

# Zedmed v36.5.3

Last Modified on 03/06/2024 10:51 am AEST

## Zedmed v36.5.3

Upgrading to this version will provide the following update.

Clinical	ZED-9106	<b>Resolved error "Is not a valid integer value" when trying to distribute letters from batch writer</b> This error occurred for patients who had a referral that was created in Office > Patient Details
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## Zedmed v36.5.2

Upgrading to this version will provide the following features and updates.

To assist with the adoption of these new features, see the [Zedmed v36.5.2 checklist](#).

We now have a webinar that demonstrates the new features on our [home page](#)!

### NEW Electronic signatures

Electronic signatures can now be added to letters and referrals by applying the 'signature image' merge field. Simply save the practitioner's signature as an image file and upload it to their profile. [Learn more](#).

### NEW Secure Send

Secure Send is a feature that uses email or ZedSMS to send invoices, documents and referrals (including radiology and pathology referrals) to the patient or payer using a link to a secure download. [Learn more](#). To enable Secure Send, submit a [request form](#).

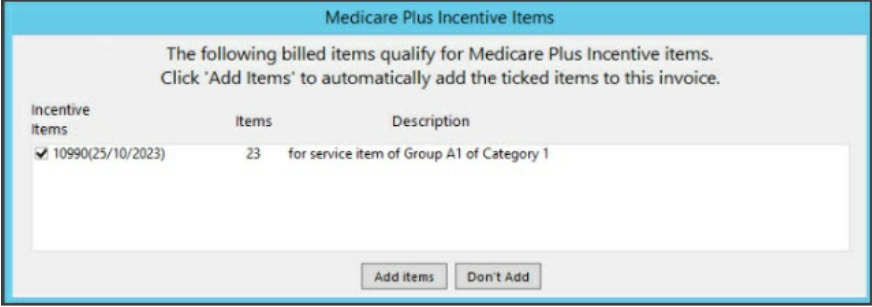
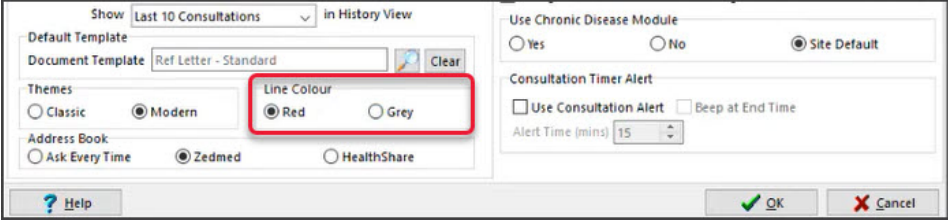
### NEW Automatic recall reminders

SMS recall reminders can now be scheduled to go out automatically using the same process as scheduled appointment reminders in Zedmed's SMS Configuration console. [Learn more](#).

### NEW MyMedicare support

MyMedicare is a voluntary patient incentive scheme designed to formalise the relationship between patients and their practitioners. This update adds support for the MyMedicare bulk billing incentive items, and the ability to record and display a patient's MyMedicare registration status in Zedmed. [Learn more](#).

Office	ZED-8766	<b>Resolved Error: Cannot Reconcile Patient - Duplicate Message_ID</b> Fixed an error that could occur when performing a provisional patient merge. This error would occur when the patient already exists in Zedmed and replies to an SMS before the patient reconciliation occurred.
Office	ZED-8767	<b>Resolved an Error that appeared when adding a patient to an appointment from the waiting list.</b> Fix an error that occurred when adding a patient to an appointment using the cancellation waiting list - if an SMS reminder had already been sent for the existing appointment.
Office	ZED-7765	<b>Resolved Error Code 400 when creating a Doctors App QR Code.</b> Fixed an error that could occur when creating a Doctors App QR code in Zedmed. The code is scanned by a user to enable to app on their device.

Office	ZED-8794	<p><b>New Medicare Plus Incentive items</b> A notification will advise if New Medicare Plus Incentive scheme items are available to the patient during billing. This includes the new MyMedicare incentives.</p> 
Office	ZED-9076	<p><b>Access violation on Secure Send</b> Fixed an access violation that could occur if that patient has no account payer</p>
Office & Clinical		<p><b>Removed the Zedmed Clinical service and Zedmed HI Service.</b> Zedmed's software no longer uses these 2 services. Their functions have been incorporated into the Zedmed API.</p>
Clinical	ZED-8978	<p><b>Fixed the Results Inbox sort order</b> The Results Inbox now sorts the results correctly when sorting by the Result Reported Date when you use Get all Results for a Patient button. The Result Reported Date is the date of collection/testing</p>
Clinical	ZED-8589	<p><b>New Radiology referral template: iMed Radiology Imaging Specialist</b> The Radiology-MedReferralSpecialist request form is now available as a Radiology Form in Clinical.</p>
Clinical	ZED-8881	<p><b>New Radiology report template: iMED Radiology - Myocardial perfusion imaging request</b> The report template RadiologyI-MedMyocardialPerfusionImaging is now available in Clinical.</p>
Clinical	ZED-8702	<p><b>The red lines in Zedmed's modern UI option can be changed to grey</b> Added the ability to change the red lines separating each section in the Clinical UI to grey lines. This is changed in Clinical Tools &gt; My Options &gt; General tab under Line Colour: Red/Grey.</p> 
Clinical	ZED-8728	<p><b>Removed Measurements from the Clinical document writer's Details Merge fields</b> Removed the outdated "Measurements" merge field from the Clinical document writer's template tools. The "Measures" merge field should be used going forward.</p>

**AIR Update - New mandatory field: Vaccine Type (Regulatory compliance update)**

Added a new field mandatory field called Vaccine Type that will be required for government compliance in March 2024, and expanded the Route option descriptions.

Clinical ZED-8802

The screenshot shows the 'Immunisation' form with the following fields and options:

- Doctor:** Branch: Albany Road Clinic, Name: Phillip Davis. Checkboxes:  Not Given Here,  Administered Overseas.
- Immunisation Details:** Brand/Vaccine: [Dropdown], Manual... button.
- Include non-AIR vaccinations
- Date Given:** 10/01/2024
- Dose:** [Text], **School ID:** [Text]. Note: Required only if immunisation administered at a school (available from the [ACARA Australian Schools List](#))
- Batch Number:** [Dropdown],  Store Batch No.
- Site:** [Dropdown]
- Route:**  Intramuscular,  Subcutaneous,  Oral,  Intradermal
- Vaccine Type:**  Antenatal,  NIP or Commonwealth,  Private,  State Program (highlighted in red)
- Comment:** [Text area]

Buttons at the bottom: Add Recall, OK, Cancel.

**Send directly to pharmacy option for electronic prescriptions (Regulatory compliance update)**

On the Electronic Prescriptions screen, there is now a "Send directly to Pharmacy" checkbox with a reasons drop-down. This option will print out a QR code (token) for the prescription that can be faxed or scanned then emailed directly to the pharmacy. This is for compliance with state and territory legislation that prevents prescriptions from being given to patients for specific controlled substances.

