

# Zedmed v38.6.2

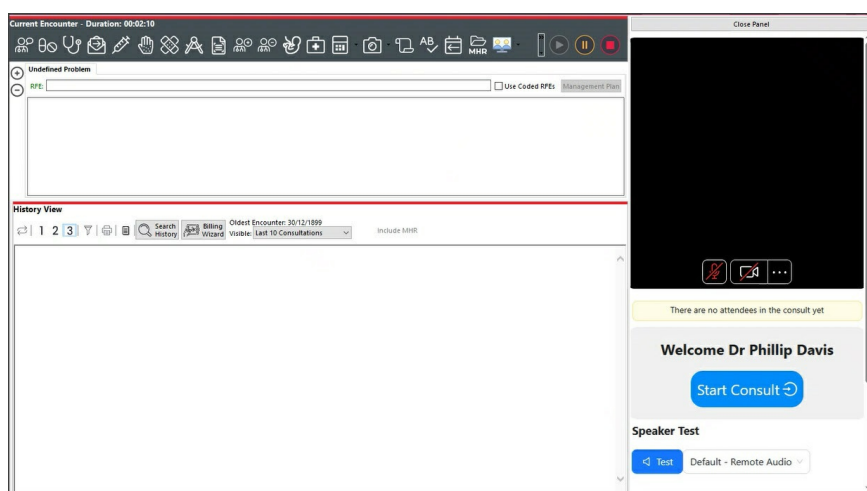
Version: 1.00 | Last Modified on 07/08/2025 10:52 am AEST

7 August 2025 | This release includes 4 new features, 7 enhancements and 20 fixes.

## NEW Telehealth (Zedmed on-prem customers only)

Telehealth allows practitioners to run remote video consultations from Zedmed. This feature includes integrated Telehealth Appointment types and notifications, including SMS messages with links to the video consultations and practitioner notifications when a patient joins.

New feature for Zedmed on-prem customers who can sign up using the [Telehealth Expression of Interest form](#)



Advantages of Zedmed Telehealth:

- Provides an integrated workflow for managing Telehealth appointments.
- Identifies Telehealth bookings in the Appointment Book and the Waiting Room.
- Embeds video within Clinical and provides practitioner display options via web browser or phone.
- Notifies if a patient is waiting in the Telehealth session by displaying a banner on the patient record.
- Automatically sends the patient an SMS with the link for the Telehealth session.
- Automatically attends the patient to the Waiting Room when they join the Telehealth session.

Learn more:

- [Telehealth on-prem guide](#)
- [Telehealth Practitioner 1-step quickstart](#)
- [Telehealth FAQ](#)
- [Telehealth Practice Manager setup](#)

## NEW Embedded patient search in Reception

To make it faster to open a patient record, a simplified patient search field has been added to the Reception tab in Zedmed. The search results have also been updated to include the **email address** of each patient.

Select **Clear** in the upper right to start a new search.

Select **New Patient** to add a new patient record.

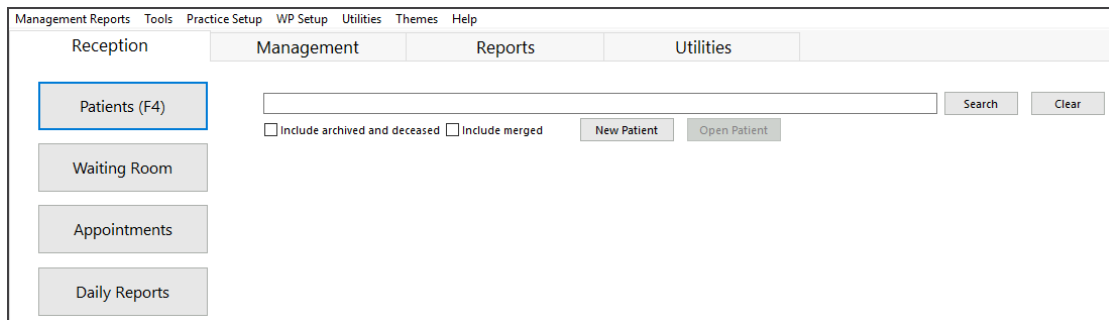
F4 twice will still open the last patient record that was opened.

F4 will still bring up a search window.

A classic search can be enabled to open in Branch Options.

The **Notifications** pane will still open on the right to display new messages, e.g incoming Intramail.

