Zedmed v38.0.0

Last Modified on 28/02/2025 2:37 pm AEDT

NEW Heidi AI

Originally released as pilot build v37.9.0

Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited.

To use Heidi AI, each practitioner needs their own paid subscription. To subscribe, select the **Set up Heidi link** in Clinical's Heidi AI widget. You can also use Heidi's 30-day free trial via this link.

To learn more, see the Heidi AI guide.
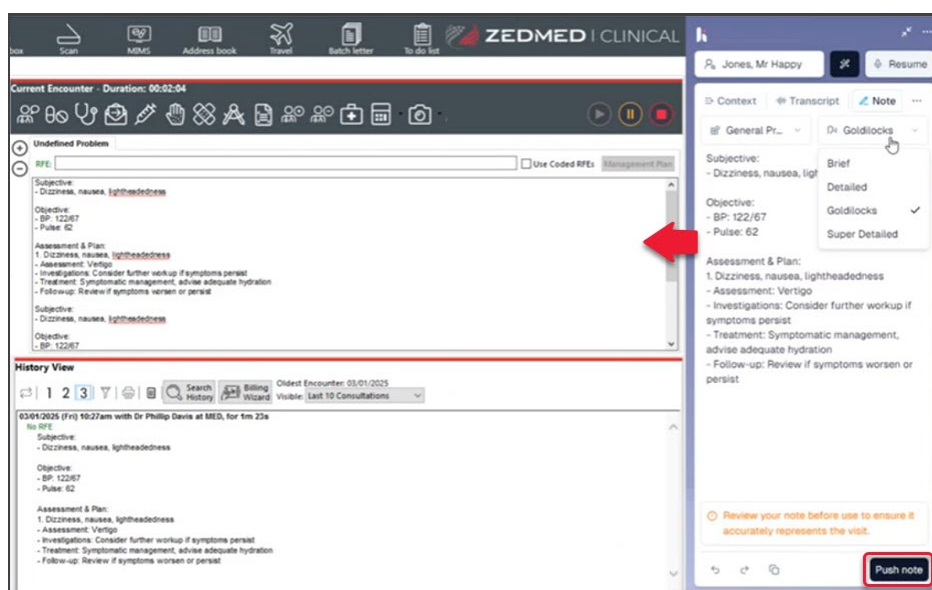
NEW OLA document requests

Practices can now ask patients to upload documents (such as referrals) when making online appointments. The document requirement are enabled for specific Appointment Types, and the documents are delivered to the practice mailbox.

To learn more, see the OLA document requests guide.

Screenshot of a Patient being prompted to provide a referral in OLA.

NEW Schedule conflicts preview

When adding or editing a schedule, you can now view conflicts on a dedicated pane, making it easier to review all conflicts and their details in one place. Conflicts often occur when changes are made, and those conflicts will be displayed on the right pane with a red border.

To learn more, see the Create a Schedule guide.