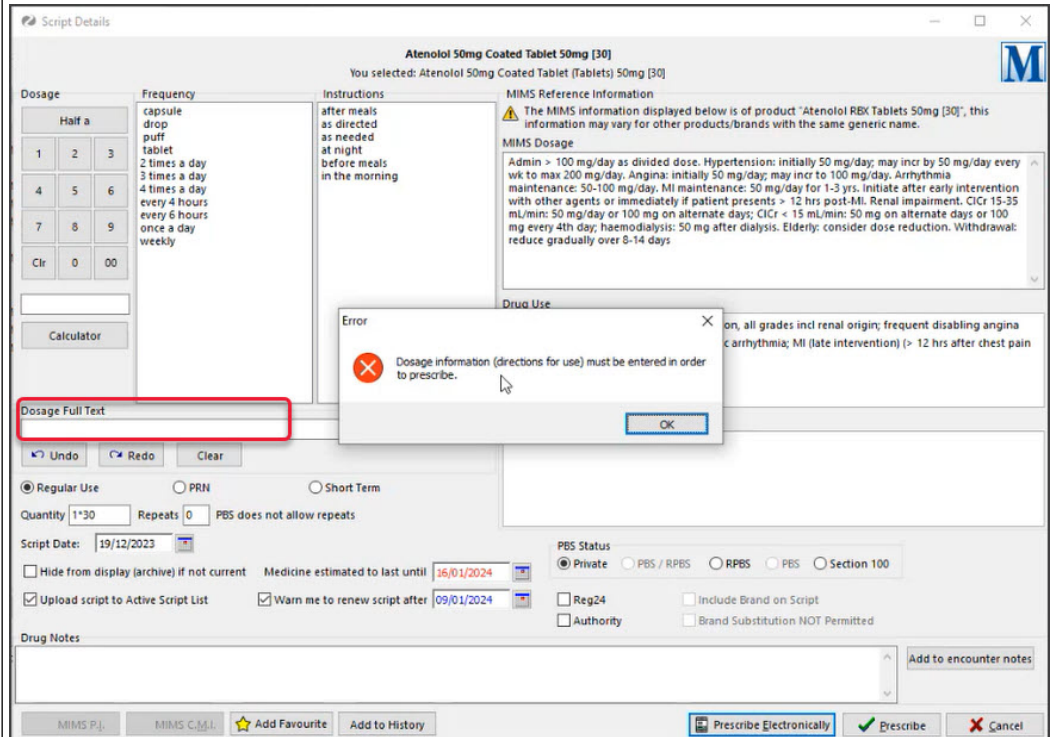
Clinical ZED-8781

The screenshot shows the 'Electronic Prescription' form. On the left, it lists the prescriber 'Dr Phillip Davis RACGP' and patient details for 'Ms Marianna Louise Jones', including her address, date of birth (19/05/1967), and Medicare number (22980398741). The medication is 'Rosuvastatin 5mg Coated Tablet 5mg [30] PUFF' with a quantity of '1\*30' and '5 repeats'. On the right, there are fields for 'Route of Administration' (Oral), 'Clinical Indication', and 'Minimum Repeat interval (days)'. Below these are options for 'Unusual Dose' and 'Script is for urgent supply (script owing)'. The 'Electronic Prescribing Token delivery' section has 'SMS' selected with the number '0406991730'. At the bottom, the 'Send prescription direct to Pharmacy' checkbox is checked, with a 'Reason' dropdown set to 'Dosing Point'. A red box highlights this section, containing explanatory text: 'The option above will prevent the patient from receiving the token. It is intended that the paper token be printed and provided directly to the pharmacy. This is due to a requirement in individual state and territory legislation that prevents prescriptions from being handed over to the patient for specific controlled substances.'

**Dosage information is now mandatory for all prescriptions (Regulatory compliance update)**

Prescribing now requires dosage information in the Dosage Full Text field. This is a compliance update for electronic prescribing that has been applied to all scripts.

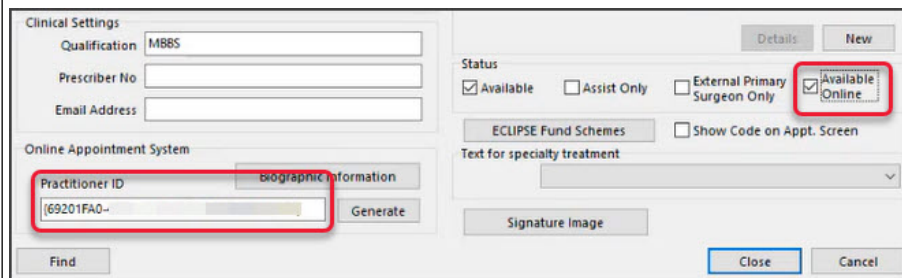
Clinical ZED-8840

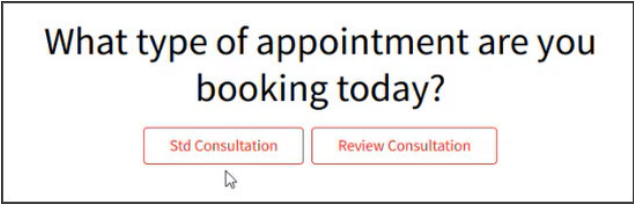


**New Practitioner ID option as an alternative identifier for Online Appointments.**

Zedmed can generate a Practitioner ID so a doctor can be set up for Online Appointments. This is ideal for treating doctors without an HPI-I. The Practitioner ID is assigned in the doctor Details screen, along with the Available Online setting for OLA.

OLA ZED-8650  
ZED-8649



OLA	ZED-8654	<p><b>Patients must now choose an appointment type in Online Appointments</b></p> <p>Online Appointments no longer has a default appointment type. Patients must select an appointment type to create a booking, ensuring they book for the intended appointment type. This prevents patients from booking the incorrect appointment type and allows you to only give new patients a new patient appointment type.</p>
		

## Zedmed v36.3.4

Upgrading to this version will provide the following updates.

Clinical	ZED-8867	<p><b>Resolved Error: Item not found when closing a patient file in Zedmed Clinical.</b></p> <p>This error occurred when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.</p>
Clinical	ZED-8886	<p><b>Resolved Error: List Index (1) out of bounds.</b></p> <p>This error also occurred when opening a patient in Clinical from Office, if Clinical had not been shut closed properly.</p>
Clinical	ZED-8865	<p><b>Resolved Error: Unsatisfied constructor on type: MyHealthRecord.Conversion.TMhrDocumentView.</b></p> <p>The error occurs when trying to view a result that has been added to the summary view from My Health Record.</p>
Upgrader	ZED-8882	<p><b>Resolved Issue with Zedmed Upgrade file v36.3.3</b></p> <p>The error prevented some users from upgrading.</p>

## Zedmed v36.3.3

### NEW HealthShare integration

The Clinical Address Book is now integrated with [HealthShare](#) so practitioners have access to Australia's largest Specialist and Allied Health directory when sending letters and referrals. This feature requires internet access. Learn more in our [HealthShare guide](#).

### NEW Intramail search

There is now a search option in Office and Clinical Intramail so you can search your inbox and sent items for mail using the sender's name, subject, date range or a linked patient. Learn more in our [Intramail guide](#).

### NEW Editor for Office templates

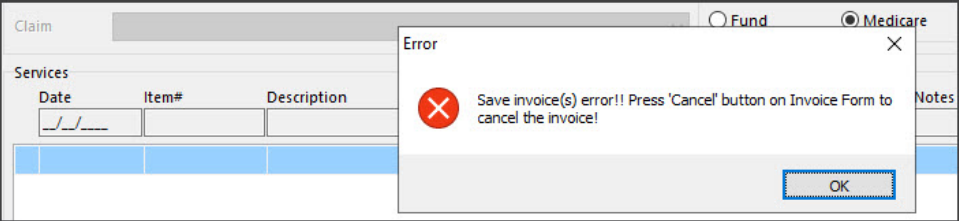
For customers who do not have Microsoft Word, we have added a Zedmed RTF editor so you can create custom Office templates. This is useful for on-premise customers moving to Zedmed Cloud. Learn more in our new [Office templates guide](#).