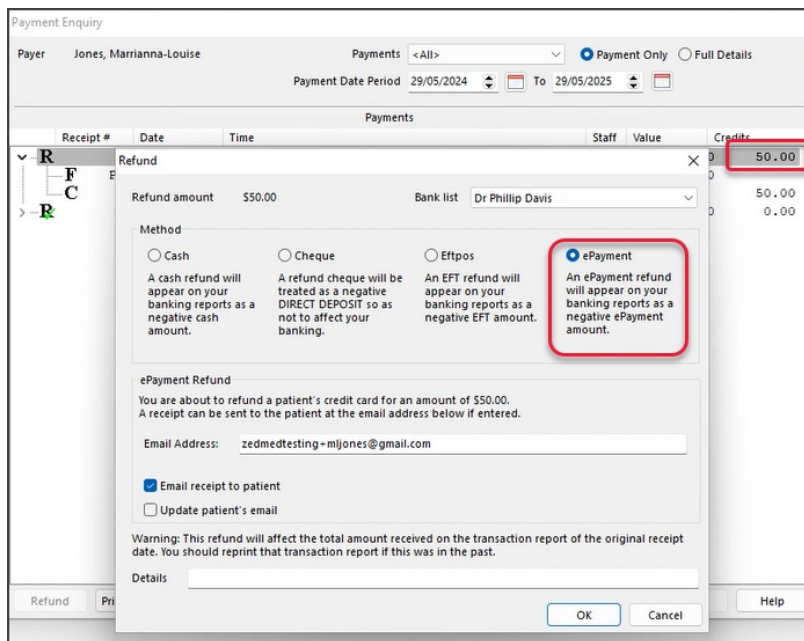
[Learn more.](#)



## NEW Payment Gateway refunds (ePayments)

You can now refund payments made via Payment Gateway within Zedmed with the new ePayment refund option in Account Enquiry. You no longer need to log into the payment recipients' Tyro eCommerce portal.

To learn more, see the new [ePayment Refunds guide](#).



### Notes:

- If a bill includes a surcharge, the surcharge must still be refunded through the **Tyro portal**.
- You can only refund to the credit card billed. A replacement card cannot be refunded to.
- Cards are listed in the patient's details in the order they are used.

## NEW Tyro Terminal Management

This feature allows practices to control the Tyro terminals staff connect to. If enabled, a user can be set up for multiple terminals and select a terminal when they log in. This is important for Cloud customers who need flexibility with terminal selections. For on-prem users, it allows staff to use terminals not connected to their workstations.

The practice will need to add existing Tyro Terminals to Zedmed's Security module to start using this feature. Once the terminals have been added, you can then assign them to the appropriate users.

To learn more, see the new [Assign Tyro Terminals to Users guide](#).

Edit Staff Member

User Name: PDAVIS

Staff ID: PD

Dr Code: PD (Phillip Da

Given Name: Phillip

Mobile Phone:

Family Name: Davis

Title: Dr

☐ User's password never expires

☐ Don't disable user due to inactivity

☐ Participate in My Health Record

EHealthID (HPI-I):

Search HI Service

Healthcare Role:

Single Sign On (OIDC) User ID: testphillip@example.com

Clinical History User Group:

User Roles

App Access

Tyro Terminals

Available Terminals

Included Terminals

Terminal 4

Terminal 1

Terminal 2

Terminal 3

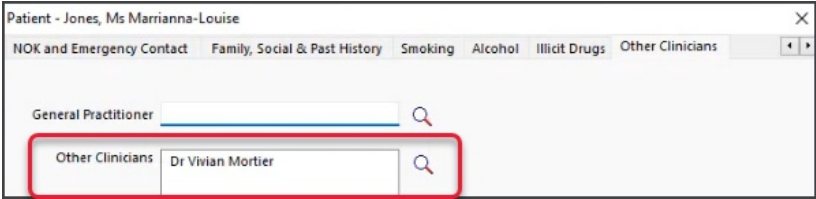
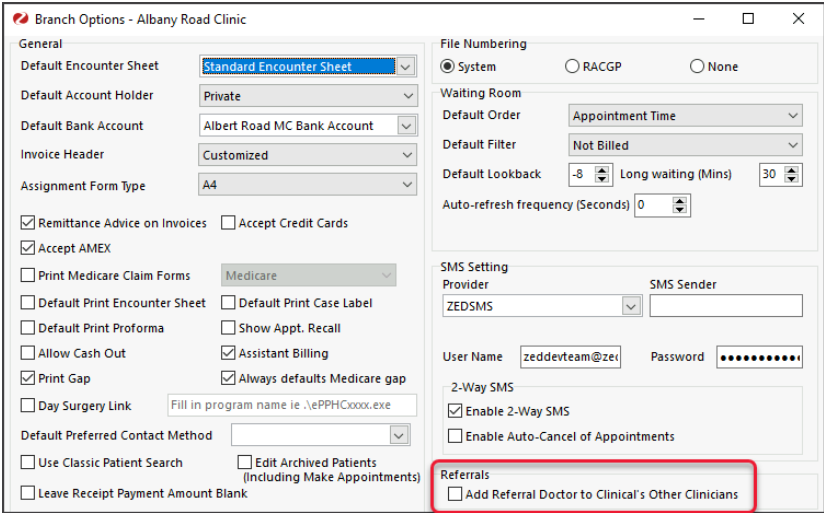
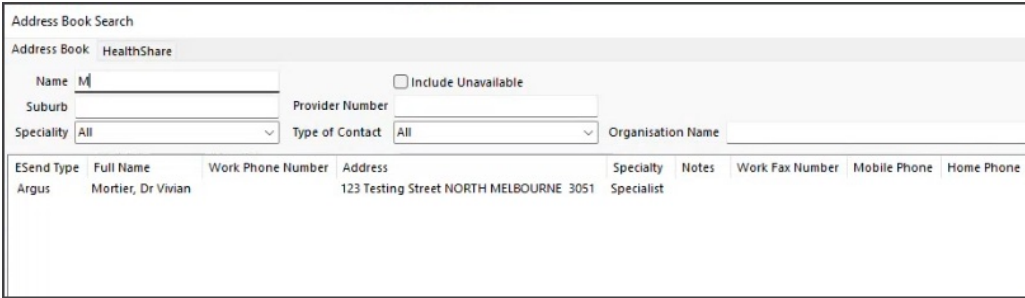
Testing Terminal




