

Zedmed v36.5.0

Last Modified on 10/02/2025 1:40 pm AEDT

Upgrading to this version will provide the following features and updates.

To assist with the adoption of these new features, see the Zedmed v36.5.0 checklist.

NEW Electronic signatures

Electronic signatures can now be added to letters and referrals by applying the 'signature image' merge field. Simply save the practitioner's signature as an image file and upload it to their profile. Learn more.

NEW Secure Send

Secure Send is a feature that uses email or ZedSMS to send invoices, documents and referrals (including radiology and pathology referrals) to the patient or payer using a link to a secure download. Learn more. To enable Secure Send, submit a request form.

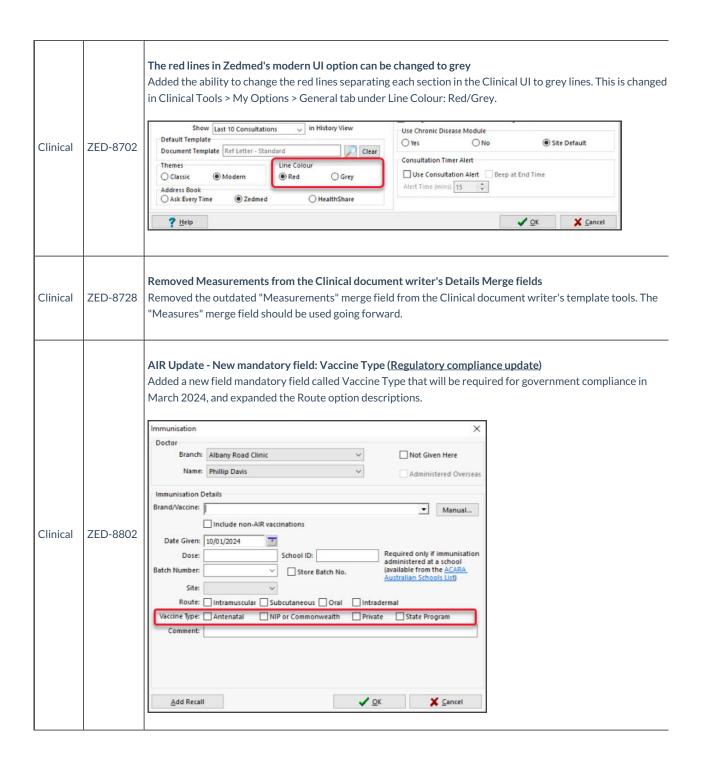
NEW Automatic recall reminders

SMS recall reminders can now be scheduled to go out automatically using the same process as scheduled appointment reminders in Zedmed's SMS Configuration console. Learn more.