### Banking Report enhancements

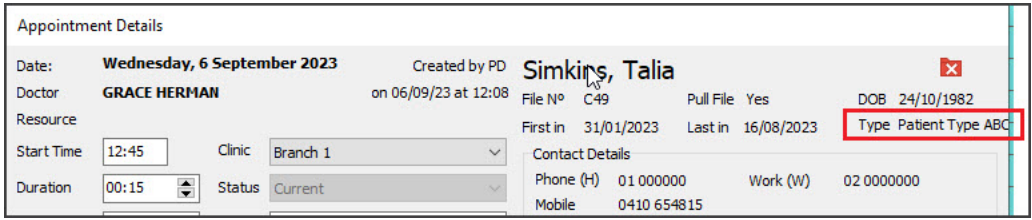
10 updates to Zedmed's banking reports to improve clarity and consistency.

Office	ZED-8409	<p><b>Support has been removed for 3rd party SMS providers</b></p> <p>Support for "SMS Everyone", "Inspirus" and "Other"(generic) SMS providers has been removed. <a href="#">ZedSMS</a> replaces these providers for the sending of SMS messages from Zedmed.</p>
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Office	ZED- 8832	<p><b>ZedSMS performance updated</b> The ZedSMS SendPoint was updated to improve the send and receive speed of SMS messages.</p>																																																																					
Office	ZED-8466	<p><b>ZedSMS Purchase Link updated</b> Updated link to purchase credits for ZedSMS due to the change in supported providers. It now points to the <a href="#">ZedSMS Message Centre</a>.</p>																																																																					
Office	ZED-8418	<p><b>Banking Report enhancements</b></p> <p>The following enhancements have been made to Zedmed's Banking reports:</p> <ul style="list-style-type: none"> <li>Removed unused <b>HealthPoint</b> sections from bank reconciliation, deposit &amp; session reports.</li> <li>Widened the payer name column <b>On behalf of</b> to accommodate longer names.</li> <li>Renamed the 'Bank Reconciliation Report' heading from <b>Reversals</b> to <b>Cross-Session Reversals</b> to reflect the data presented more accurately.</li> </ul> <div data-bbox="461 712 1342 987" data-label="Table"> <table border="1"> <thead> <tr> <th colspan="9">Batches</th> </tr> <tr> <th>Closed On</th> <th>Batch #</th> <th>Cash</th> <th>Cheques</th> <th>MC Chq</th> <th>Cards</th> <th>Total</th> <th>EFTPOS</th> <th>Reversals</th> </tr> </thead> <tbody> <tr> <td>23-Jun-2023</td> <td>4</td> <td>213.90</td> <td>0.00</td> <td>92.70</td> <td>106.75</td> <td>\$413.35</td> <td>4,212.49</td> <td>142.60</td> </tr> <tr> <td colspan="2"><b>Totals</b></td> <td>213.90</td> <td>0.00</td> <td>92.70</td> <td>106.75</td> <td>413.35</td> <td>4,212.49</td> <td>142.60</td> </tr> <tr> <td colspan="2"><b>Totals</b></td> <td>0.00</td> <td>0.00</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>   <table border="1"> <thead> <tr> <th colspan="8">Direct Deposits</th> </tr> <tr> <th>Date</th> <th>Paid by</th> <th>Bank</th> <th>Branch</th> <th>Details</th> <th>On behalf of</th> <th>Pay Date</th> <th>Amount</th> </tr> </thead> <tbody> <tr> <td>01/Jun/2023</td> <td>Medicare</td> <td>Reserve</td> <td>Canberra</td> <td>Dr Jackson</td> <td>Medicare</td> <td></td> <td>132.45</td> </tr> </tbody> </table> </div> <ul style="list-style-type: none"> <li>Updated the Bank list label to say, <b>Show Inactive Bank Accounts</b> (previously 'Show All Bank').</li> <li>The <b>New page on staff change</b> checkbox is now only enabled if the <b>Group by staff member</b> checkbox is ticked.</li> </ul> <div data-bbox="461 1144 1441 1704" data-label="Form"> <p><b>Banking Reports</b></p> <p>Use this screen to print reports on previous and current batches and sessions. If you want to close a batch or session, please use the Bank Deposit screen or the Print/Close Session screen.</p> <p>To ensure this report includes all transactions from all other workstations, it is recommended you exit from all instances of Zedmed Office running on this workstation and log in again.</p> <p><b>Style</b></p> <p><input checked="" type="radio"/> Batch Details Batch Number: &lt;Current Batch&gt;</p> <p><input type="radio"/> Session Details Session Number: 34 Started On 15/03/2023 9:22:19 AM</p> <p><input type="radio"/> Reconciliation Report From: 01/11/2023 To: 30/11/2023</p> <p><b>Criteria</b></p> <p>Banklist: <input type="checkbox"/> Show Inactive Bank Account Albert Road MC Bank Account</p> <p><input type="checkbox"/> Group by staff member <input type="checkbox"/> New page on staff change</p> <p>Buttons: Print, Screen, Export, Help, Close</p> <p>Test Branch 1   PDAVIS</p> </div> <ul style="list-style-type: none"> <li>Fixed an issue where payments by staff would not print on separate pages if the option 'New page on staff changed' was selected.</li> <li>Fixed an issue to prevent using the same reason text for all reversals made without closing the payment enquiry form.</li> </ul>	Batches									Closed On	Batch #	Cash	Cheques	MC Chq	Cards	Total	EFTPOS	Reversals	23-Jun-2023	4	213.90	0.00	92.70	106.75	\$413.35	4,212.49	142.60	<b>Totals</b>		213.90	0.00	92.70	106.75	413.35	4,212.49	142.60	<b>Totals</b>		0.00	0.00						Direct Deposits								Date	Paid by	Bank	Branch	Details	On behalf of	Pay Date	Amount	01/Jun/2023	Medicare	Reserve	Canberra	Dr Jackson	Medicare		132.45
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Office	ZED-8445	<p><b>Resolved an issue with the inclusion of cross-session reversals</b>  The Banking <b>Batch Details Report</b> now takes into consideration any cross-session reversal transactions in the overall totals section of the report.</p> <table border="1" data-bbox="411 315 1441 712"> <tr> <td colspan="4"><b>Session Totals</b></td> <td><b>Overall Total</b></td> <td><b>71.30</b></td> </tr> <tr> <td>Cash</td> <td>71.30</td> <td>Credit Card</td> <td>0.00</td> <td>Cheques</td> <td>0.00</td> </tr> <tr> <td>Direct Deposit</td> <td>0.00</td> <td>EFTPOS</td> <td>0.00</td> <td>Medicare Cheques</td> <td>0.00</td> </tr> <tr> <td>HealthPoint</td> <td>0.00</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="6"><b>Banking Session # 2</b></td> </tr> <tr> <td colspan="6"><b>Banking Session # 6</b></td> </tr> <tr> <td colspan="6"><b>Cross-Session Reversals</b></td> </tr> <tr> <td>21/07/2023</td> <td>2</td> <td>Black, Emma</td> <td></td> <td></td> <td>-71.30</td> </tr> <tr> <td colspan="6">wrong payment in different ses</td> </tr> <tr> <td colspan="4"><b>Report Totals</b></td> <td><b>Overall Total</b></td> <td><b>71.30</b></td> </tr> <tr> <td>Cash</td> <td>71.30</td> <td>Credit Card</td> <td>0.00</td> <td>Cheques</td> <td>0.00</td> </tr> <tr> <td>Direct Deposit</td> <td>0.00</td> <td>EFTPOS</td> <td>0.00</td> <td>Medicare Cheques</td> <td>0.00</td> </tr> </table>	<b>Session Totals</b>				<b>Overall Total</b>	<b>71.30</b>	Cash	71.30	Credit Card	0.00	Cheques	0.00	Direct Deposit	0.00	EFTPOS	0.00	Medicare Cheques	0.00	HealthPoint	0.00					<b>Banking Session # 2</b>						<b>Banking Session # 6</b>						<b>Cross-Session Reversals</b>						21/07/2023	2	Black, Emma			-71.30	wrong payment in different ses						<b>Report Totals</b>				<b>Overall Total</b>	<b>71.30</b>	Cash	71.30	Credit Card	0.00	Cheques	0.00	Direct Deposit	0.00	EFTPOS	0.00	Medicare Cheques	0.00
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Office	ZED-8463	<p><b>Changed the Banking Reconciliation Report date format</b>  The Banking Reconciliation report now consistently uses "dd/mm/yyyy" as the date format.</p>																																																																								
Office	ZED-8500	<p><b>Changed the date format for Reversals on banking reports</b>  Reversal transactions printed on banking reports now use "dd/mm/yyyy" as the date format.</p>																																																																								
Office	ZED-8432	<p><b>Resolved an error encountered when canceling an invoice without a service record</b>  This error occurred when creating an invoice, adding then removing a service and then trying to delete the invoice. This error will no longer occur as the action buttons will be disabled when no service items are in the service item list or in the add service item box.</p> 																																																																								



