

How to request a credit card

Last Modified on 06/02/2025 1:01 pm AEDT

Request credit card information from a patient when booking an appointment. This workflow requires the **Payment Gateway** integration and enables the **ePayment** billing option.

Note: Credit cards are recorded in Zedmed using a secure token that only contains a card's type, last 4 digits and expiry date. The credit card can be used for payment until it expires.

How to request credit card information

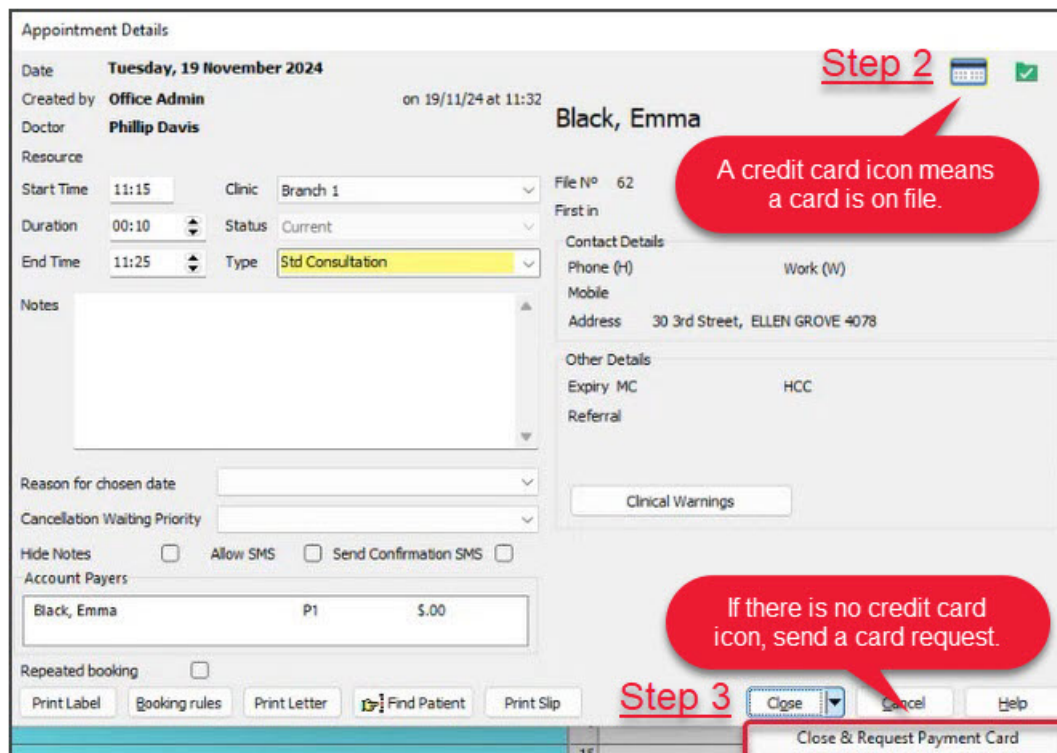
Step 1 - Book an appointment for a patient.

Step 2 - In the **Appointment Details** screen, check if there is a credit card icon.

If there is no icon, there is no valid credit card on file so proceed to step 3.

Step 3 - Select the arrow beside **Close** and select **Close & Request Payment Card**.

The appointment will be created, and the patient will receive an SMS asking them to enter credit card information.



Appointment Details

Date **Tuesday, 19 November 2024**

Created by **Office Admin** on 19/11/24 at 11:32

Doctor **Phillip Davis**

Resource

Start Time 11:15 Clinic Branch 1 File No 62

Duration 00:10 Status Current First in

End Time 11:25 Type Std Consultation

Notes

Black, Emma

Contact Details

Phone (h) Work (W)

Mobile

Address 30 3rd Street, ELLEN GROVE 4078

Other Details

Expiry MC HCC

Referral

Clinical Warnings

Reason for chosen date

Cancellation Waiting Priority



Hide Notes Allow SMS Send Confirmation SMS


Account Payers

Black, Emma P1 \$5.00

Repeated booking

Print Label Booking rules Print Letter Find Patient Print Slip

Step 2  

Step 3 **Close**  **Cancel** **Help**

Close & Request Payment Card

A credit card icon means a card is on file.

If there is no credit card icon, send a card request.