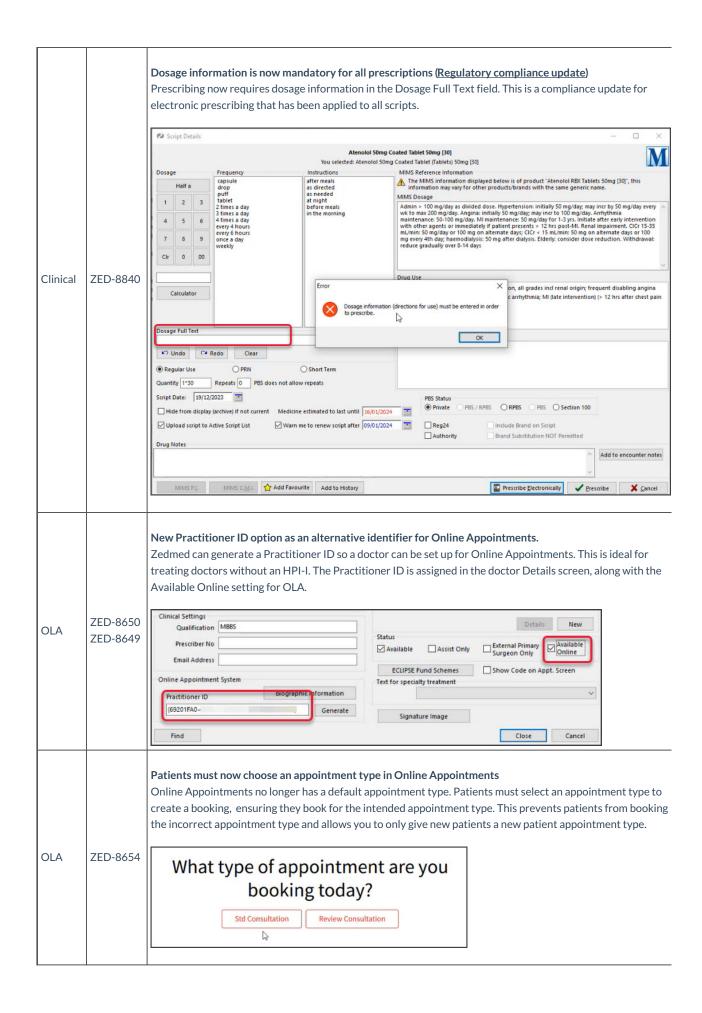
NEW MyMedicare support

MyMedicare is a voluntary patient incentive scheme designed to formalise the relationship between patients and their practitioners. Zedmed can now record and display a patient's MyMedicare registration status. Learn more.

Office	ZED-8766	Resolved Error: Cannot Reconcile Patient - Duplicate Message_ID Fixed a bug that could occur when performing a provisional patient merge. This error would occur when the patient already exists in Zedmed and replied to an SMS before reconciliation occured.
Office	ZED-8767	Resolved an Error that occured when adding a patient to an appointment from the waiting list. Fix an error that occurred when adding a patient to an appointment using the cancellation waiting list - if an SMS reminder had already been sent for the existing appointment.
Clinical	ZED-8978	Fixed the Results Inbox sort order The Results Inbox now sorts the results correctly when sorting by the Result Reported Date when you use Get all Results for a Patient button. The Result Reported Date is the date of collection/testing.
Clinical	ZED-8589	New Radiology referral template: iMed Radiology Imaging Specialist The Radiology-MedReferralSpecialist request form is now available as a Radiology Form in Clinical.
Clinical	ZED-8881	New Radiology report template: iMED Radiology - Myocardial perfusion imaging request The report template Radiologyl-MedMyocardialPerfusionImaging is now available in Clinical.



Send directly to pharmacy option for electronic prescriptions (Regulatory compliance update) On the Electronic Prescriptions screen, there is now a "Send directly to Pharmacy" checkbox with a reasons drop-down. This option will print out a QR code (token) for the prescription that can be faxed or scanned then emailed directly to the pharmacy. This is for compliance with state and territory legislation that prevents prescriptions from being given to patients for specific controlled substances. Dr Phillip Davis RACGP Branch 1 Branch 1 Level 3, 60 Albert Road SOUTH MELBOURNE 3205 Prescriber Number: 9877773 Phone Number: 03 9284 3300 Pharmaceutical benefits entitlement number Date of Birth 19/05/1967 03/01/2024 PBS 🗵 RPBS 🗌 Brand substitutions not permitted 🗌 Warrant number Rosuvastatin 5mg Coated Tablet 5mg [30] Unusual Dose PUFF Clinical ZED-8781 Script is for urgent supply (script owing) Qty: 1*30 5 repeats Electronic Prescribing Token delivery O SMS 0406991730 ○ Email O No Electronic Token Upload script to Active Script List Send prescription direct to Pharmacy Reason: Dosing Point The option above will prevent the patient from receiving the token. It is intended that the paper toke as printed and provided directly to the pharmacy. This is due to a requirement in individual state and territory legislation that prevents prescriptions fr being handed over to the patient for specific controlled substances. Prescribe Electronically Cano



Zedmed v36.3.4

Upgrading to this version will provide the following updates.