Office	ZED-8436	<p><b>Resolved performance issues caused by an HI service outage</b></p> <p>This fix prevents the Patient records from loading very slowly during the opening of multiple patient records when the HI service is down. The IHI check should now be run in the background for each individual patient without slowing down the UI performance.</p> <p>Additional information has been added to the MHR Status section of the patient record and will display when the IHI check is running and if the check times out it will update to display this information.</p>
Office	ZED-8480	<p><b>Resolved an issue that caused a Patient's name to be cut off on the Patient Letter pick list.</b></p> <p>In the Patient Pick List Dialog - Last letter of Family name was cut off due to the font style.</p>
Office	ZED-8530	<p><b>Fixed Error 'Midnights not a valid time,' on the Waiting Times report.</b></p> <p>Fixed an issue where an error was displayed when Midnight was selected as the End Time on the Waiting Times report.</p>
Office	ZED-8534	<p><b>Resolved an issue that caused a patient's pronoun to disappear</b></p> <p>Fixed an issue where clinic-defined pronouns (dropdown list management ) could disappear from the pronouns selected for a patient.</p>
Office	ZED-8594	<p><b>Resolved Booking Wait Time Report issues</b></p> <p>The Booking Wait Time report will now display changes from the last edit made to an appointment. Additionally, the report has been fixed to prevent an error when running the report for a single patient.</p>
Office	ZED-8596	<p><b>Resolved an issue with the Date Details display in Linked Appointments</b></p> <p>The Linked Appointment Details dialog has been updated to use text formatting consistent with the rest of the application. This resolved Linked Appointment Details - Date Details overlap</p>
Office	ZED-8598	<p><b>Resolved issue that cut off the Patient Type details in the Appointment and Attendance Details dialogs</b></p> <p>The Patient Type in Appointment Details and Attendance Details screens no longer overlap the screen.</p>  <p>The screenshot shows the 'Appointment Details' dialog for a patient named Grace Herman. The 'Patient Type' field is highlighted with a red box and contains the text 'Type: Patient Type ABC'. Other fields include Date (Wednesday, 6 September 2023), Doctor (GRACE HERMAN), File No (C49), and various contact details.</p>
Office	ZED-8657	<p><b>An Assist Fee can no longer be used with non Assist able item</b></p> <p>When setting a billing item as an assisted item that is not an assistable item, the Assisting Billing Options screen is no longer displayed.</p>
Office	ZED-8658	<p><b>Resolved an issue with the Service date and Billing date range in the Assistant Service Report.</b></p> <p>Fixed the date picker button for "To date" on the <b>Assistant Service Report</b> so that the date selected is displayed in the To field and not the From field.</p>

Office	ZED-8659	<b>Fixed the layout of the reprint token message box.</b> Removed an incorrect line in the message displayed when reprinting an eScript token
Office	ZED-8772	<b>Office will still run if the cancel button is clicked on the Login screen.</b> Fixed issue where Patients.exe would crash when Office was closed without logging in first (i.e. opens Zedmed Office, then closes the login prompt to exit, without logging in).
Office	ZED-8777	<b>Selecting F4 twice will once again bring up the last patient searched.</b> Fixed issue where if a patient is associated with more than one branch selecting F4 twice (or clicking on Last button) did not open the last patient.
Office	ZED-7492	<b>Staff Username truncates to 10 characters automatically</b> The "Edit Staff Member" dialog now prevents users from entering usernames greater than 10 characters in length.
Clinical	ZED-8483	<b>Added an Ethnicity field to Zedmed Clinical</b> Capturing or viewing a patient's ethnicity details has been added to the Family, Social & Past History information in Clinical.
Clinical	ZED-8544	<b>Resolved UI Issues in Clinical Reports</b> Fixed some minor issues with font sizes and labels being cut off in the Clinical reports, including Font Types or Font Size and Labels being cut off.
Clinical	ZED-8552	<b>Updated the Intramail UI in Clinical</b> Clinical intramail buttons and icons have been updated on main dialog to match those in Office.
Clinical	ZED-8561	<b>Fixed the Results Inbox Error: Unexpected end of command-line 2, column 1</b> Results Inbox has been fixed to prevent an error when retrieving results for all doctors on clinics with a large number of doctors configured.
Clinical	ZED8574	<b>Enabled a configuration to limit attachments tab file size in clinical</b> Added a maximum value in MB's for uploading of files to tabs in the summary views and set the default. This can be found in the Global Options > General tab.
Clinical	ZED-8595	<b>Turned on Icon captions by default in Zedmed Clinical</b> Encounter icon captions are now turned on by default for users logging into Clinical for the first time.
Clinical	ZED-8630	<b>Resolved a formatting Issue When Copying Clinical Notes to Letter Writer</b> Added a new Paste Plain Text option to the Letter Writer to allow formatted text such as encounter notes to be copied and pasted into a letter without formatting.

Clinical	ZED-8633	<b>Introduced a Filter Feature for Merge Fields in Letter Writer</b> The Clinical Letter Writer now provides a filter function in the data toolbar, allowing for a quick look-up of a field in the list of available merge fields.
Clinical	ZED-8687	<b>Resolved an access violation in module 'crs_client.exe' when closing Patients in Clinical.</b> Fixed an issue where an AV error was displayed in some cases after closing a patient file in Clinical where My Health Record is enabled.
Clinical	ZED-8778	<b>The Write referral button in HealthShare will now only be an option in Referrals.</b> Removed the "Write Referral" button from HealthShare address book search when opening the search screen from the main toolbar in Clinical.
Upgrader	ZED-8614	<b>Removed obsolete Zedmed files and exe from the Installer/Upgrader</b> The Zedmed Upgrader has been enhanced to remove obsolete files from client installations.