OK

Cancel

Enhancements

Office	ZED-10097	<p>The debtor's report now supports grouping by doctor.</p> <p>When grouping by doctor, you can select to start each on a new page. Group by patient is the default.</p>
		<div><div>Debtor Report</div><div><div>Style</div><div><div>Invoice Details and Credits</div><div><input type="checkbox"/> Include Item Details</div><div><input type="checkbox"/> Include Address Details</div><div><input type="radio"/> Summary Only</div><div><input type="radio"/> Credits Only</div></div><div><div>Data</div><div><div>Group by doctor</div><div>Group by patient</div><div>Sub-total for patient</div><div>Start each Doctor on a new page</div></div></div><div><div>Held Accounts Only</div></div></div><div><div>Criteria</div><div><div>Payer Type: Private</div><div>Status: All</div></div><div><div>From</div><div>To</div></div><div><div>Branch: Branch 1</div><div>Doctor: All</div><div>Category: All</div><div>Group: All</div><div>Sub Group: All</div></div><div><div>Accrual Date: 01/01/1997</div><div>29/05/2025</div></div><div><div>Ageing Period (days) #1 30</div><div>#2 60</div><div>#3 90</div></div></div><div><div>Print</div><div>Preview</div><div>Export</div><div>Close</div></div></div>

Clinical	ZED-10091	<p>Referral doctors can be automatically added to a patient's demographics in Clinical. Specialists will be added to 'Other Clinicians' and GPs to the 'General Practitioner' field. <a href="#">Learn more.</a></p>  <p>This is enabled in Practice Setup &gt; Branches &gt; Options &gt; Add Referral Doctor to Clinical's Other Clinicians.</p> 
Clinical	ZED-10098	<p>The Address Book has new updates.</p> <ul style="list-style-type: none"> <li>Now allows searching by 'Provider Number' and 'Organisation Name'.</li> <li>The width of the search screen has been increased.</li> <li>The ESend Type now displays the ESend Type Name rather than a code.</li> </ul> 

Clinical	ZED-10297	<p>A patient's next appointment displays in Clinical Demographics.</p> <ul style="list-style-type: none"> <li>Will show 'None scheduled' if no appointment is booked.</li> <li>If there are multiple appointments, it will show the closest appointment.</li> </ul> 
Clinical	ZED-10298	<p>The Smoking icon has been updated.</p> <ul style="list-style-type: none"> <li>Added “undefined- ?” smoking icon when no information is provided.</li> <li>Clicking on the icon will open the smoking tab of patient demographics directly.</li> <li>The icon mouse-over now shows more information.</li> </ul> 
Clinical	ZED-10299	<p>The Illicit drug icon has been updated.</p> <ul style="list-style-type: none"> <li>Clicking on the illicit drug usage icon now opens the illicit drug tab of patient demographics directly.</li> <li>The icon mouse-over now shows more information.</li> </ul>
Clinical	ZED-10300	<p>The Alcohol icon has been updated.</p> <ul style="list-style-type: none"> <li>Added an alcohol drinking icon, which defaults to “undefined” when no information is provided.</li> <li>Clicking the icon will open the alcohol tab of patient demographics directly.</li> <li>The icon mouse-over now shows more information.</li> </ul> 