Clinical	ZED-8867	Resolved Error: Item not found when closing a patient file in Zedmed Clinical. This error occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.
Clinical	ZED-8886	Resolved Error: List Index (1) out of bounds. This error also occured when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.
Clinical	ZED-8865	Resolved Error: Unsatisfied constructor on type: MyHealthRecord.Conversion.TMhrDocumentView. The error occurs when trying to view a result that has been added to the summary view from My Health Record.
Upgrader	ZED-8882	Resolved Issue with Zedmed Upgrade file v36.3.3 The error prevented some users from upgrading.

Zedmed v36.3.3

NEW HealthShare integration

The Clinical Address Book is now integrated with HealthShare so practitioners have access to Australia's largest Specialist and Allied Health directory when sending letters and referrals. This feature requires internet access. Learn more in our HealthShare guide.

NEW Intramail search

There is now a search option in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, date range or a linked patient. Learn more in our Intramail guide.

NEW Editor for Office templates

For customers who do not have Microsoft Word, we have added a Zedmed RTF editor so you can create custom Office templates. This is useful for on-premise customers moving to Zedmed Cloud. Learn more in our new Office templates guide.

Banking Report enhancements

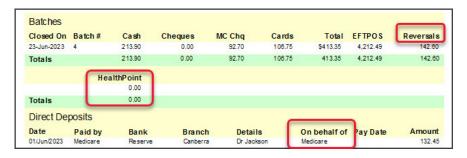
10 updates to Zedmed's banking reports to improve clarity and consistency.

Office	ZED-8409	Support has been removed for 3rd party SMS providers Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed. ZedSMS replaces these providers for the sending of SMS messages from Zedmed.
Office	ZED-8832	ZedSMS performance updated The ZedSMS SendPoint was updated to improve the send and receive speed of SMS messages.
Office	ZED-8466	ZedSMS Purchase Link updated Updated link to purchase credits for ZedSMS due to the change in supported providers. It now points to the ZedSMS Message Centre.

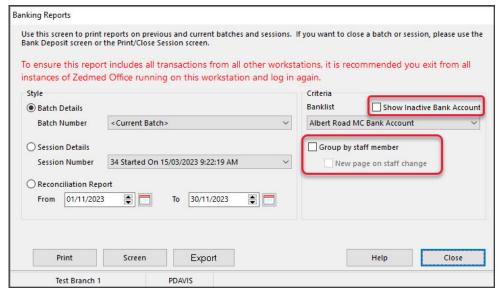
Banking Report enhancements

The following enhancements have been made to Zedmed's Banking reports:

- Removed unused **HealthPoint** sections from bank reconciliation, deposit & session reports.
- Widened the payer name column On behalf of to accommodate longer names.
- Renamed the 'Bank Reconciliation Report' heading from Reversals to Cross-Session Reversals to reflect the data presented more accurately.



- Updated the Bank list label to say, Show Inactive Bank Accounts (previously 'Show All Bank').
- The **New page on staff change** checkbox is now only enabled if the **Group by staff member** checkbox is ticked.



- Fixed an issue where payments by staff would not print on separate pages if the option 'New page on staff changed' was selected.
- Fixed an issue to prevent using the same reason text for all reversals made without closing the payment enquiry form.

Office ZED-8418

		Resolved an issue with the inclusion of cross-session reversals The Banking Batch Details Report now takes into consideration any cross-session reversal transactions in the overall totals section of the report.							
		Session Totals Cash Direct Deposit HealthPoint	71.30 0.00 0.00	Credit Card EFTPOS	0.00	Overall Total Cheques Medicare Cheques	71.30 0.00 0.00		
Office	ZED-8445	Banking Session # 2							
		Banking Session # 6 Cross-Session Reversals	1	–					
		21/07/2023 2 Black, w rong	Emma payment in different ses				-71.30		
		Report Totals	74.20	0 43 04	0.00	Overall Total	71.30		
		Cash Direct Deposit	71.30 0.00	Credit Card EFTPOS	0.00 0.00	Cheques Medicare Cheques	0.00		
Office	ZED-8463		Changed the Banking Reconciliation Report date format The Banking Reconciliation report now consistently uses "dd/mm/yyyy" as the date format.						
Office	ZED-8500	Changed the date for Reversal transaction				yy" as the date format.			
Office	ZED-8432		when creating a ill no longer occ	en invoice, adding the cur as the action but the item box. Error Save in	en removing a	service record service and then trying to cabled when no service item Fund Medica X s'Cancel' button on Invoice Form to	ns are in the		
Office	ZED-8436	when the HI service without slowing dow	Patient record is down. The IH In the UI perfor on has been ad	s from loading very II check should now mance. ded to the MHR Sta	slowly during t be run in the ba tus section of tl	he opening of multiple pati ackground for each individe ne patient record and will c lay this information.	ual patient		