This new feature will allow you to review and modify conflicts

NEW Tyro Terminal selector

Originally released as pilot build v37.8.2

Currently, **for Zedmed Cloud,** users are linked to Tyro terminals, and each user can only be linked to one. This causes problems if users move desks or need to use a different terminal.
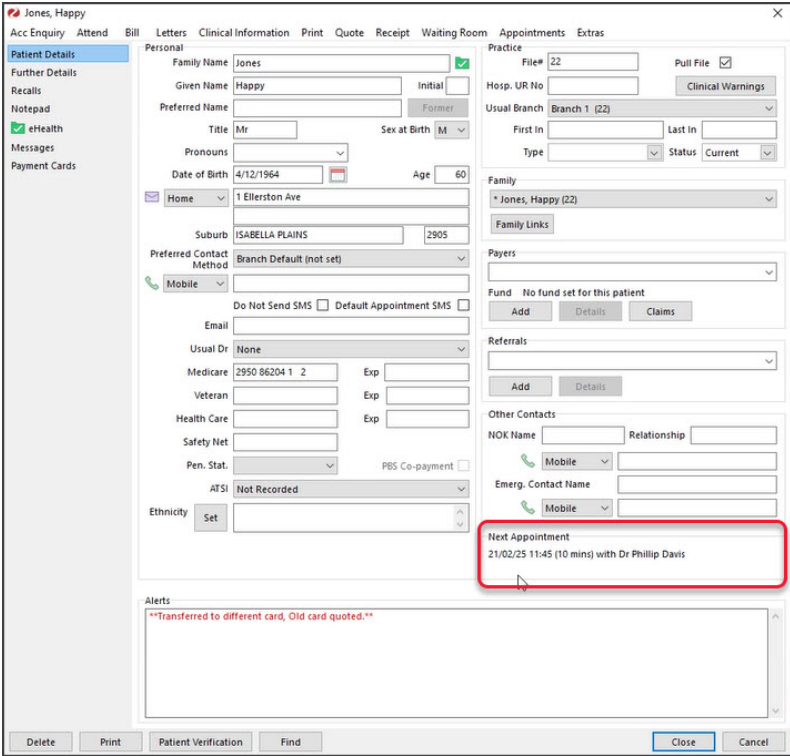
This **new** feature allows users to select the required terminal when they log in.For on-premise customers, workstations are linked to Tyro terminals (not users) so no change is needed.
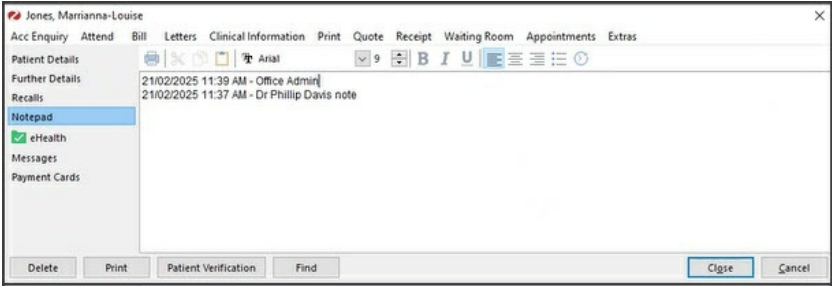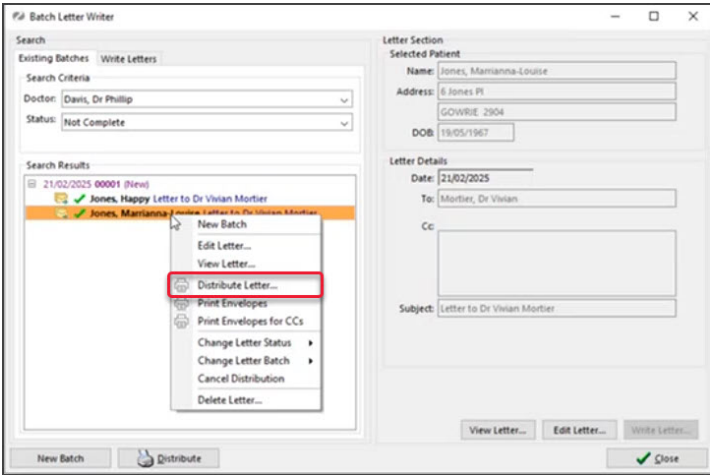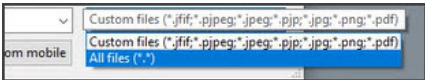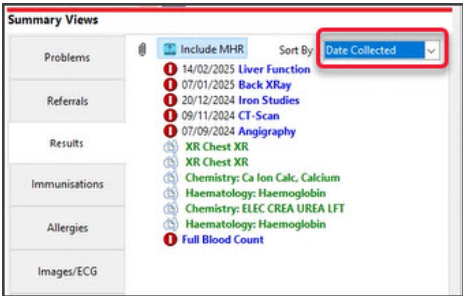
To learn more, see the Tyro Terminal selector guide.
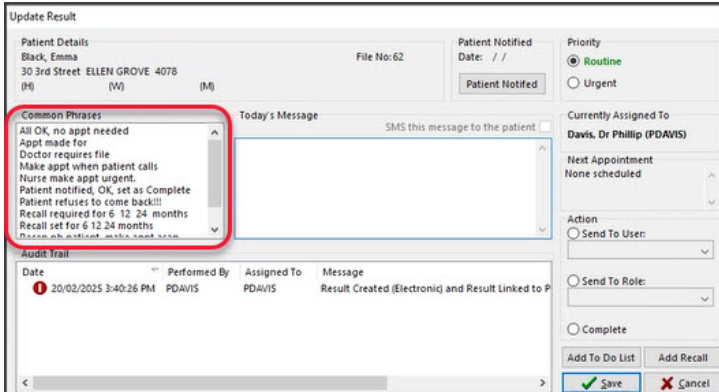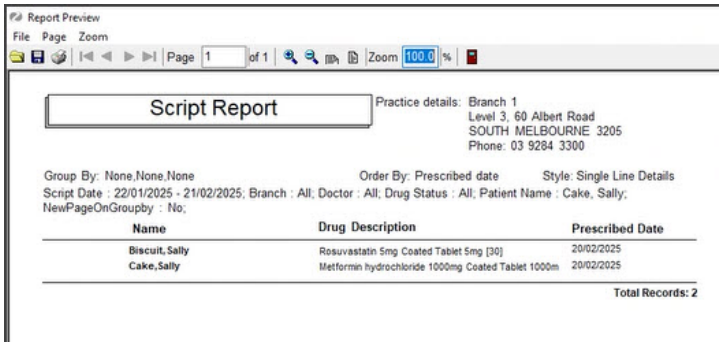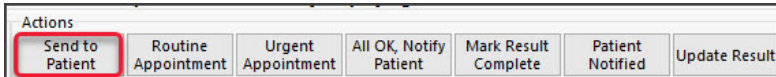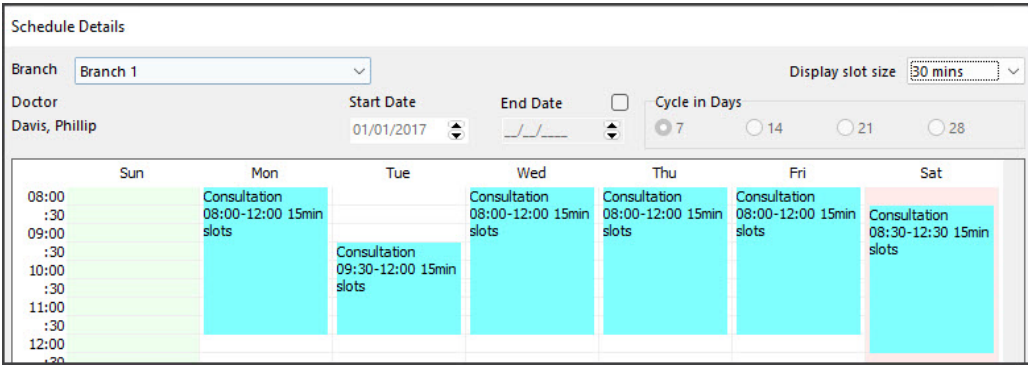
Enhancements

