ePayment Reconciliation report

Version: 1.01 | Last Modified on 21/10/2026 12:48 pm AEDT

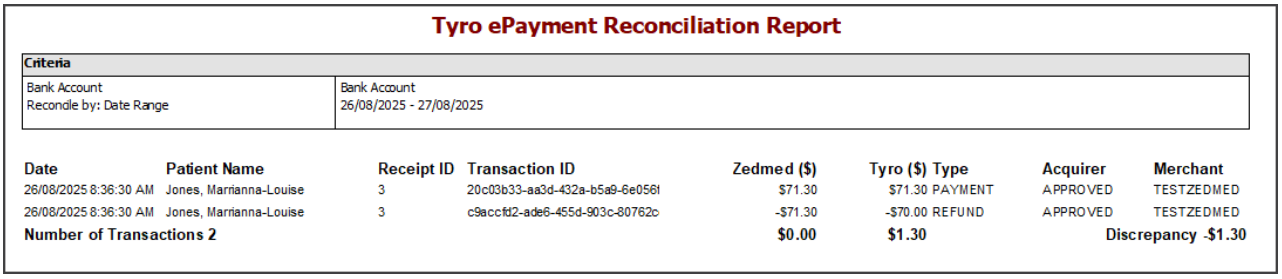
Payments received by Payment Gateway will show as **ePayments** in banking reports, and the **Tyro ePayment Reconciliation report** helps practices reconcile Tyro ePayments if there is a discrepancy when doing banking.

Report requirements

This report requires access to Tyro eCommerce, so the Tyro reporting password for each bank account must be added to Zedmed. The Tyro ePayment Reporting Password guide details these steps.

Tyro fee

The Tyro ePayment Reconciliation Report will not balance if refunds are processed using Zedmed's ePayment Refund option. With an ePayment refund, only the value in Zedmed is refunded; the fee remains, so the fee is removed from the Tyro refund amount and the report will not balance with the Zedmed amount. This should be taken into account when using the ePayment Reconciliation report. An update is coming that will automatically adjust the reconciliation report for this difference.



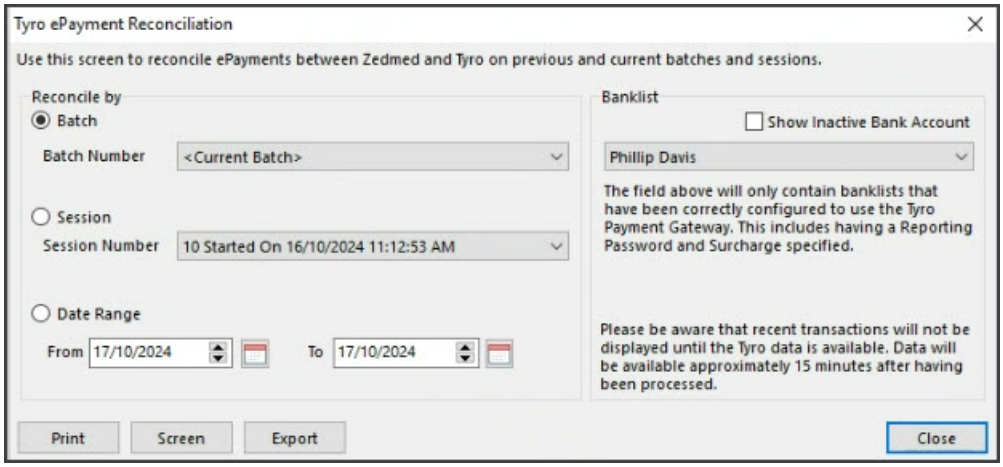
Tyro ePayment Reconciliation Report

Criteria	
Bank Account Reconcile by: Date Range	Bank Account 26/08/2025 - 27/08/2025

Date	Patient Name	Receipt ID	Transaction ID	Zedmed ($)	Tyro ($) Type	Acquirer	Merchant
26/08/2025 8:36:30 AM	Jones, Marrianna-Louise	3	20c03b33-aa3d-432a-b5a9-6e056l	$71.30	$71.30 PAYMENT	APPROVED	TESTZEDMED
26/08/2025 8:36:30 AM	Jones, Marrianna-Louise	3	c9accfd2-ade6-455d-903c-80762c	-$71.30	-$70.00 REFUND	APPROVED	TESTZEDMED
Number of Transactions 2				**$0.00**	**$1.30**		**Discrepancy -$1.30**

To run the Payment Reconciliation report:

1. Select the **Office** > **Reception** tab.
2. Select **Banking**
3. Select **Tyro ePayment Reconciliation.**



The report pulls information from Zedmed and Tyro, which should reconcile to a $0.00 discrepancy.

In the example below, you can see that an ePayment refund was processed in Zedmed and also in Tyro.

The Tyro transaction fee is not included, as it is not received by Zedmed and would prevent reconciliation.



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Tyro ePayment Reconciliation Report

Criteria	
Bank Account	Phillip Davis
Recondle by: Date Range	16/10/2024 - 17/10/2024

Date	Patient Name	Receipt ID	Transaction ID	Zedmed ($)	Tyro ($) Type	Acquirer	Merchant
16/10/2024 10:38:02 AM	Jones, Happy	3	35fe8468-2d22-48bd-bbbd-eb1c103bdbd9	$71.30	$71.30 PAYMENT	APPROVED	TESTZEDMED
16/10/2024 10:38:02 AM	Jones, Happy	3		-$71.30	$0.00		
16/10/2024 10:39:06 AM	Abbott, Gabriel	4	c4229c0f-cc87-44e5-ae2f-a84f309d6d75	$105.30	$105.30 PAYMENT	APPROVED	TESTZEDMED
16/10/2024 11:03:48 AM			Happy Jones	$0.00	-$71.30 REFUND	APPROVED	TESTZEDMED
16/10/2024 11:15:23 AM	Jones, Happy	9	00529126-8477-4197-b137-6eb9bde2a3e0	$105.30	$105.30 PAYMENT	APPROVED	TESTZEDMED
Number of Transactions 5				**$210.60**	**$210.60**		**Discrepancy $0.00**