Office	ZED-8480	Resolved an issue that caused a Patient's name to be cut off on the Patient Letter pick list. In the Patient Pick List Dialog - Last letter of Family name was cut off due to the font style.						
Office	ZED-8530	Fixed Error 'Midnights not a valid time,' on the Waiting Times report. Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report.						
Office	ZED-8534	Resolved an issue that caused a patient's pronoun to disappear Fixed an issue where clinic-defined pronouns (dropdown list management) could disappear from the pronouns selected for a patient.						
Office	ZED-8594	Resolved Booking Wait Time Report issues The Booking Wait Time report will now display changes from the last edit made to an appointment. Additionally, the report has been fixed to prevent an error when running the report for a single patient.						
Office	ZED-8596	Resolved an issue with the Date Details display in Linked Appointments The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application. This resolved Linked Appointment Details - Date Details overlap						
Office	ZED-8598	Resolved issue that cut off the Patient Type details in the Appointment and Attendance Details dialogs The Patient Type in Appointment Details and Attendance Details screens no longer overlap the screen. Appointment Details Date: Wednesday, 6 September 2023 Created by PD Doctor GRACE HERMAN on 06/09/23 at 12:08 Resource Start Time 12:45 Clinic Branch 1 Duration 00:15 Status Current Status Current Simking, Talia File No C49 Pull File Yes DOB 24/10/1982 First in 31/01/2023 Last in 16/08/2023 Type Patient Type ABC Contact Details Phone (H) 01 000000 Work (W) 02 00000000 Mobile 0410 654815						
Office	ZED-8657	An Assist Fee can no longer be used with non Assist able item When setting a billing item as an assisted item that is not an assistable item, the Assisting Billing Options screen is no longer displayed.						
Office	ZED-8658	Resolved an issue with the Service date and Billing date range in the Assistant Service Report. Fixed the date picker button for "To date" on the Assistant Service Report so that the date selected is displayed in the To field and not the From field.						
Office	ZED-8659	Fixed the layout of the reprint token message box. Removed an incorrect line in the message displayed when reprinting an eScript token						
Office	ZED-8772	Office will still run if the cancel button is clicked on the Login screen. Fixed issue where Patients.exe would crash when Office was closed without logging in first (i.e. opens Zedmed Office, then closes the login prompt to exit, without logging in).						