## Fixes

Office	ZED-10088	<b>SMS Icon now shows in the Appointment Book when the Doctor group is selected.</b> Fixed issue where the SMS and Online Appointment icons were not displayed on the appointment grid if a doctor display group is selected.
Office	ZED-10094	<b>Resolved Surgical Partners Synchronisation issue.</b> Fixed issue with ePayment transactions not synchronising with Surgical Partners.
Office	ZED-10115	<b>Claims no longer fail due to a null value in Benefits.</b> Resolve an issue that caused claim reconciliations to fail if there was a null value in Benefit Paid to.
Office	ZED-10170	<b>Removed the Report designer button.</b> Removed Report Designer from the Tools menu in Office, as this menu item is no longer required.
Office	ZED-10225	<b>Resolved Exporting Referrals Expiring Report error: Nullable must have a value.</b> This issue occurred when exporting the Referrals Expiring Report error to CSV, and was caused by the report containing a patient with a blank DOB.
Office	ZED-10228	<b>Switching between patient profiles now correctly displays MyMedicare status and information.</b> Fixed an issue where switching between different patient profiles (Family Links) displayed the incorrect MyMedicare registration status and information. MyMedicare - Patient details Family Links will now Carry Over Registration Status/Information When Switching Between Patient Profiles.
Office	ZED-10275	<b>Credit card requests now require an appointment to have a patient.</b> Removed the ability to attempt to send a payment card request message when there is no patient associated with an appointment.
Clinical	ZED-10112	<b>Deleted Problems no longer included in HealthLink SmartForms.</b> Fixed a problem that caused deleted problems to be incorrectly picked up in HealthLink SmartForms.
Clinical	ZED-10117	<b>Clinical will no longer display an error when closing Results Inbox on a second screen.</b> Closing Clinical while the Results Inbox displays an RTF document will no longer display in an error. This was caused by moving the results inbox to a 2nd screen, then closing clinical.
Clinical	ZED-10226	<b>Archived Patients can now be searched for in the Clinical Scan.</b> Fixed an issue where searching for an archived patient in the Scan module could not find the patient, even when the 'Include archived and deceased patients' option was selected.
Clinical	ZED-10236	<b>Remote Desktop text removed.</b> Removed background text indicating a Remote Desktop connection from Clinical.

Clinical	ZED-10259	<b>Uploading an open file into Zedmed no longer causes an error.</b> Fixed an issue where an error was displayed when trying to upload an open file into Clinical.
Clinical	ZED-10268	<b>Adding a problem from Summary Views now correctly defaults to the Selection Method in My Options.</b> The problem dialogue will now respect the user's preferences for the default search mode when opened from the summary views tab.

## Zedmed v38.4.0

### Single Sign On

Zedmed introduces Single Sign-On support for enterprise customers. Contact Zedmed to learn more.

### Fixes

Clinical	ZED-10331	<b>Heidi issue with apostrophes in patient names</b> Resolved this issue with an update to the Heidi interface to handle apostrophes in patient names
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## Zedmed v38.2.3

Office	ZED-10090	<b>AIR Management Date Range filters do not work</b> Fixed the issue of the Date Range filters not working correctly in the AIR management screen.
Office	ZED-10095	<b>Office - Dollar icon colour to be changed on Status</b> In the Office waiting room and appointments grid, patients who have been billed can now be distinguished from those that have paid in full, or those with voided invoices via different colouration of the billed icon.
Office	ZED-10114	<b>Tyro Terminal selector enhancements</b> The Tyro terminal selector UI for Zedmed Cloud users has been simplified to have a single button for terminal selection.
Office	ZED-10140	<b>Request a credit card from the patient details screen</b> Users can now request payment card details from patients directly within the Patient Details > Payment Cards screen. Also fixed an issue with sending SMS card details request for an appointment with a resource.
Office	ZED-10237	<b>Enhance Tyro adapter to show terminal unique name</b> The Tyro terminal selector can now display a unique "display name" for each terminal. This fixes the issue where there are multiple terminals with the same terminal id.
Clinical	ZED-10037	<b>The "Medications" section from My Health Record is not appearing in the Summary view</b> Fixed the issue of My Health Record medications not displaying in the Medications tab of Summary Views.

## Zedmed v38.1.2

Clinical	ZED-10187	<b>Fixed error: Failed to create Edge browser control</b> This error occurred when opening Zedmed Clinical on a Terminal Server, which prevented Heidi from being available if multiple users were running Clinical on the same computer.
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## Zedmed v38.1.1

Clinical	ZED-10164	<b>AV when selecting Clinical Details in Office and Heidi is not enabled</b> Fixed an AV error that can occur in some instances when the patient history is refreshed.
Office	ZED-10160	<b>Create an installer that installs Web view 2 automatically</b> Each time Office starts up it will check if WebView2 is installed, if not it will run the installer silently. Logging added at Debug level in the Patients.log which shows the check and if the installer was run.

