Tyro Terminal selector

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Zedmed Cloud users can be linked to multiple terminals and select the required terminal when they log in. In earlier versions, each cloud user can only be linked to one terminal. Requires Zedmed v38.

For on-prem customers, workstations are linked to Tyro terminals (not users) so no change is needed.

Requirements

- Zedmed Cloud customer.
- Must be configured by Zedmed support.
- Two or more Tyro terminals.

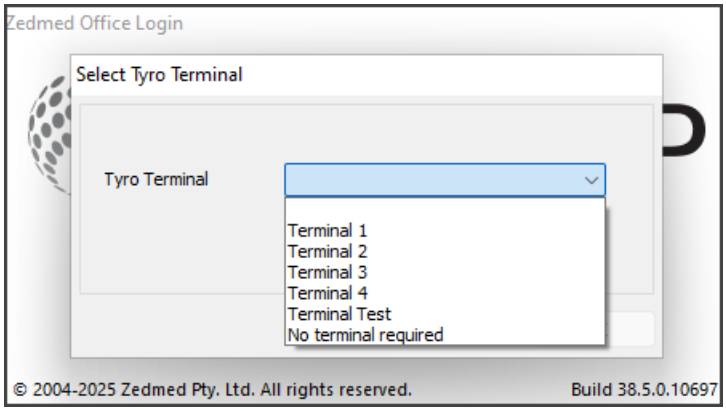
Terminal selection workflow

After you log into Zedmed, a **Select Tyro Terminal** dialog will display.

1. Select the terminal required.
2. Select **Save.**

   The login will complete with the terminal assigned.

   Selecting **Proceed without a terminal** will log you in without Tyro terminal access.



How to change terminals

- Users can log out and back into Zedmed to change the selected terminal.
- The terminal selector will not appear if F3 Switch User is selected.
- If a user is logged into a terminal, and then logs on to a different terminal on another workstation, the new terminal will become the only terminal they are connected to.

Using two sessions

If you run two sessions of Office, the same terminal should be selected for both. If you choose a different terminal for the second session, the first session will use the terminal selected for the second session.

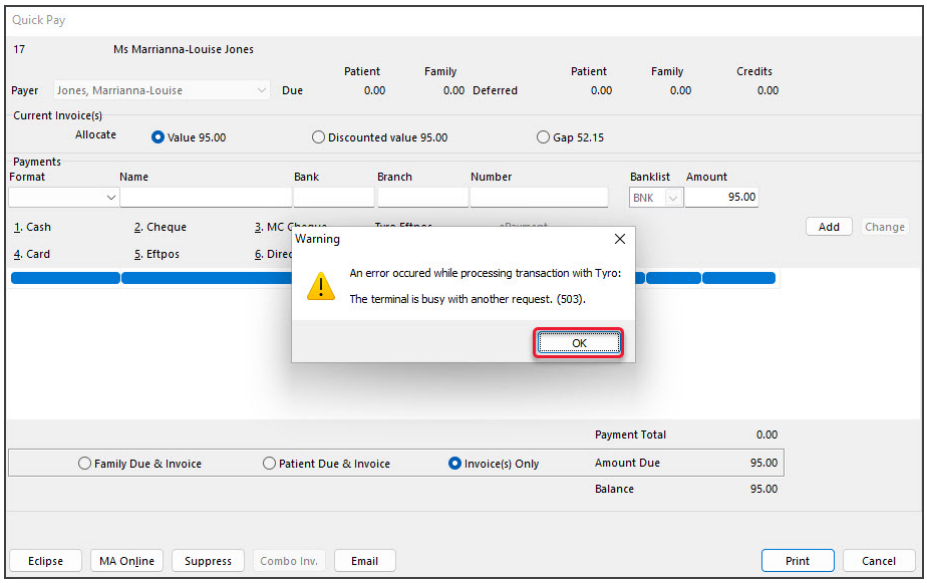
What to do if a terminal is in use

If multiple users share a terminal, it may be in use when billing. If it is in use, both the Tyro terminal and Zedmed will display 'Terminal is busy with another request (503)'.

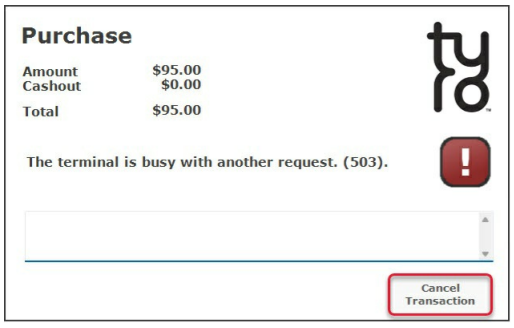
To proceed:

1. Select **OK**.

   The invoice will remain ready to be submitted.



2. Select **Cancel Transaction**.



3. Submit the invoice when the terminal is free.