OLA		**Practices can set the order of doctors in OLA.** The order in which doctors appear in OLA can be modified in Branches > Online Appointment Details. If this feature is used, it overrides the current order, which is determined by the left-to-right doctor order in the Appointment book. To learn more, see the OLA setup guide.

Office	ZED-9831	**A patient's next appointment is now shown on their patient record.** Appointments in the past are not shown and will display "No upcoming appointments" if the patient has no future appointments.
Office	ZED-9846	**Unassigned Tasks will no longer show in Task Manager.** Task Manager now displays tasks that have not been assigned to staff when selecting the ALL Assignee option. NOT ASSIGNED has been added to the list of Assignees to enable viewing just unassigned tasks.

Office	ZED-10000	**In Patient details, the Notepad timestamp now has both the date and time** Added time to the timestamp note in patient details, which previously only had the date.
Clinical	ZED-9633	**Secure Send can now be used in Batch Letter Writer for individual letters.** Because a batch is sent at once and there is nowhere to add individual emails, Secure Send is provided as a right-click option for each letter.
Clinical	ZED-9745	**Summary Views now supports more file types.** Image files can now be attached to the **ECG/Images**, **Incoming Documents** and **Results** tabs. The supported file list is now: jfif, pjpeg, jpeg, pjp, jpg png, pdf.
Clinical	ZED-9901	**Summary Views now support the Docx file type.** The docx files can now be attached to **Incoming Documents**, **Documents**, **Results**, and **ECG/Images**.
Clinical	ZED-9808	**'Results' in Summary Views can be sorted by Date Collected.** A new option to sort by 'Date Collected' has been added to the Results tab on the Summary Views. When sorting by this option, the appropriate date is displayed for each result listed.

