

Zedmed Cloud feature support

Version: 2.00 | Last Modified on 10/08/2026 9:53 am AEST

This document details the Zedmed features and integrations supported in Zedmed Cloud.

Third-party integrations that are not supported have been included; however, this list should be considered exhaustive.

SMS Support

Only ZedSMS can be used to send SMS messages from Zedmed Cloud. Third-party SMS providers are not supported in Zedmed Cloud.

Secure Messaging support

Zedmed Cloud's upload utility can be configured to automatically transfer results, scans and other documents from a clinic PC to Zedmed Cloud. The following secure messaging applications are supported using this utility:

- HealthLink
- ReferralNet
- Medical Objects
- Promedicus

Zedmed features supported

- ZedSMS
- Secure Send
- Online Appointments (OLA)
- The Doctor's App
- Single sign-on (SSO)
- Telehealth (with Zedmed Mobile)
- Payment Gateway.

3rd party Integrations supported

- Heidi AI
- Medicare Online
- eRx ePrescribing
- Tyro
- MIMS
- ICPC
- MyHealthRecord
- Surgical Partners
- HealthShare directory (Clinical address book).
- HealthLink SmartForms*

* This integration incurs an additional cost.

Zedmed Features **NOT** supported

- FRM / Office templates using MS Word - required templates created using the internal RTF editor.
- Multi-tray printing.
- Displaying attached email (.msg) files. They can be attached to a patient record but there is no mail client to view them in the cloud.

Third Party Integrations **NOT** supported

- **Online booking platforms:**

- HotDoc
- HealthEngine
- Appointuit
- Docbook
- HealthSite
- Jayex
- MyHealth
- OzDocsOnline

Note: Zedmed's **Online Appointments (OLA)** is supported.

- **Transcription Services**

- EmDat
- Ozescribe
- Syberscribe

- **Reporting Tools:**

- PenCat
- Polar
- Topbar
- Archehealth
- Hummingbird
- CDMNet

- **Other integrations**

- WelchAllyn (ECG)
 - OfficeMedic (ECG)
 - DermEngine
 - Carl Zeiss
 - Medical director
-