## Zedmed v38.1.0

### NEW Prevent specific patients from booking in OLA

Practices can now block existing patients from booking appointments using OLA. The feature is enabled using a tick box in the Patient Details and applies to existing patients with OLA accounts that have been reconciled to their patient record.

The screenshot shows the 'Patient Details' form for Chris Armstrong. The form is divided into several sections: Personal, Practice, Family, Payers, Referrals, Other Contacts, and Alerts. The 'Block patient from online bookings' checkbox is located in the 'Personal' section, below the 'Ethnicity' field, and is highlighted with a red box. The checkbox is currently checked.

This is what the patient will see in OLA,

## Confirm My Booking


There was a problem booking your appointment, please contact the centre

### Patient Selection

Please select the patient attending this appointment from the list below, or select "Lookup Patient" and fill in their details.

☐ Matt  
☐ Matilda  
☒ Chris  
☐ Lookup Patient

Continue



**Dr Phillip Davis**  
FRACGP, MBBS, BiomedSci (Hons), Clin Dip  
Pall Med

### Appointment Details

CENTRE: Medical One - QV  
TYPE: Std Consultation

Select New Appointment

## Update

Clinical	ZED-10142	<p><b>Cannot focus on a disabled or invisible windows</b></p> <p>Fixed an issue where an error was displayed when opening a patient from the clinical waiting room.</p>
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## Zedmed v38.0.0

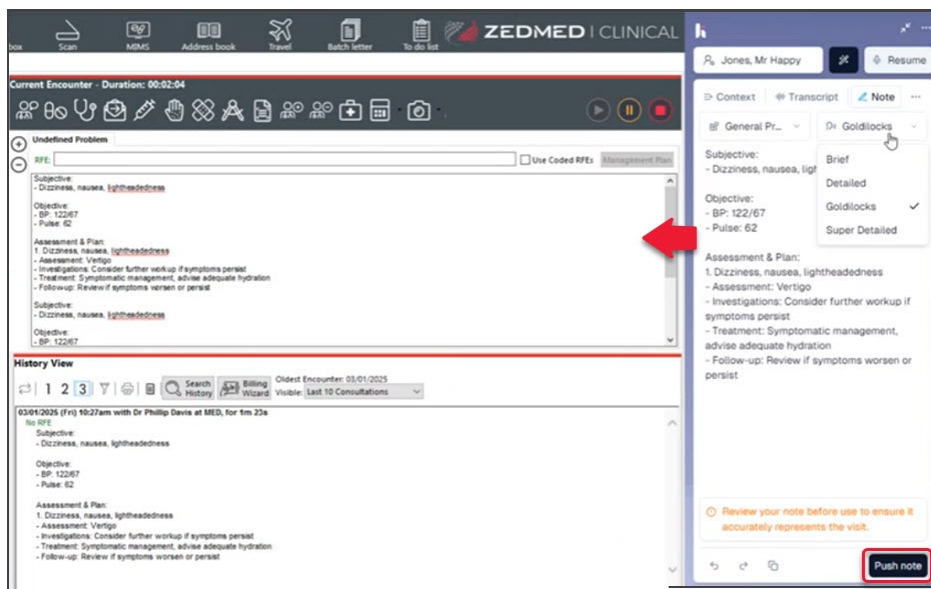
### NEW Heidi AI

Originally released as pilot build v37.9.0

Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited.

To use Heidi AI, each practitioner needs their own paid subscription. To subscribe, select the **Set up Heidi** link in Clinical's Heidi AI widget. You can also use Heidi's 30-day free trial via this link.

To learn more, see the [Heidi AI guide](#).



The screenshot shows the Zedmed Clinical interface. On the left, the 'Current Encounter' section displays patient details and a list of notes. A red arrow points to the 'Push note' button at the bottom right of the interface. The right sidebar shows a 'Note' dropdown menu with options: Brief, Detailed, Goldlocks (selected), and Super Detailed. The 'Goldlocks' option is highlighted with a checkmark.

### NEW OLA document requests

Practices can now ask patients to upload documents (such as referrals) when making online appointments. The document requirement are enabled for specific Appointment Types, and the documents are delivered to the practice mailbox.

To learn more, see the [OLA document requests guide](#).

Screenshot of a Patient being prompted to provide a referral in OLA.

**Patient Selection**

Please select the patient attending this appointment from the list below, or select "Lookup Patient" and fill in their details.

☒ Matt

☐ Lookup Patient

Please upload any relevant documentation (referral letter, test result etc.) or select "Skip" if you would prefer to bring a copy with you to the appointment.

