

Set up Tyro API password

Version: 1.00 | Last Modified on 27/01/2026 8:07 am AEDT

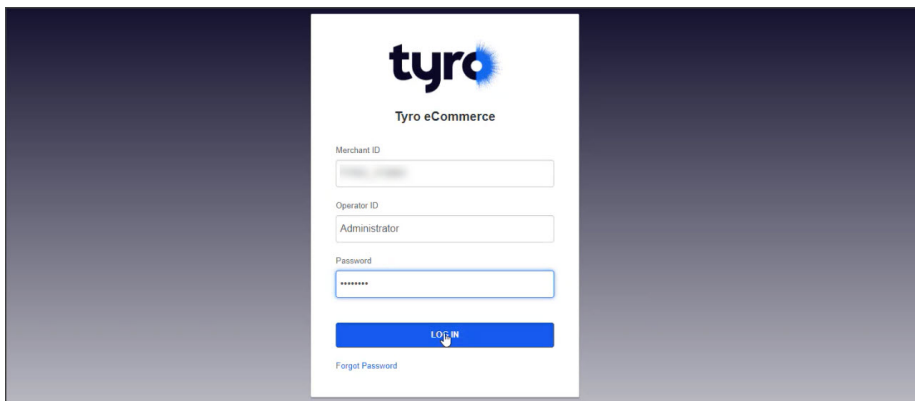
This guide explains how to create a Tyro API password for a person or practice receiving payments via Tyro eCommerce. This password will be linked to the practitioner or practice MID and bank account in Zedmed.

This password is created in your eCommerce account. There are two steps: log into eCommerce and create an Operator account, then log in with the operator account and create the password. Both steps are explained in this guide.

Step 1 - create an operator account

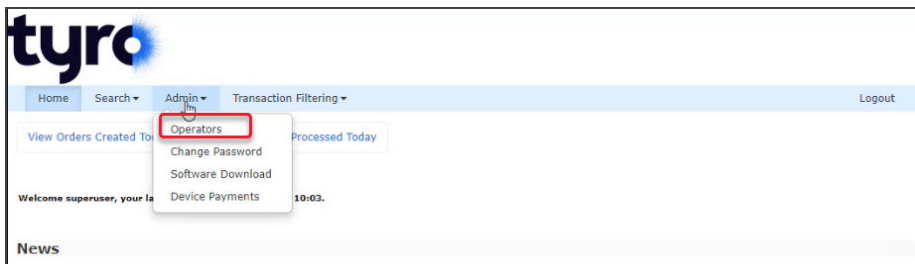
1. Login to Tyro's eCommerce portal with the credentials provided by Tryo for your eCommerce account.

URL: <https://tyro.gateway.mastercard.com/ma>

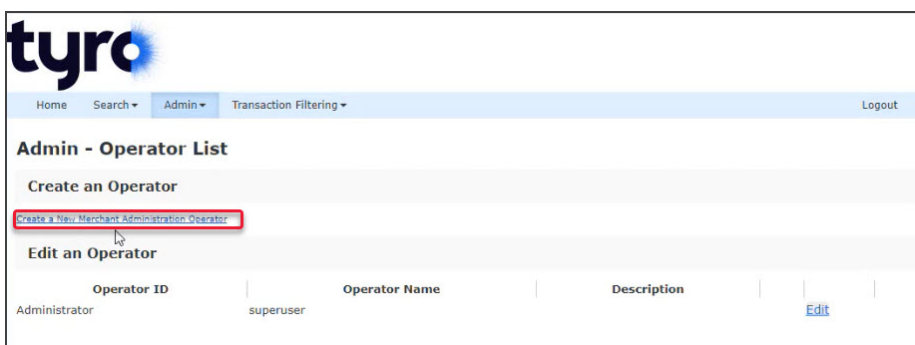


The image shows the Tyro eCommerce login page. It features the Tyro logo at the top, followed by the text "Tyro eCommerce". Below this are four input fields: "Merchant ID", "Operator ID" (with "Administrator" entered), "Password" (with masked characters), and a "LOGIN" button. A "Forgot Password" link is located below the login button.

2. Select Admin > Operators.



3. Select Create a New Merchant Administrator Operator



4. Fill in the Operator Details.

- **Operator ID** - enter a logical name. E.g Integrations.
- **Operator Name** - you can use the same name used for the Operator ID.
- Enter and confirm the password.

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Admin - Operator Details

Operator Details

Merchant: TYRO_172691

Operator ID: Integrations

Operator Name: Integrations

Description:

Password: [masked] **Weak**

Confirm Password: [masked]

Email Address:

Locale: English (United States)

Timezone: Australia/Melbourne

Password must include:

- At least one character from the following categories:
 - Numeric digit
 - Special character

5. Further down the page, tick the following permissions:

- View Report Pages
- Download Order Search Results.
- May Configure Integration Settings.
- May Configure Integration Settings.
- May Configure Email and Webhook Notifications.