#### Zedmed v36.1.1

Clinical	ZED-8668	<b>PDF viewer unable to view the document - Blank Document</b> Fixed an issue that may prevent the viewing of older PDF files, especially those produced by scanning documents
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#### Zedmed v36.1.0

Zedmed 36.1.0 is a major release that introduces a modern theme, integration with accounting software including Xero and MYOB, HealthLink SmartForm enhancements and pronoun and gender updates.

##### Shortcuts to specific sections:

- [Zedmed v36.5.3](#)
- [Zedmed v36.5.2](#)
- [Zedmed v36.1.1](#)
- [Zedmed v36.1.0](#)
- [New modern theme](#)
- [Surgical Partners integration](#)
- [Zedmed v36.1.0 Updates \(part of the v36.0.0 release\)](#)
- [Zedmed v36.0.0 HealthLink SmartForms enhancements](#)
- [Zedmed v36.0.0 Office & Clinical enhancements](#)
- [Zedmed v36.0.0 Office & Clinical updates](#)

#### New modern theme

No menus or layouts have changed, but you now have the option to use the new Modern theme or the existing Classic theme.

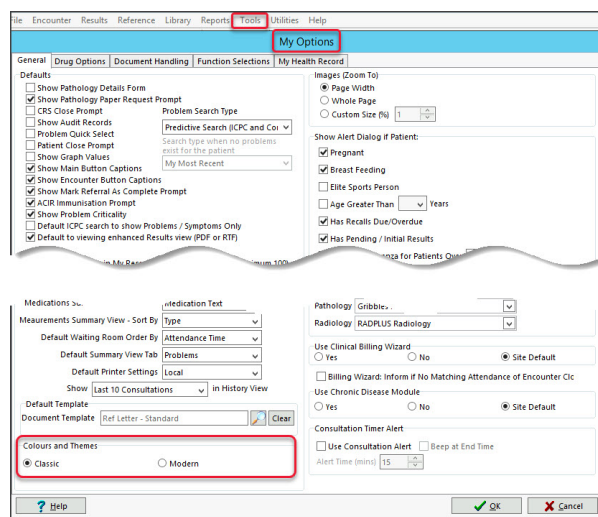
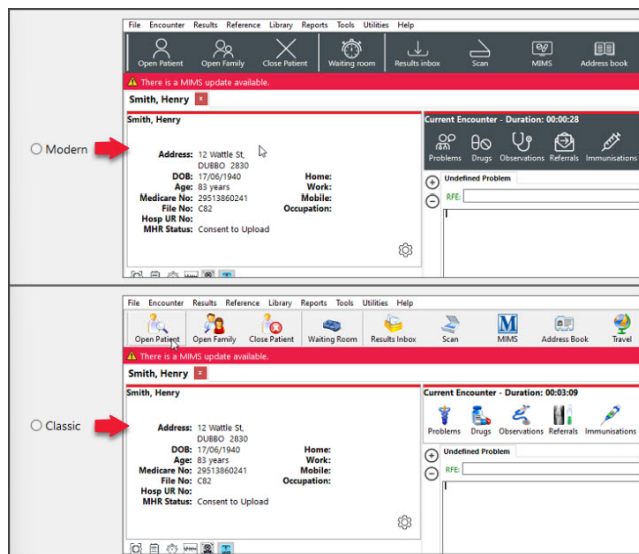
- **The first time** you open Office and Clinical after the upgrade, you will be prompted to choose a theme.
- You can have matching or different themes in Office and Clinical.
- You can swap themes at any time if you change your mind.

**The first time opening Office** - select Modern or Classic.

To change - Themes > Modern or Classic.

The first time opening Clinical - select Modern or Classic.

To change - Tools > My Options > Modern or Classic.



### Surgical Partners integration

Surgical Partners is a financial management platform that integrates Zedmed with **accounting products** including Xero and MYOB. This allows you to use the financial information in Zedmed for a range of financial applications from debtors' management to banking and payroll. This functionality is enabled by registering with Surgical Partners who will **configure Zedmed** to send the required financial data to your accounting software each night.

To learn more, visit <https://surgicalpartners.com.au>.

### Zedmed v36.1.0 Updates (part of the v36.0.0 release)

Clinical	ZED-8328	<b>Implemented a new PDF tool to view results and scanned documents in Clinical</b> Removed the requirement for Adobe Reader from Zedmed. PDFs can now be viewed (both when embedded in a result and when attached from a scan) without any external PDF viewer installed.
Office	ZED-8252	<b>Access Violation error resolved when deleting an Appointment Type</b> Fixed an error that occurred when attempting to delete an appointment type from Office
Office	ZED-8360	<b>Corrected the Message/Buttons displayed when a Tyro Easyclaim has been canceled.</b> The message displayed when a user canceled a Tyro Easyclaim has been resolved and the form now allows another attempt.
Office	ZED-8423	<b>Deleted prescriptions are no longer displayed on HealthLink Forms.</b> Deleted prescriptions were still showing up as selectable options in the HealthLink SmartForm.
Clinical	ZED-8452	<b>The Encounter Timer no longer disappears when resuming an encounter.</b> Fixed an issue where the Clinical Encounter timer would no longer be displayed after resuming an existing encounter.

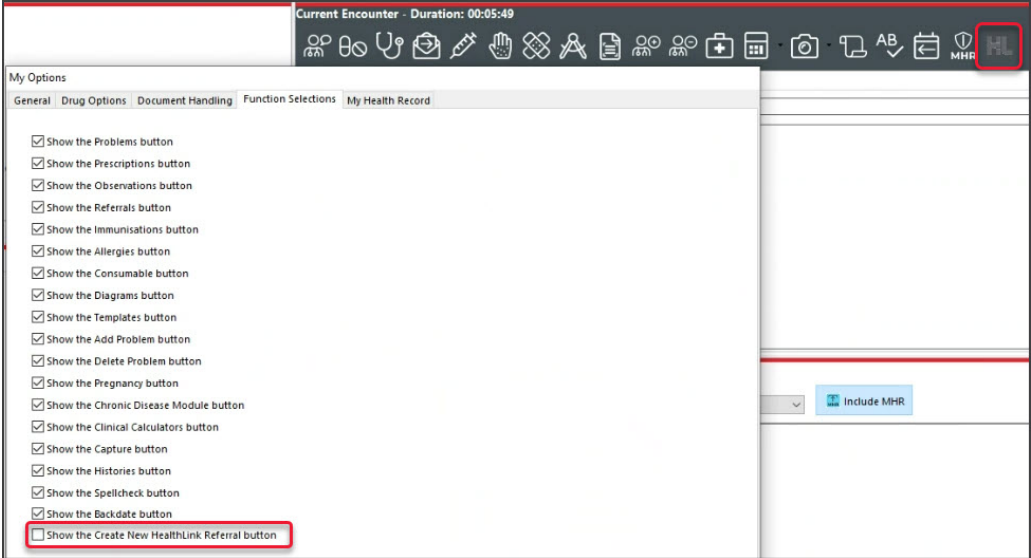
Office	ZED-8481	<p><b>Updated the Appointment and Full day icons for the Modern Theme.</b></p> <p>Updated the icons displayed on the Appointment Grid for Appointment and Full Day menu bar options so they are no longer similar to Zoom In and Zoom Out icons.</p>
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**Zedmed v36.0.0 HealthLink SmartForms enhancements**

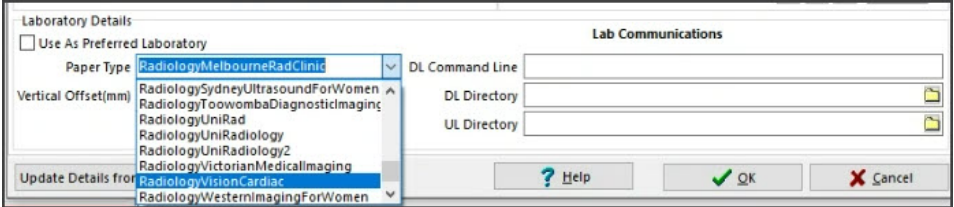
For new users, please follow the Zedmed SmartForms [installation guide](#).