Clinical	ZED-9872	**Results Inbox 'Common Phrases' now support more characters.** The length Common Phrases used to update a result in the Results Inbox in Clinical Records has been extended to 320 characters.
Clinical	ZED-9893	**The Script Report now shows all drugs for a patient, even if they changed their name.** The Clinical Script Report now filters patients using their unique patient IDs. This update resolves the issue where patients who have changed their names and received medication under different names were not correctly identified.
Clinical	ZED-9930	**Moved the 'Send to Patient button' in the Results Inbox.** The **Send To Patient** button has been moved to the left of the configurable buttons in the Results Inbox. It was previously to the right of the **Show Result Complete.**

Office		**Updated the Schedule Details Graphic display:**
		1. Removed the Doctor and Resource radio buttons.
		2. Changed the Doctor/Resource dropdown to be a label that displays the selected schedule
		3. The End Date check box defaults to the current date rather than the scheduled start date.

Fixes

Office	ZED-6353	**Bulk patient Merge issues** The following minor usability issues have been fixed on the Patient Merger - Bulk merge 1. Do not proceed with merge if the user clicks on the cross icon on the confirmation dialog. 2. Do not show an error message when the user cancels printing.
Office	ZED-9770	**3rd party Batch Report - The description overlapped the GST** Long item descriptions no longer obscure the GST Amount in the 3rd Party Batch Report.
Office	ZED-9845	**Appointment Reminders - Automatic Reminder SMS is not listing resources** When sending automatic reminders and confirmations, the Resource name is now displayed if the appointment is with the resource and not a doctor.
Office	ZED-9847	**Quote Not Showing GAP Fee** Fixed an issue with Billing and Quoting where the Gap was not included on the invoice/quotation even though the print gap option was selected.
Office	ZED-9867	**Account Payer Allocation - Unable to view Invoice error " Print Duplicate error"** Third Party Account Enquiry/Allocation screen has been fixed to prevent an error when viewing third party invoices.
Office	ZED-9869	**Merge Patient files - MyMedicare registration Fields Are Not Saved After Merging** When merging patients with My Medicare details, Zedmed now allows the user to select how these are saved in the merged record.
Office	ZED-9891	**Appointment grid "Could not convert variant of type (Null) into type (Integer)" error** Display a more user friendly message when trying to attend and appointment and the appointment has been deleted by another staff member. Message is "The attendance could not be saved, it has been deleted by another member of staff".

Office	ZED-9834	**Assertion failure error for third-party payers** Office now blocks attempts to use Secure Send for Third-Party Account Payers, preventing errors that previously occurred when this unsupported feature was incorrectly available.
Office	ZED-9947	**Unable to print the Referral Doctor label when using the internal Mail Merge template, getting a Print Referral Doctor Label Error** Fixed the issue where an error is reported when there are no referrals relating to the Referral Doctor, using the internal mail merge templates.
Office	ZED-9966	**Next Available Search function is not updated after clearing a schedule conflict** We have resolved an issue in Zedmed Office where appointment slots were being lost due to scheduling conflicts in doctor schedules.
Office	ZED-10009	**Update to Waiting Room auto-refresh frequency branch option** Values entered that are 15 or less will now be a refresh in minutes time. Values above 15 will be a refresh time in seconds. The label will automatically change from "(seconds)" to "(minutes)". Label caption at top left of waiting room window will also change.
Office	ZED-10028	**Cannot send ZedSMS from new branch - Error - 103: Invalid Config Values** When creating a new branch, Zedmed will now correctly save the SMS service provider settings. Previously, users could not send SMS messages from newly created branches.
Office	ZED-10071	**Remove the Tip of the Day Editor menu option in Office** The Tip of the Day feature is no longer supported and has been removed from Office.
Clinical	ZED-8763	**To-Do List freeze when open patient file from result inbox** Fixed the issue when clicking Action Performed on a To Do List item for a patient opened from the Results Inbox, Clinical appears to hang.
Clinical	ZED-9629	**Results Inbox Access Violation when using arrow keys to navigate from a result that contains an image** Fixed an error that can occur when using the keyboard to scroll through results in the results inbox.
Clinical	ZED-9676	**AV error when opening the results inbox after importing results** Fixed an error that can occur when importing results with a patient record open then opening the results inbox.
Clinical	ZED-9732	**Rename option on Pathology/Radiology referrals does not work** Removed non-functional rename option from the right click menu of pathology and radiology referrals in the Encounter History view.
Clinical	ZED-9733	**AV error when deleting a referral using the contextual menu in History View** Disabled non-functional delete option in right click menu for referrals shown in the encounter history. Use the summary view section to manage these documents.

