

Heidi Al FAQ

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Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited. Requires Zedmed v38.

- For detailed information about Heidi AI, see the Heidi support page. For Zedmed instructions, see the Heidi Al guide. ? What does Heidi do? What version of Zedmed is needed for Heidi AI Where can I find help on using Heidi? ? What does Heidi cost? What type of subscription do I need? I'm already registered with Heidi. Can I use my existing Heidi account with the Zedmed integration? Who is billed for the Heidi subscription? Can I create and share templates and create letters? ? Do I need a microphone? ? What microphone should I use? Why doesn't my microphone work? ? Can I use Heid to create letters? 1 How can a patient consent for a practitioner to use Heidi AI and does this need to be done for each visit? 1 How does Heidi perform on long consultations, for example, a one-hour psychotherapy session? Is the information provided during a consultation used to help build the knowledge within Heidi?

Can you configure your own Heidi account to resolve common mistakes made in the AI-generated

! How can a live transcript be edited? What if there is an error?

notes?

- ? Can a consultation be conducted in another language? Can Heidi Al translate?
- When you start the Heidi recording, is there a confirmation or indication that the recording has started?
- Can Heidi be used with HealthLink SmartForms?
- Peidi is used in Zedmed via the clinical sidebar. Can you also use features in Heidi's online portal?
- 2 Does Heidi create content for clinical letters?
- Pool need my own account to create templates for clinicians?
- Are transcripts stored in Heidi so letters can be created the next day for example?
- ? When will Zedmed's integration support letter and templates?