Office	ZED-8777	Selecting F4 twice will once again bring up the last patient searched. Fixed issue where if a patient is associated with more than one branch selecting F4 twice (or clicking on Last button) did not open the last patient.							
Office	ZED-7492	Staff Username truncates to 10 characters automatically The "Edit Staff Member" dialog now prevents users from entering usernames greater than 10 characters in length.							
Clinical	ZED-8483	led an Ethnicity field to Zedmed Clinical turing or viewing a patient's ethnicity details has been added to the Family, Social & Past History rmation in Clinical.							
Clinical	ZED-8544	Resolved UI Issues in Clinical Reports Fixed some minor issues with font sizes and labels being cut off in the Clinical reports, including Font Types or Font Size and Labels being cut off.							
Clinical	ZED-8552	Updated the Intramail UI in Clinical Clinical intramail buttons and icons have been updated on main dialog to match those in Office.							
Clinical	ZED-8561	Fixed the Results Inbox Error: Unexpected end of command-line 2, column 1 Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured.							
Clinical	ZED8574	Enabled a configuration to limit attachments tab file size in clinical Added a maximum value in MB's for uploading of files to tabs in the summary views and set the default. This can be found in the Global Options > General tab.							
Clinical	ZED-8595	Turned on Icon captions by default in Zedmed Clinical Encounter icon captions are now turned on by default for users logging into Clinical for the first time.							
Clinical	ZED-8630	Resolved a formatting Issue When Copying Clinical Notes to Letter Writer Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.							
Clinical	ZED-8633	Introduced a Filter Feature for Merge Fields in Letter Writer The Clinical Letter Writer now provides a filter function in the data toolbar, allowing for a quick look-up of a field in the list of available merge fields.							
Clinical	ZED-8687	Resolved an access violation in module 'crs_client.exe' when closing Patients in Clinical. Fixed an issue where an AV error was displayed in some cases after closing a patient file in Clinical where My Health Record is enabled.							

Clinical	ZED-8778	The Write referral button in HealthShare will now only be an option in Referrals. Removed the "Write Referral" button from HealthShare address book search when opening the search screen from the main toolbar in Clinical.
Upgrader	ZED-8614	Removed obsolete Zedmed files and exe from the Installer/Upgrader The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.

Zedmed v36.1.1

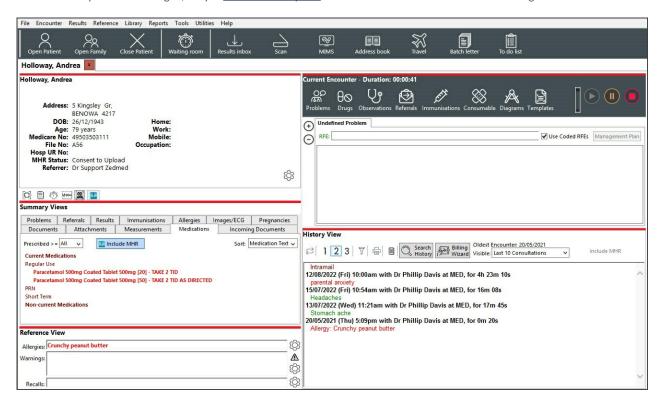
Clinical	ZED-8668	PDF viewer unable to view the document - Blank Document Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning documents
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Zedmed v36.1.0

Zedmed 36.1.0 is a major release that introduces a modern theme, integration with accounting software including Xero and MYOB, HealthLink SmartForm enhancements and pronoun and gender updates.

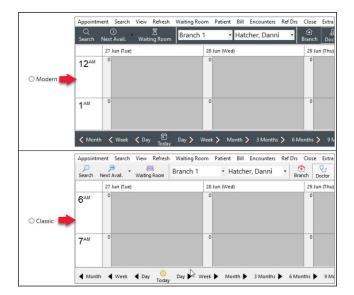
New modern theme

No menus or layouts have changed, but you $\underline{now\ have\ the\ option}\ to\ use\ the\ new\ Modern\ theme\ or\ the\ existing\ Classic\ theme.$

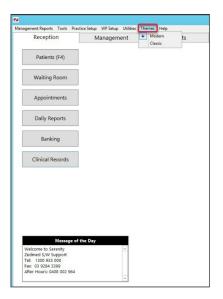


- The first time you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

The first time opening Office - select Modern or Classic.

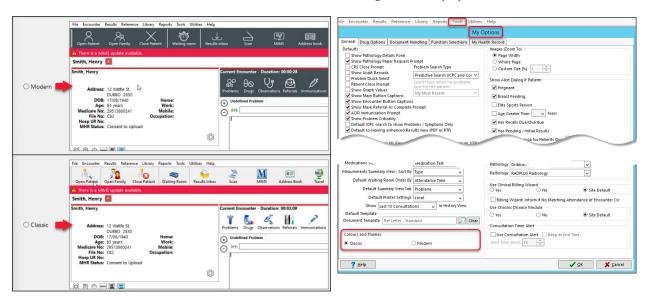


To change - Themes > Modern or Classic.