For existing users, please follow the [manual upgrade guide](#).

Clinical	ZED-8267	<p><b>Improved the names used for attachments in SmartForms</b></p> <p>Each HL7 results file can include several sections, and Clinical Results Inbox displays them as follows:</p> <ol style="list-style-type: none"> <li>1. Result View tab.</li> <li>2. Enhanced View tab - HL7 file includes only 1 additional part.</li> <li>3. Enhanced View #N - HL7 file includes N additional parts.</li> <li>4. 2 and 3 are not always present, depends on HL7.</li> </ol> <p>Results in HL7 files added as attachments to a SmartForm will be named as follows:</p> <ol style="list-style-type: none"> <li>1. &lt;HL7 FResult Name&gt; (Result View) tab.</li> <li>2. &lt;HL7 FResult Name&gt; (Enhanced View) tab - HL7 file includes only 1 additional part.</li> <li>3. &lt;HL7 FResult Name&gt; (Enhanced View #N) - HL7 file includes N additional parts.</li> </ol> <p>2 and 3 are not always present - depends on the HL7.</p>
Clinical	ZED-8292	<p><b>Zedmed's Healthlink SmartForms integration is now upgradeable</b></p> <p>The Healthlink SmartForms service installer has been updated from an MSI into an exe file (as used by other parts of the Zedmed software) so the software is now upgradeable.</p>
Clinical	ZED-8332	<p><b>Healthlink SmartForm will display 1 attachment for HL7 files with 2 records</b></p> <p>The functionality of Zedmed's HealthLink SmartForms integration has been improved. HL7 results that include PIT segments in addition to FT segments will be included as one attachment (as it is done in Clinical, Results).</p>

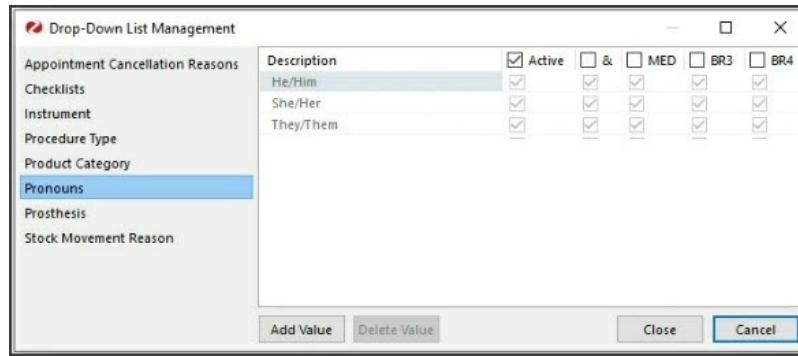
Clinical	ZED-8379	<p><b>The 'HealthLink Create Referral' button can be removed from the Encounter toolbar</b></p> <p>Doctors can now remove the 'HealthLink Create Referral' button from the encounter toolbar. This is done in Clinical &gt; My Options &gt; Function Selections tab &gt; Show the HealthLink button.</p> 
Clinical	ZED-8387	<p><b>Resolved a scenario where a staff name could appear as the provider in a SmartForm</b></p> <p>Resolved an issue that caused the provider details ( Referred By name) in a HealthLink SmartForm to be populated with a staff member's details instead of the provider's details, when the staff member's ID was the same as the doctor's code.</p>

Zedmed v36.0.0 Office & Clinical **enhancements**

Clinical	ZED-7979	<p><b>New Pathology &amp; Radiology referral templates added to the Clinical Addressbook for:</b></p> <ul style="list-style-type: none"> <li>• Australian Clinical Labs Comprehensive Carrier Screen Request = PathologyClinicalLabsCCS</li> <li>• Queensland Ultrasound for Women = RadiologyQUFW</li> <li>• Sydney Ultrasound for Women = RadiologySydneyUltrasoundForWomen</li> <li>• Vision Radiology = RadiologyVisionCardiac</li> </ul> 
		<p><b>Pronoun field added to Zedmed Office &amp; Clinical</b></p> <p>Added support for specifying preferred pronouns to Zedmed. Pronouns can be set in either the Office or Clinical Patient Details forms and are displayed in the following locations.</p> <ul style="list-style-type: none"> <li>• The selected pronouns will appear when chosen in the patient record Pronouns drop-down.</li> <li>• Enabled at practice and branch level.</li> <li>• Additional pronouns can be added in Practice Setup &gt; Drop-down List Management&gt; Pronouns.</li> </ul>

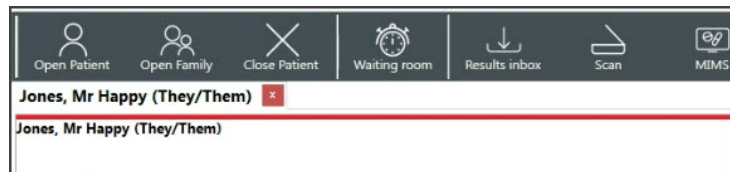
Office/  
Clinical

ZED-1674

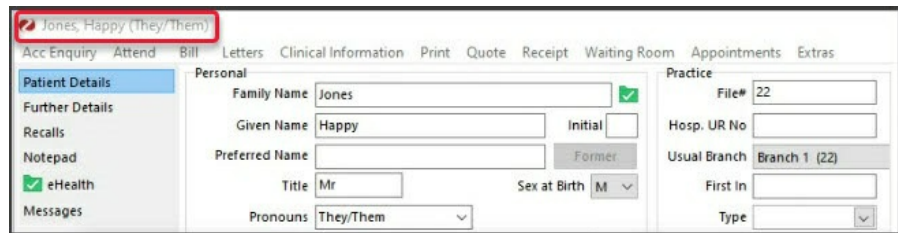


Pronouns display:

- The header of patient details summary in Clinical.
- Title of patient details in Clinical.