Clinical	ZED-9767	**Clinical encounter - Duplicate addendum notes** Fix issue that was causing addendums to clinical notes to appear duplicated if a second addendum was added.
Clinical	ZED-9768	**Access Violation when viewing/opening images from history view.** Clinical no longer throws an error when right clicking on an image in the encounter note.
Clinical	ZED-9769	**Referral Templates via Encounter - referral module the global template appears as default instead of the My Option default template.** The Clinical Referrals dialog has been fixed to ensure we retain the correct template selections.
Clinical	ZED-9771	**Referrals made through HealthLink Smartforms still appear in the list of incomplete referrals even after they have been marked as closed.** The Outstanding and Requested referral reports in Clinical have been updated to work with HealthLink referrals.
Clinical	ZED-9804	**Update Pregnancy Calculator to current year and beyond.** The pregnancy calculator has been updated to allow start dates in the range of 2023 to 2043.
Clinical	ZED-9815	**Error -- No Measurement Type exists for measurement SPO2.** Fixed error "No Measurement Type exists for measurement SPO2" that occurs when trying to use the SPO2 measurement in clinical observations for some users.
Clinical	ZED-9816	**Issue with Distributing Letter from Summary View.** Clinical letter writer has been fixed where selecting the distribute button would not show the Distribution screen unless the letter had been modified first.
Clinical	ZED-9868	**Range Check Error - Result Inbox.** Fixed issue that would cause a range check error to be displayed when viewing some results and selecting the Enhanced View tab.
Clinical	ZED-9892	**Billing Wizard - Billing details The "Send Medicare Bulk Billing Consent" button in the billing wizard is covering up text in the payer details.** The Medicare Bulk Billing Consent button on the Clinical billing wizard have been repositioned to ensure that the patient's fund details are not cut off.
Clinical	ZED-9912	**Clinical Results Inbox filters - on Document or Result does not work after a refresh.** The Type filter in Results Inbox was not taking effect on a Refresh. This issue has been resolved.
Clinical	ZED-9931	**Printing in progress error.** Fixed an issue with printing results, where clicking the print button too many times results in an error.

Clinical	ZED-9968	**Referral letter writer screen - Printer in Progress error which leads to an AV.** The Clinical letter writer will now handle accidental invocations of the printer when it is already busy printing. Previously, this would trigger an error message.
Clinical	ZED-9977	**Access Violation when printing two copies of a referral letter.** Clinical Letter Writer has been enhanced to prevent an error when a user closes the window while it is printing two copies of the letter.
Clinical	ZED-9993	**Creating a new problem using the same code as an existing or resolved problem incorrectly updates the existing record.** It is now possible to create new patient problem(s) for a problem code that has already been created.
OLA	ZED-10044	*Released in Zedmed v37.8.3 pilot* **Resolved performance issues related to the Next Available Appointment query** • Added a configuration to allow the Next available appointment slot request to cache the next available appointment information. This speeds up the response time. • Added a configuration to modify the number of days OLA will look forward for next available appointments. This configuration is managed by Zedmed support and cannot be done in the Zedmed UI.

See all **Zedmed v37 release notes**

See all **Zedmed v36 release notes**