

Heidi AI FAQ

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Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited. [Requires Zedmed v38.](#)

For detailed information about Heidi AI, see the [Heidi support page](#).

For Zedmed instructions, see the [Heidi AI guide](#).

[?](#) **What does Heidi do?**

[?](#) **What version of Zedmed is needed for Heidi AI**

[?](#) **Where can I find help on using Heidi?**

[?](#) **What does Heidi cost?**

[?](#) **What type of subscription do I need?**

[?](#) **I'm already registered with Heidi. Can I use my existing Heidi account with the Zedmed integration?**

[?](#) **Who is billed for the Heidi subscription?**

[?](#) **Can I create and share templates and create letters?**

[?](#) **Do I need a microphone?**

[?](#) **What microphone should I use?**

[?](#) **Why doesn't my microphone work?**

[?](#) **Can I use Heidi to create letters?**

[?](#) **How can a patient consent for a practitioner to use Heidi AI and does this need to be done for each visit?**

[?](#) **How does Heidi perform on long consultations, for example, a one-hour psychotherapy session?**

[?](#) **Is the information provided during a consultation used to help build the knowledge within Heidi?**

[?](#) **How can a live transcript be edited? What if there is an error?**

[?](#) **Can you configure your own Heidi account to resolve common mistakes made in the AI-generated**

notes?

- ② Can a consultation be conducted in another language? Can Heidi AI translate?
- ② When you start the Heidi recording, is there a confirmation or indication that the recording has started?
- ② Can Heidi be used with HealthLink SmartForms?
- ② Heidi is used in Zedmed via the clinical sidebar. Can you also use features in Heidi's online portal?
- ② Does Heidi create content for clinical letters?
- ② Do I need my own account to create templates for clinicians?
- ② Are transcripts stored in Heidi so letters can be created the next day for example?
- ② When will Zedmed's integration support letter and templates?
