Patient history

Version: 2.01 | Last Modified on 21/11/2025 10:32 am AEDT

A patient's History View records all information added using Zedmed's modules and clinical notes.

Each encounter starts with a **date, time** and **duration** in bold, and the information can be searched, filtered and actioned as explained in the sections below.

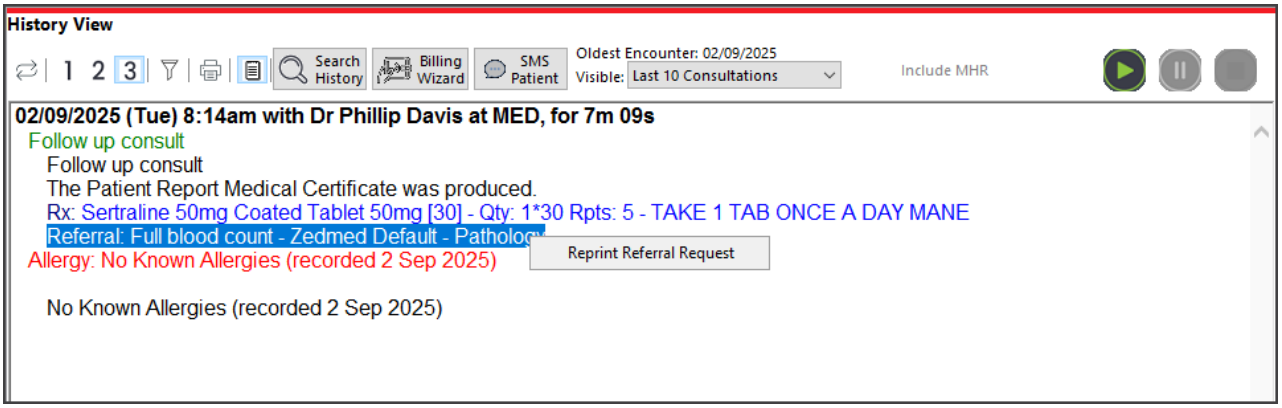
SMS the patient

Practitioners can send an SMS to a patient from Clinical using the new **SMS Patient** button. Requires Zedmed v38.8.1 or later.

- The button is disabled if the patient does not have a mobile phone number.
- A pop-up dialog will confirm if the SMS was successfully sent.
- Shows in Message Manager - the Category is Clinical Direct.
- Requires the 'Send Clinical SMS' permission, which practitioners should already have.

Search for specific information

Select the **Search History** button, enter a term and select **Find Next**. This Searches the range in the **Visible** field.



- Headers = **black**
- RFEs = **green**
- Problems = **red**
- Scripts & referrals = **blue**
- Notes= black

Filter what is displayed

Adjust the amount of detail shown
Select the **1**, **2** and **3** buttons to increase or decrease the level of detail shown.
Selecting **1** displays one line per appointment, and the filter must be changed to **2** or **3** to show information for that appointment.

Period shown

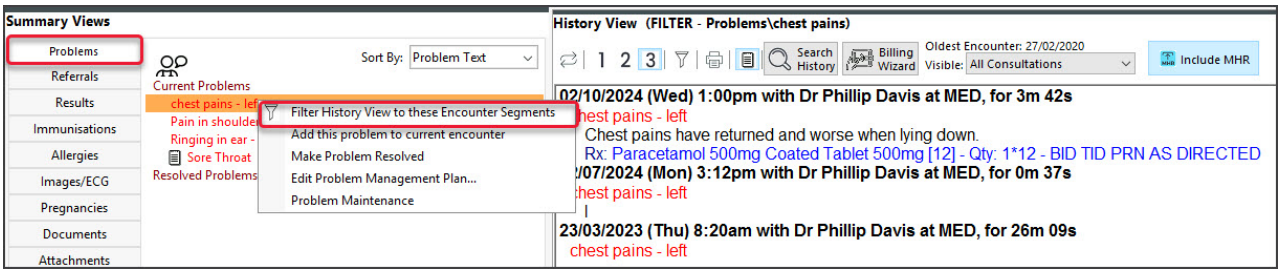
Select **Last 10, Last 1 Year, 3 Years** or **All** in the **Visible** field's drop-down to set the period shown.

Include MHR uploads

Toggle the button on to show information added to the patient's MyHealthRecord by other providers.

Filter by a specific problem, medication or allergy

a) In **Summary views**, select the **Problems**, **Allergies, Pregnancy** or **Medications** tab.
b) Right-click a specific entry and select **Filter History View to these Encounter Segments.**



Update what is displayed

Remove notes

Up until midnight on the day the information was recorded, you can reopen the encounter. Any changes made, including the removal of clinical notes, will be reflected in the History View.

Add Notes

The day after the clinical encounter, you can append an encounter's notes by right-clicking the encounter date and selecting **Add Further Notes**. This opens a field that will add **New Addendum** notes to that encounter.

Add a Problem/RFE

To add to a previous consult, right-click the text (red or green) and select Define Problem.

Add information from the current encounter

Selecting the refresh icon will add information from the Current Encounter.

Reprint/Rename a referral

Right-click the blue referral text and select open or rename.