Drag & drop your referral letter here or click to select your file

[Skip](#) [Continue](#)

**Dr Bozena Evelyn Stanza**  
**Violetta Falkowska-**  
**Longsurname--Surname**  
TBC

**Appointment Details**

CENTRE: [Redacted]

Your local time (AEDT)

DATE: **Wednesday 19 February 2025**

TIME: **12:00 pm**

TYPE: **Std Consultation**

[Cancel Appointment](#)

## NEW Schedule conflicts preview

When adding or editing a schedule, you can now view conflicts on a dedicated pane, making it easier to review all conflicts and their details in one place. Conflicts often occur when changes are made, and those conflicts will be displayed on the right pane with a red border.

To learn more, see the [Create a Schedule guide](#).

This new feature will allow you to review and modify conflicts

**Set Schedules for Doctor or Resource**

Doctor: **Davis, Phillip** Resource: [Redacted]

**Schedules**

Start Date	End Date	Cycle (Days)	Branch
1/01/2017		7	Branch 1
1/08/2016		7	Apogro's and
1/08/2016		7	Branch 3
1/08/2016		7	Branch 4

[Save](#) [Add](#) [Copy](#) [Delete](#) [Graphic Display](#) [Show all schedules](#) [Clear...](#)

**Sessions**

Day #	Day Of Week	Start Time	End Time	Slot Length	Activity Type	Available Online
2	Tuesday	09:30	12:00	15 Min	Consultation	<input type="checkbox"/>
1	Monday	08:00	12:00	15	Consultation	
2	Tuesday	09:30	12:00	15	Consultation	
2	Tuesday	13:00	16:00	15	Consultation	
3	Wednesday	08:00	12:00	15	Consultation	
4	Thursday	08:00	12:00	15	Consultation	
5	Friday	08:00	12:00	15	Consultation	

[Save](#) [Messages](#) [Add](#) [Delete](#) [Duplicate](#) [Check For Conflicts](#)

Please resolve the following conflicts to save and close the schedule.

A session from Monday 14:00 to 16:00 for a Schedule with Start Date 1/08/2016 for Doctor Phillip Davis conflicts with a session from Monday 13:00 to 15:00 for a Schedule with Start Date 1/01/2017

A session from Tuesday 14:00 to 16:00 for a Schedule with Start Date 1/08/2016 for Doctor Phillip Davis conflicts with a session from Tuesday 13:00 to 16:00 for a Schedule with Start Date 1/01/2017

This practitioner works at 4 branches and has overlaps between 2 branches on Monday and Tuesday. A conflicting session will need to be modified or removed for each overlap.

[Close](#) [Cancel](#)

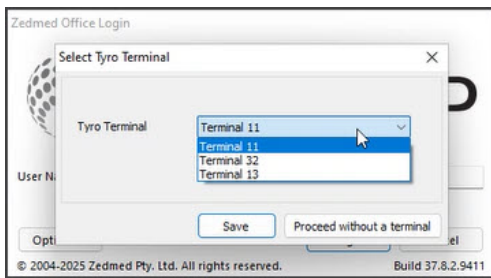
## NEW Tyro Terminal selector

Originally released as pilot build v37.8.2


Currently, for Zedmed Cloud, users are linked to Tyro terminals, and each user can only be linked to one. This causes problems if users move desks or need to use a different terminal.

