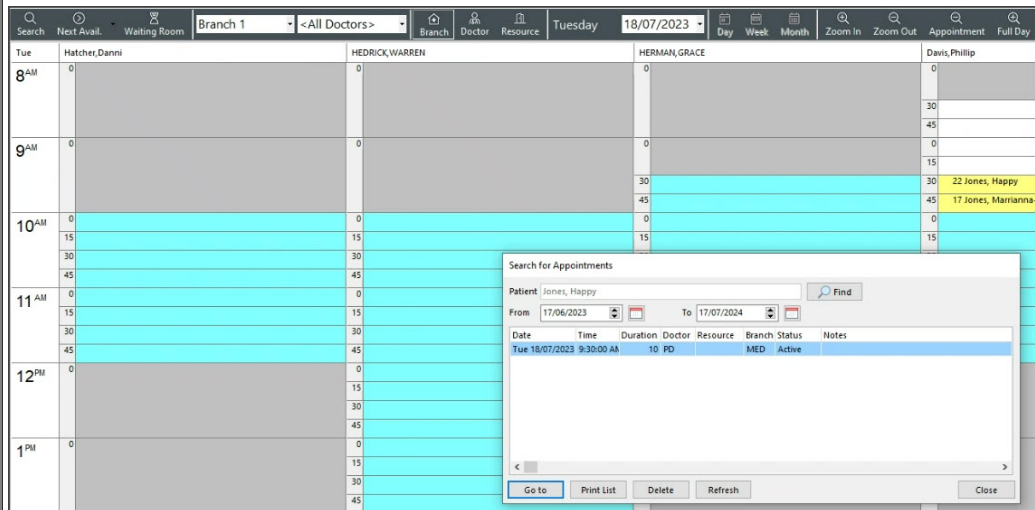
Type:

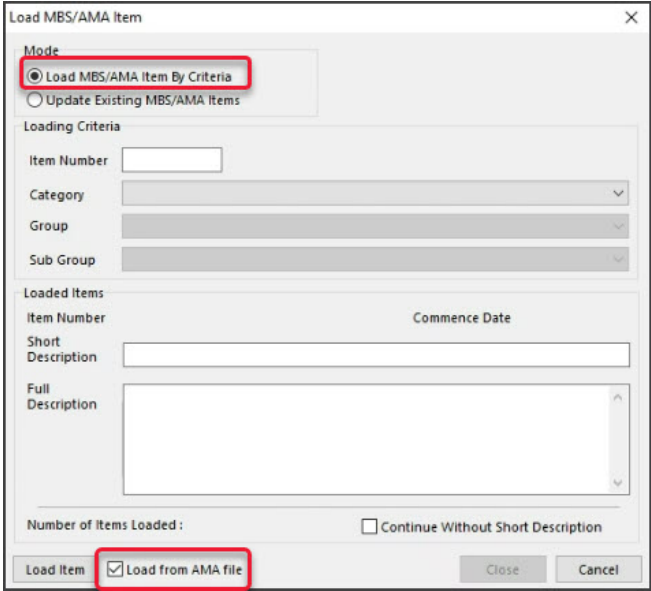
Pronouns & Sex at Birth

		 <p>Changed "Gender" to "Sex at Birth" Changed the "Gender" field to read "Sex at Birth" in Office, Clinical and the Patient Merge utility. See the screenshot above.</p> <p>Ethnicity is available in the Patient Merge utility Ethnicity is now available in the Patient Merge utility when merging duplicate records. It is displayed when Advanced is selected.</p> <p>Changed the default dose for Prevenar 13 Childhood immunization Updated the dose from 4 to 3 for the 12-month Pneumococcal (13vPCV) Childhood Scheduled Immunisation.</p>
Office	ZED-8194	
Office	ZED-8202	
Clinical	ZED-8215	
Office	ZED-8326	<p>Added the Service date to the Claims screen and Claims Report Claims Status UI and report now show the date of the service against each item in the invoice.</p> 

Office	ZED-8370	<p>Replaced the PDF viewer for the "View Claim" button in Account Enquiry</p> <p>Updated the application used to view PDFs in Office for Claims. Viewing a claim from the account enquiry screen is now significantly faster.</p> 
--------	----------	---

Zedmed v36.0.0 Office & Clinical updates

Clinical	ZED-8286	<p>Important update.</p> <p>Reduced the flicker on the Results Inbox display list</p> <p>Results Inbox module has been reworked to prevent flickering as users action results.</p>
Office	ZED-5462	<p>Resolved an error that occurred when merging patients with the same SMS message</p> <p>When merging patients that reference the same SMS message, Zedmed Patient Merger will now only move one copy the message to the merged record. Previously it would report an error and abort the merge process.</p>
Office	ZED-5494	<p>The Last (F4) Button now works in Appointments</p> <p>While searching for patients on the Appointments UI, selecting the Last F4 button now selects the last opened patient in the appointment search dialog.</p> 
Office	ZED-7111	<p>The Delete button in Staff Maintenance>Apps Access no longer causes an Access Violation</p> <p>The Delete button on the staff permissions maintenance dialog, App Access tab, will now remain disabled until a selection has been made to prevent an error.</p>

Office	ZED-7982	<p>Resolved Error Data too large for variable [ITEM_CODE]. Max len = [8], actual len = [9] when running AMA Fee Load</p> <p>The Load MBS/AMA Item By Criteria option now works when the Load from AMA file checkbox is selected and an AMA load fee file is used. AMA fees will now be loaded as long as the corresponding MBS item already exists, a report is displayed at the end of the import listing the items that could not be imported.</p> 
Office	ZED-7983	<p>Resolved Error - Param [NEWSTARTDATE] type changed from [ftSQLTimeStamp] to [ftDateTime] running AMA Update Fees</p> <p>The Update Existing MBS/AMA Items with the Load from AMA file option selected will now run without error and enable the update AMA items.</p>
Office	ZED-8233	<p>Statistics report - Referral Doctor criteria now correctly lists all address book entries (not just referral doctors)</p> <p>Referral Doctor criteria in the Statistics Report will now only list Referral Doctor contacts who are set as Available.</p>
Office	ZED-8247	<p>Resolved Error "Zedmed Office was unable to load the OLE object file" when you Select or Preview an archived letter</p> <p>Fixed the issue with an error being displayed when selecting or previewing patient letters that have been archived.</p>
Clinical	ZED-8248	<p>Resolved Error 'Type ID Mismatch' when importing CDA letters</p> <p>When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch".</p>

Office	ZED-8362	Resolved an Intramail error in Sent Items Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.
Office	ZED-8367	A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.