The first time opening Clinical - select Modern or Classic.

To change - Tools > My Options > Modern or Classic.



Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with accounting products including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will configure Zedmed to send the required financial data to your accounting software each night.

To learn more, visit https://surgicalpartners.com.au.

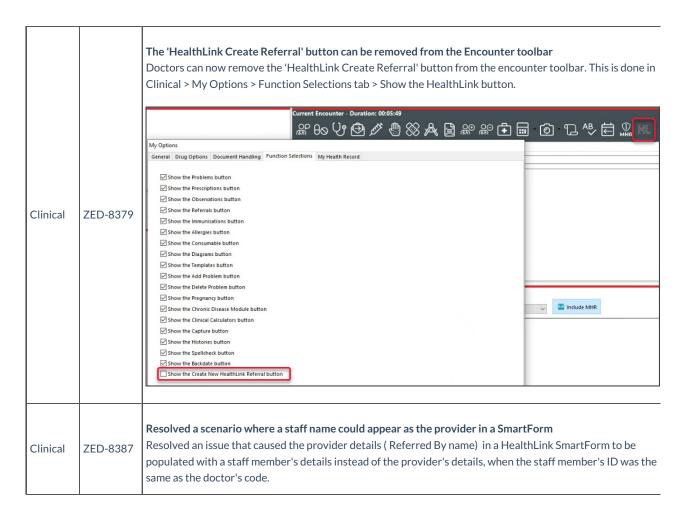
Zedmed v36.1.0 Updates (part of the v36.0.0 release)

Clinical	ZED-8328	Implemented a new PDF tool to view results and scanned documents in Clinical Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.							
Office	ZED-8252	s Violation error resolved when deleting an Appointment Type an error that occurred when attempting to delete an appointment type from Office							
Office	ZED-8360	Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled. The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.							
Office	ZED-8423	Deleted prescriptions are no longer displayed on HealthLink Forms. Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.							
Clinical	ZED-8452	The Encounter Timer no longer disappears when resuming an encounter. Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.							
Office	ZED-8481	Updated the Appointment and Full day icons for the Modern Theme. Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.							

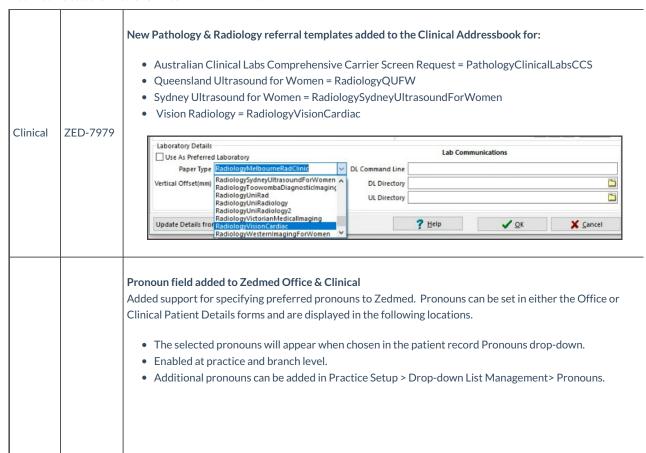
$Zedmed\ v36.0.0\ Health Link\ Smart Forms\ \underline{enhancements}$

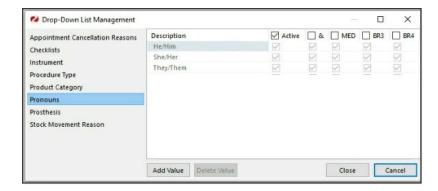
For new users, please follow the Zedmed SmartForms installation guide. For existing users, please follow the manual upgrade guide.

