

## **Cloud** printing

Last Modified on 03/06/2024 9:34 am AEST

Zedmed Cloud is a secure environment that is accessed via the internet so the printing steps are different.

To print a document:

1. Use Zedmed's print option.

E.g. Select Right-click > **Print** from **Summary Views** or **Today's Referral** or select the print icon on a letter.

The document will open as a PDF in a new browser tab.

- 2. Select the tab with the PDF.
- 3. Select the PDF's print icon.

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	Test Branch 1 Level 3, 60 Albert Road SOUTH MELBOURNE 3205 Phone: 03 9284 3300 Fax:		•	<u>م</u>

- 4. Check the **Destination** has the correct printer selected.
- 5. Select Print.

Test Branch 1 Levil 3, 6 Aber Raad SOUTH NELEQUERE 225	Print	2 sheets of pape
Pione 23 2224 2330 Piac Mar Phillip Davin TEST 123 TESTING	Destination	🖶 PTRO4
Summer 2004 31 January 2004 Addiale Path Partners Saget	Pages	All
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Thurk you for socing Knut, agod 71 yrs, for opinion and management. Presenting Problem:	Colour	Colour
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	*	Print Cancel

## Troubleshooting

If the PDF downloads instead of opening:

1. Select the 3 dots on the top right of your Chrome browser.

- 2. Select Settings.
- 3. Select Privacy and Security > Site settings > Additional content settings > PDF documents.
- 4. Check **Open PDFs** in Chrome is selected.

0	Settings	Q Search settings
+	You and Google	← PDF documents
Ê	Autofill and passwords	Sites sometimes publish PDFs, like documents, contracts and forms
•	Privacy and security	Default holoniour
Ø	Performance	Sites automatically follow this setting when you visit them
۲	Appearance	O 👱 Download PDFs
Q	Search engine	Open PDEs in Chrome
	Default browser	
Ċ	On start-up	

## If you get the error Message: 'Appstream page could not be found' when trying to print.

This can be caused by the web browser (Chrome) having the Adobe browser extension installed.

This 9e2b901dc94dd8c41b89aece05884923.amazonappstre am.com page can't be found
No web page was found for the web address:
https://9e2b901dc94dd8c41b89aece05884923.amazonappstream.com/streaming/1

To resolve the error:

- 1. Select the jigsaw icon to open.
- 2. Select Manage Extensions.
- 3. Disable the Adobe extension using the switch.

If this does not fix the problem, try disabling other extensions. You can also check if the error occurs on a different browser.

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