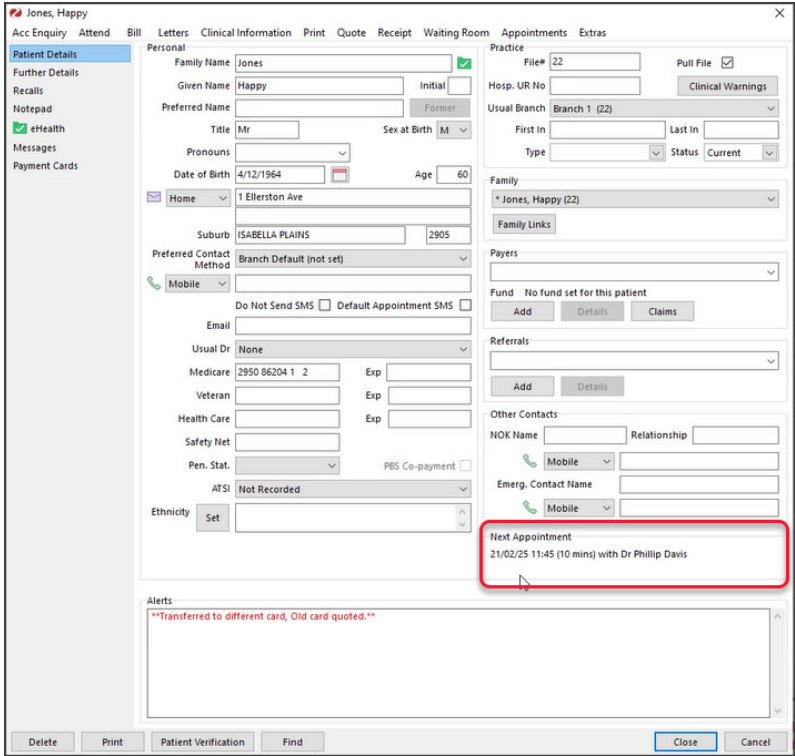
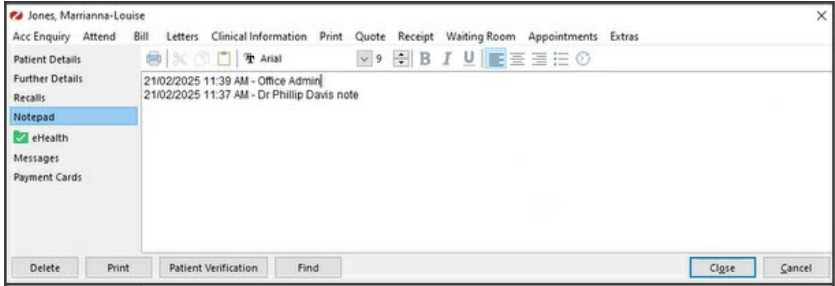
This new feature allows users to select the required terminal when they log in. For on-premise customers, workstations are linked to Tyro terminals (not users) so no change is needed.

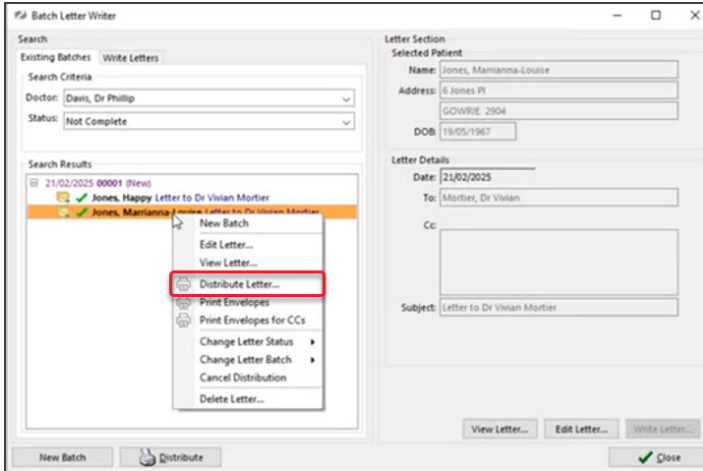
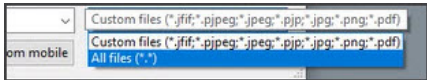
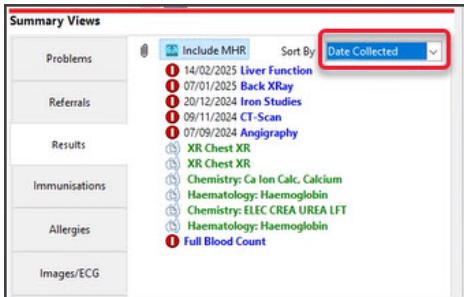
To learn more, see the [Tyro Terminal selector guide](#).

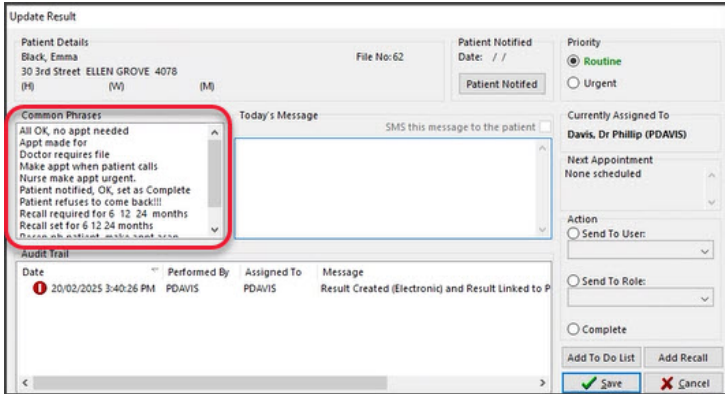
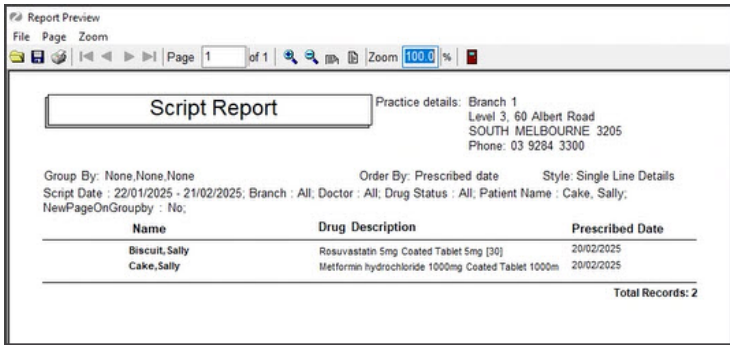
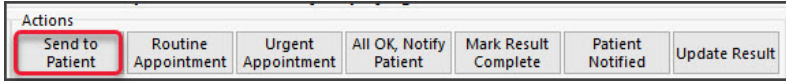