Clinical	ZED-8267	Improved the names used for attachments in SmartForms Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows: 1. Result View tab. 2. Enhanced View tab - HL7 file includes only 1 additional part. 3. Enhanced View #N - HL7 file includes N additional parts. 4. 2 and 3 are not always present, depends on HL7. Results in HL7 files added as attachments to a SmartForm will be named as follows: 1. <hl7 fresult="" name=""> (Result View) tab. 2. <hl7 fresult="" name=""> (Enhanced View) tab - HL7 file includes only 1 additional part. 3. <hl7 fresult="" name=""> (Enhanced View #N) - HL7 file includes N additional parts. 2 and 3 are not always present - depends on the HL7.</hl7></hl7></hl7>							
		Requested Information	337		/ Patient Documents	Browse for Patient Document	Brov	vse for L <u>o</u> cal F	ile
			Attach file from EMR supports: gif, html, jpeg, doc, docx, pdf, txt, rtf, tiff Attach file from Computer supports files that end in types: doc, docx, gif, htm, html, jpeg, jpg, pdf, rtf, tif, tiff, txt Caution: larger attachments may take significant time to preview						
		Attachments / Reports No reports selected No files attached Medications, Allergies, Alerts 2 long term medications specified 2 medications specified 1 medical warning specified Medical, Social and Family History Medical history specified	0	Date	Name	Comments	Туре	Size	
				13/07/2023	Attachment		txt	1 KB	
			0	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #1)		Jpeg		
			0	12/07/2023	Colorectal Cancer Structured Pathology Report (Enhanced View #2)		html		
				12/07/2023	Colorectal Cancer Structured Pathology Report (Result View)		pdf		
				12/07/2023	Documents RTF file		rtf	20 KB	
				12/07/2023	Images/ECG		brt	1 KB	
Clinical	ZED-8292	The Healthlink SmartF	orms	service in	tegration is now upgradeal istaller has been updated fi software is now upgradeab	rom an MSI into an exe	file (as u	used by o	ther
Clinical	ZED-8332	The functionality of Ze	dmed	d's Health	attachment for HL7 files w Link SmartForms integratio Γ segments will be included	on has been improved. I			cal,



Zedmed v36.0.0 Office & Clinical enhancements





Pronouns display:

- The header of patient details summary in Clinical.
- Title of patient details in Clinical.



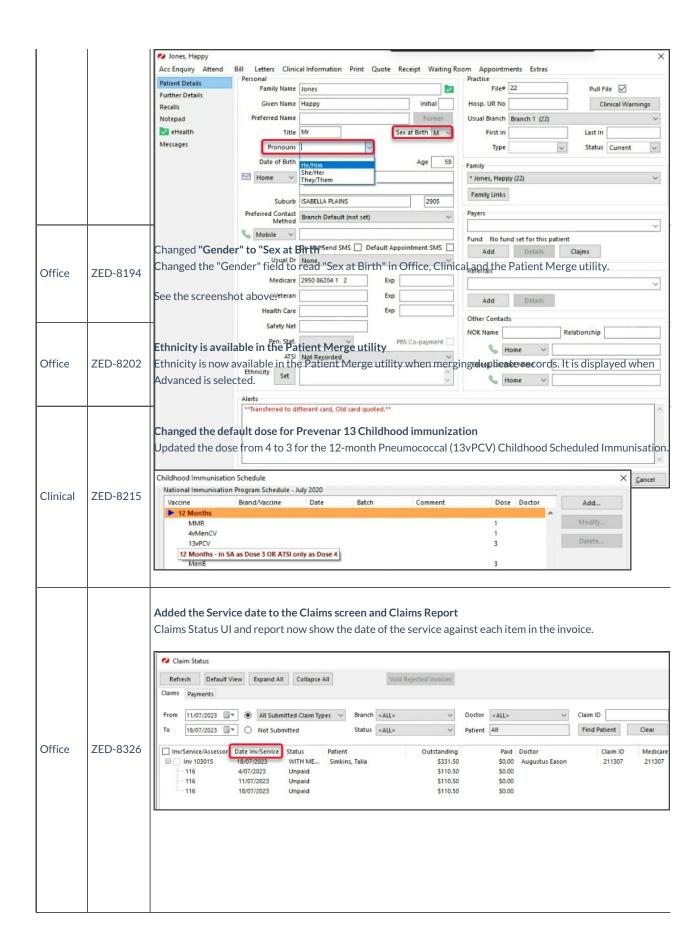
- Patient record tab in Clinical.
- Title of patient details in Office.