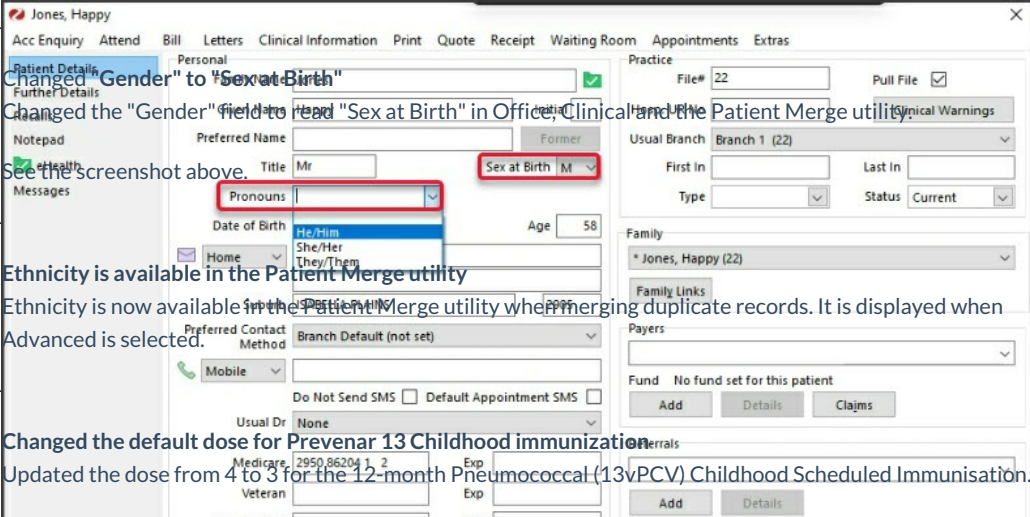
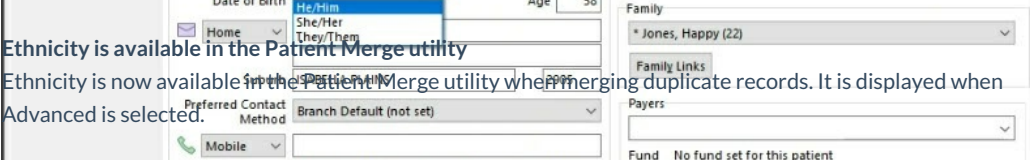
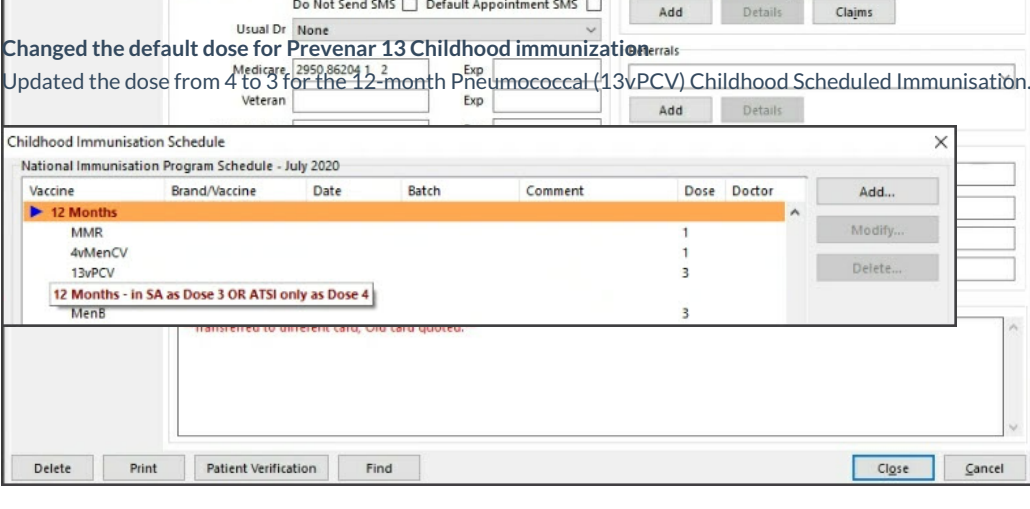
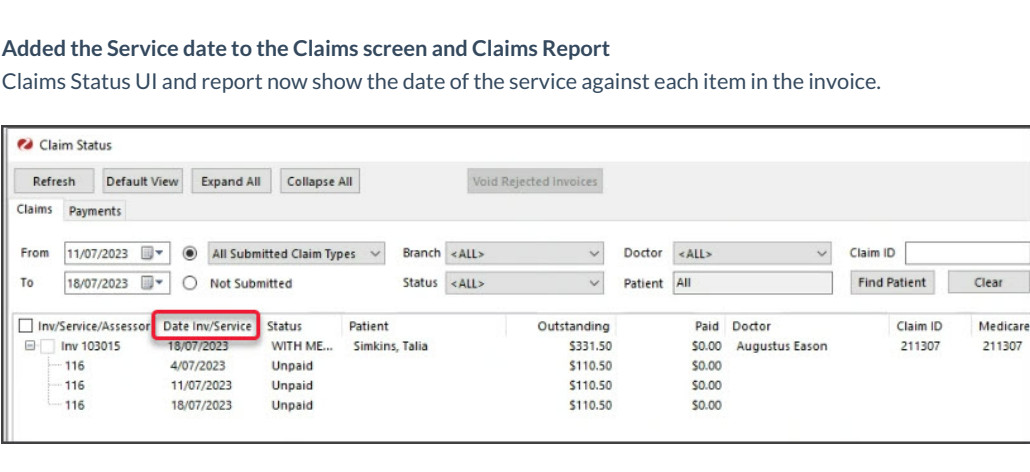


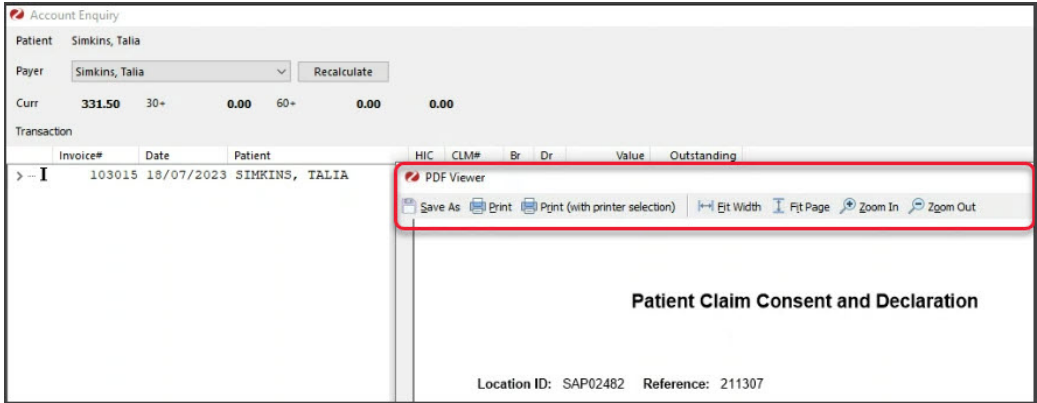
- Patient record tab in Clinical.
- Title of patient details in Office.