General

View Report Pages ☒

Download Order Search Results ☒

Download Transaction and Payment Authentication Search Results ☐

Allow Merchant Administration Documentation Download ☐

May Perform Risk Assessment Review ☐

May Bypass Risk Management ☐

May Configure Transaction Filtering ☐

May Configure Integration Settings ☒

May Configure Reporting API Integration Settings ☒

May Configure Email and Webhook Notifications ☒

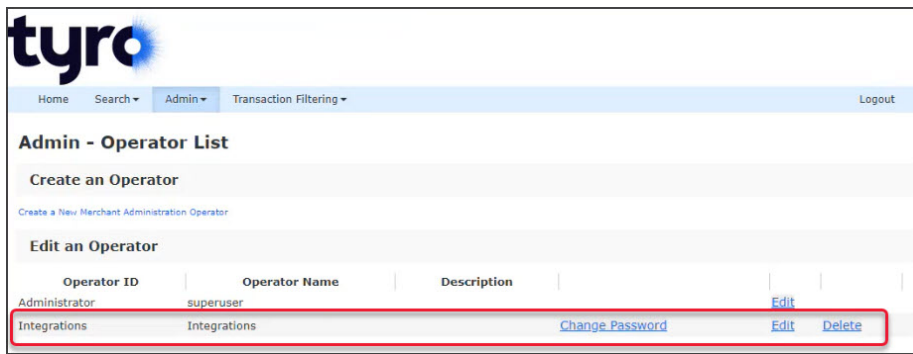
May Maintain Tokens ☐

May View Dashboard ☐

Cancel Submit

6. Select **Submit**.

You will now see the new account in the Operator list.

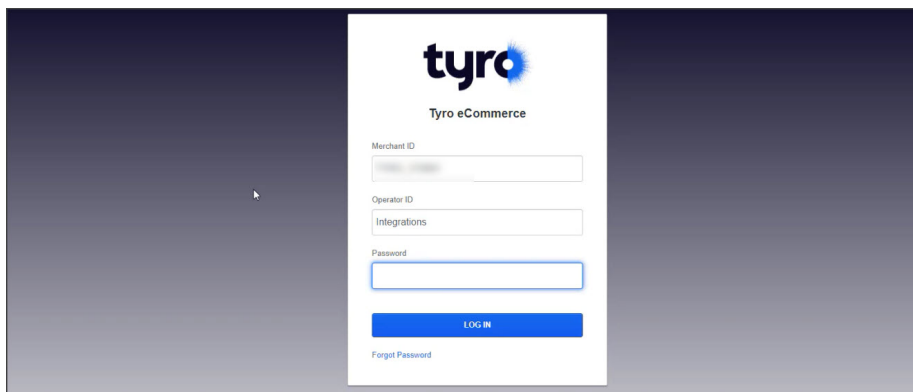


7. Logout.

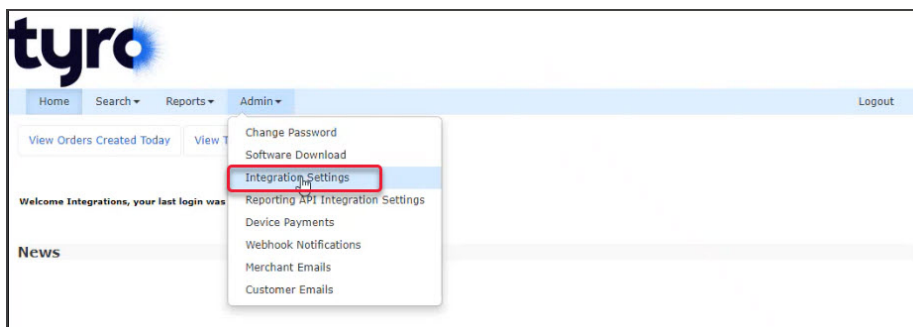
Step 2 - generate an integration password

1. Login to the eCommerce portal with the operator account you created in Step 1.

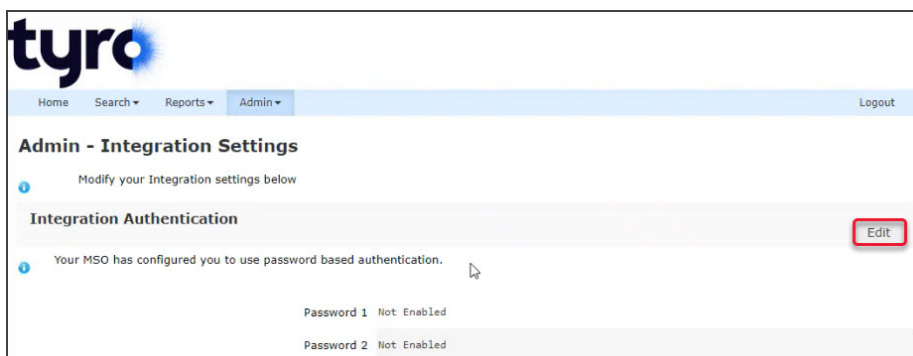
URL: <https://tyro.gateway.mastercard.com/ma>.



2. Select Admin > Integration Settings.



3. Select Edit.



4. Tick the Password 1 box to enable this new API Password
5. Select Generate New.

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Admin - Integration Authentication Passwords

Modify your Integration Authentication Passwords below

Password 1 ☒ Enable Integration Access Via Password: 4eb **Generate New**
Generated On: 6/21/24 10:19 AM by Integrations

Password 2 ☐ Enable Integration Access Via Password: **Generate New**

Cancel **Submit**

6. Select **Submit**.

7. Take a copy of the password.

You will need to provide this password to Zedmed.

Zedmed will use this password to enable Tryo in your Zedmed installation.

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Admin - Integration Settings

Modify your Integration settings below

Integration Authentication **Edit**

Your MSO has configured you to use password based authentication.

Password 1 4ebd61

Password 2 Not Enabled