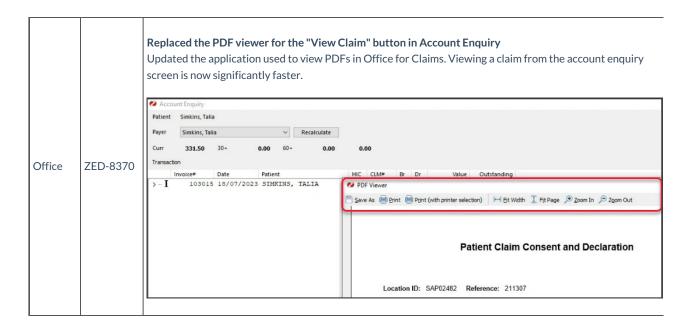


Clinical ZED-1674

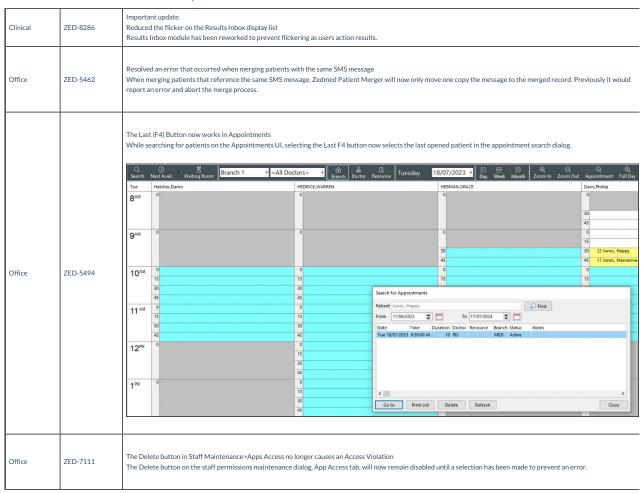
Office/

Pronouns & Sex at Birth





Zedmed v36.0.0 Office & Clinical updates



Resoved Error Data too large for variable [ITEM CODE]. Max len = [8], actual len = [9] when running AMA Fee Load The Load MBS/AMA Item By Criteria option now works when the Load from AMA file checkbox is selected and an AMA load fee file is used. AMA fees will now be loaded as long as the corresponding MBS item already exists, a report is displayed at the end of the import listing the items that could not be imported. Load MBS/AMA Item Load MBS/AMA Item By Criteria O Update Existing MBS/AMA Item: Loading Criteria Item Number Category Sub Group Item Number Commence Date Short Description Full Description Office ZED-7982 Number of Items Loaded : Continue Without Short Description Load Item Load from AMA file Close Cancel $Resolved \ Error - Param \ [NEWSTARTDATE] \ type \ changed \ from \ [ftSQLTimeStamp] \ to \ [ftDateTime] \ running \ AMA \ Update \ Fees \ AMA \ Update \ Update$ ZED-7983 The Update Existing MBS/AMA I tems with the Load from AMA file option selected will now run without error and enable the update AMA items.Statistics report - Referral Doctor criteria now correctly lists all address book entries (not just referral doctors) Office ZED-8233 Referral Doctor criteria in the Statistics Report will now only list Referral Doctor contacts who are set as Available. Resolved Error "Zedmed Office was unable to load the OLE object file" when you Select or Preview an archived letter Office ZED-8247 Fixed the issue with an error being displayed when selecting or previewing patient letters that have been archived. Resoved Error 'Type ID Mismatch' when importing CDA letters ZED-8248 Clinical When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch". Resolved an Intramail error in Sent Items Office ZED-8362 Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.

Office	ZED-8367	A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.
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