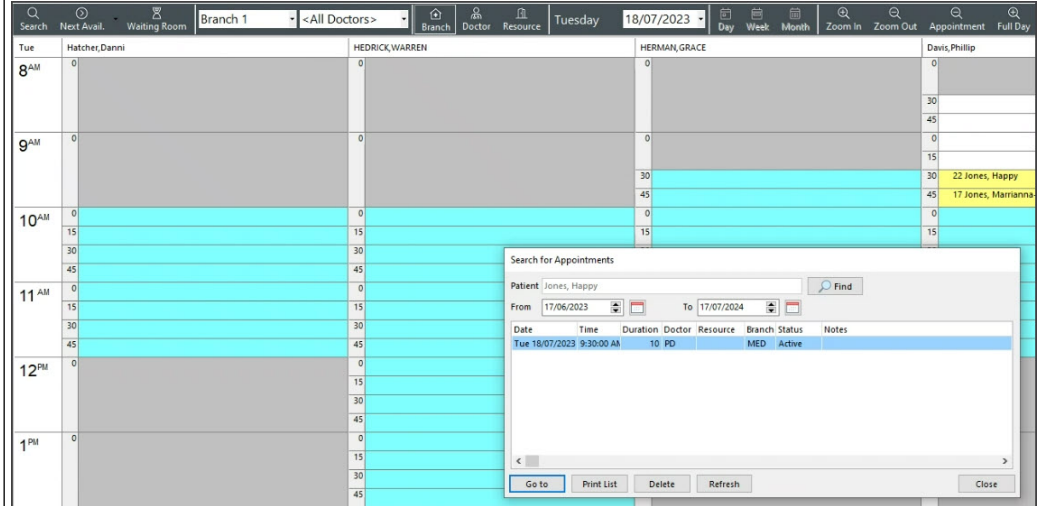
Pronouns & Sex at Birth

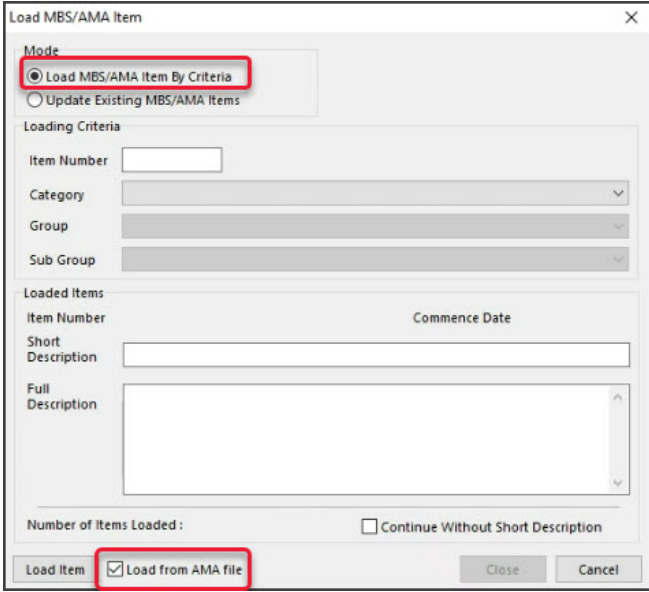


Office	ZED-8194	 <p>Changed "Gender" to "Sex at Birth"  Changed the "Gender" field to read "Sex at Birth" in Office, Clinical and the Patient Merge utility.  See the screenshot above.</p>																																													
Office	ZED-8202	 <p>Ethnicity is available in the Patient Merge utility  Ethnicity is now available in the Patient Merge utility when merging duplicate records. It is displayed when Advanced is selected.</p>																																													
Clinical	ZED-8215	 <p>Changed the default dose for Prevenar 13 Childhood immunization  Updated the dose from 4 to 3 for the 12-month Pneumococcal (13vPCV) Childhood Scheduled Immunisation.</p>																																													
Office	ZED-8326	<p>Added the Service date to the Claims screen and Claims Report  Claims Status UI and report now show the date of the service against each item in the invoice.</p>  <table border="1" data-bbox="403 1373 1437 1496"> <thead> <tr> <th>Inv/Service/Assessor</th> <th>Date Inv/Service</th> <th>Status</th> <th>Patient</th> <th>Outstanding</th> <th>Paid</th> <th>Doctor</th> <th>Claim ID</th> <th>Medicare</th> </tr> </thead> <tbody> <tr> <td>Inv 103015</td> <td>18/07/2023</td> <td>WITH ME...</td> <td>Simkins, Talia</td> <td>\$331.50</td> <td>\$0.00</td> <td>Augustus Eason</td> <td>211307</td> <td>211307</td> </tr> <tr> <td>116</td> <td>4/07/2023</td> <td>Unpaid</td> <td></td> <td>\$110.50</td> <td>\$0.00</td> <td></td> <td></td> <td></td> </tr> <tr> <td>116</td> <td>11/07/2023</td> <td>Unpaid</td> <td></td> <td>\$110.50</td> <td>\$0.00</td> <td></td> <td></td> <td></td> </tr> <tr> <td>116</td> <td>18/07/2023</td> <td>Unpaid</td> <td></td> <td>\$110.50</td> <td>\$0.00</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Inv/Service/Assessor	Date Inv/Service	Status	Patient	Outstanding	Paid	Doctor	Claim ID	Medicare	Inv 103015	18/07/2023	WITH ME...	Simkins, Talia	\$331.50	\$0.00	Augustus Eason	211307	211307	116	4/07/2023	Unpaid		\$110.50	\$0.00				116	11/07/2023	Unpaid		\$110.50	\$0.00				116	18/07/2023	Unpaid		\$110.50	\$0.00			
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Office	ZED-8370	<p>Replaced the PDF viewer for the "View Claim" button in Account Enquiry</p> <p>Updated the application used to view PDFs in Office for Claims. Viewing a claim from the account enquiry screen is now significantly faster.</p> 
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**Zedmed v36.0 Office & Clinical updates**

Clinical	ZED-8286	<p>Important update.</p> <p>Reduced the flicker on the Results Inbox display list</p> <p>Results Inbox module has been reworked to prevent flickering as users action results.</p>
Office	ZED-5462	<p>Resolved an error that occurred when merging patients with the same SMS message</p> <p>When merging patients that reference the same SMS message, Zedmed Patient Merger will now only move one copy the message to the merged record. Previously it would report an error and abort the merge process.</p>
Office	ZED-5494	<p>The Last (F4) Button now works in Appointments</p> <p>While searching for patients on the Appointments UI, selecting the Last F4 button now selects the last opened patient in the appointment search dialog.</p> 
Office	ZED-7111	<p>The Delete button in Staff Maintenance&gt;Apps Access no longer causes an Access Violation</p> <p>The Delete button on the staff permissions maintenance dialog, App Access tab, will now remain disabled until a selection has been made to prevent an error.</p>

Office	ZED-7982	<p>Resolved Error Data too large for variable [ITEM_CODE]. Max len = [8], actual len = [9] when running AMA Fee Load  The Load MBS/AMA Item By Criteria option now works when the Load from AMA file checkbox is selected and an AMA load fee file is used. AMA fees will now be loaded as long as the corresponding MBS item already exists, a report is displayed at the end of the import listing the items that could not be imported.</p> 
Office	ZED-7983	<p>Resolved Error - Param [NEWSTARTDATE] type changed from [ftSQLTimeStamp] to [ftDateTime] running AMA Update Fees  The Update Existing MBS/AMA Items with the Load from AMA file option selected will now run without error and enable the update AMA items.</p>
Office	ZED-8233	<p>Statistics report - Referral Doctor criteria now correctly lists all address book entries (not just referral doctors)  Referral Doctor criteria in the Statistics Report will now only list Referral Doctor contacts who are set as Available.</p>
Office	ZED-8247	<p>Resolved Error "Zedmed Office was unable to load the OLE object file" when you Select or Preview an archived letter  Fixed the issue with an error being displayed when selecting or previewing patient letters that have been archived.</p>
Clinical	ZED-8248	<p>Resolved Error 'Type ID Mismatch' when importing CDA letters  When importing HL7 messages that contain XML files with a namespace prefix, Zedmed Clinical will report a more accurate error instead of returning "Type ID mismatch".</p>
Office	ZED-8362	<p>Resolved an Intramail error in Sent Items  Fixed an error that occurred when viewing sent items in office intramail when the To: or CC: fields contain a combined total of more than 1000 characters.</p>

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Office	ZED-8367	A double booking Patient's name will no longer change when editing the appointment. Modifying an appointment by selecting it from the appointment selector (appointment 'Details' context menu option), no longer displays a different patient in the appointment selector at the end of the process.
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