

ePayment Status Report

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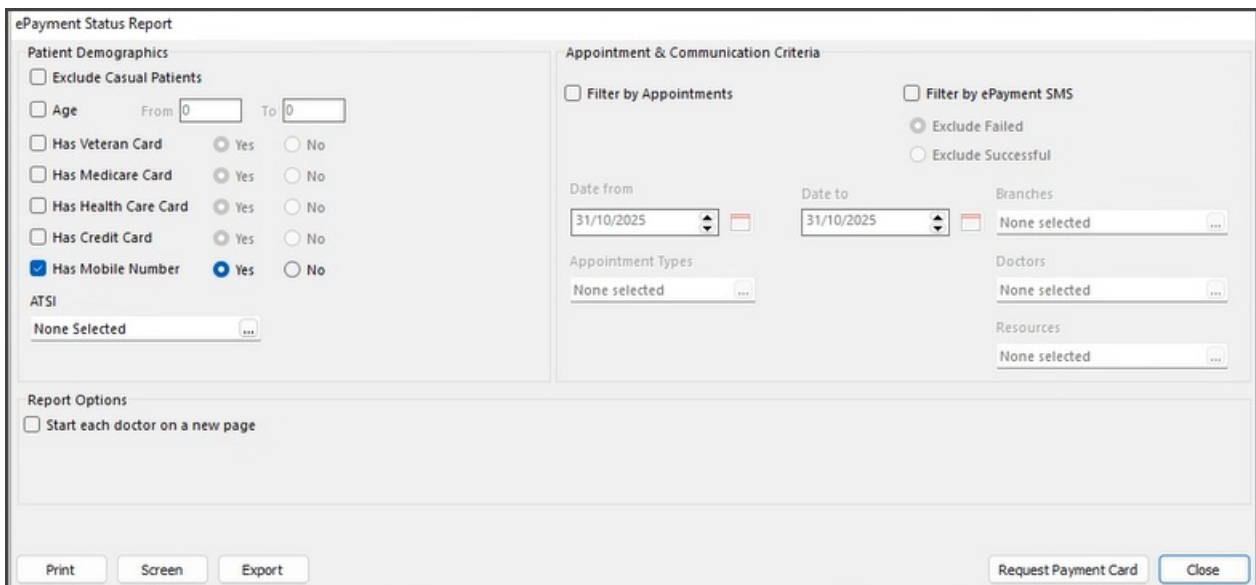
This report identifies patients without a payment card on file (for **ePayments**) and sends an SMS to those patients **requesting payment card information**. The report can be filtered and run for patients with appointments in the coming week. Requires Zedmed v38.8 or later.

To send a payment card request to patients who do not have a card on file:

1. From the **Management** tab, select **Reports > ePayment Status Report**.
2. Select **Has Credit Card - No**.
3. Select **Has Mobile Number - Yes**.
4. Review and apply any filters.

For example, you will want to select an age range that excludes children. You can also apply a filter to only include patients with an appointment in the next week or month.

5. Select **Screen** to review the patients who will receive the SMS.
6. Select **Request Payment Card**.



ePayment Status Report

Patient Demographics

- ☐ Exclude Casual Patients
- ☐ Age From To
- ☐ Has Veteran Card ☒ Yes ☐ No
- ☐ Has Medicare Card ☒ Yes ☐ No
- ☐ Has Health Care Card ☒ Yes ☐ No
- ☐ Has Credit Card ☒ Yes ☐ No
- ☒ Has Mobile Number ☒ Yes ☐ No
- ATSI:

Appointment & Communication Criteria

- ☐ Filter by Appointments
- ☒ Filter by ePayment SMS
 - ☒ Exclude Failed
 - ☐ Exclude Successful
- Date from:
- Date to:
- Branches:
- Appointment Types:
- Doctors:
- Resources:

Report Options

- ☐ Start each doctor on a new page

Print Screen Export Request Payment Card Close

You can filter the results by SMS message status to identify messages that failed to send.

ePayment Status Report**Criteria**

Exclude casual patients	No
Must have mobile number	Yes
Appointments	Between 31/10/2025 and 7/11/2025
Each provider on new page	No

Dr GRACE HERMAN

Name	Mobile	Email	Next Appt	Appointment Type	ePayment SMS	Last CC Tx	CC
Church, L	0491 570 110		3/11/2025	Std Consultation		30/10/2025	
Holloway, K	0491 578 888		3/11/2025	Std Consultation			

Dr Phillip Davis

Name	Mobile	Email	Next Appt	Appointment Type	ePayment SMS	Last CC Tx	CC
Berg, M	0491 578 957		3/11/2025	Review Consultation		30/10/2025	
Jones, M	0406991730	zedmedtesting+mjones@gmail.com	3/11/2025	Std Consultation		28/10/2025	30/10/2025