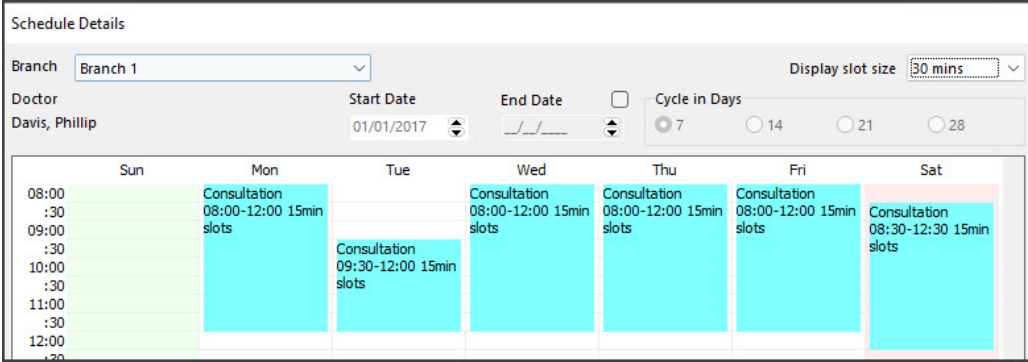
## Enhancements

OLA		<p><b>Practices can set the order of doctors in OLA.</b></p> <p>The order in which doctors appear in OLA can be modified in Branches &gt; Online Appointment Details. If this feature is used, it overrides the current order, which is determined by the left-to-right doctor order in the Appointment book. To learn more, see the <a href="#">OLA setup guide</a>.</p> 
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Office	ZED-9831	<p><b>A patient's next appointment is now shown on their patient record.</b>  Appointments in the past are not shown and will display "No upcoming appointments" if the patient has no future appointments.</p> 
Office	ZED-9846	<p><b>Unassigned Tasks will no longer show in Task Manager.</b>  Task Manager now displays tasks that have not been assigned to staff when selecting the ALL Assignee option. NOT ASSIGNED has been added to the list of Assignees to enable viewing just unassigned tasks.</p>
Office	ZED-10000	<p><b>In Patient details, the Notepad timestamp now has both the date and time</b>  Added time to the timestamp note in patient details, which previously only had the date.</p> 

Clinical	ZED-9633	<p><b>Secure Send can now be used in Batch Letter Writer for individual letters.</b></p> <p>Because a batch is sent at once and there is nowhere to add individual emails, Secure Send is provided as a right-click option for each letter.</p> 
Clinical	ZED-9745	<p><b>Summary Views now supports more file types.</b></p> <p>Image files can now be attached to the <b>ECG/Images</b>, <b>Incoming Documents</b> and <b>Results</b> tabs. The supported file list is now: jfif, pjpeg, jpeg, pjp, jpg, png, pdf.</p> 
Clinical	ZED-9901	<p><b>Summary Views now support the Docx file type.</b></p> <p>The docx files can now be attached to <b>Incoming Documents</b>, <b>Documents</b>, <b>Results</b>, and <b>ECG/Images</b>.</p>
Clinical	ZED-9808	<p><b>'Results' in Summary Views can be sorted by Date Collected.</b></p> <p>A new option to sort by 'Date Collected' has been added to the Results tab on the Summary Views. When sorting by this option, the appropriate date is displayed for each result listed.</p> 

Clinical	ZED-9872	<p><b>Results Inbox 'Common Phrases' now support more characters.</b></p> <p>The length Common Phrases used to update a result in the Results Inbox in Clinical Records has been extended to 320 characters.</p> 
Clinical	ZED-9893	<p><b>The Script Report now shows all drugs for a patient, even if they changed their name.</b></p> <p>The <b>Clinical Script Report</b> now filters patients using their unique patient IDs. This update resolves the issue where patients who have changed their names and received medication under different names were not correctly identified.</p> 
Clinical	ZED-9930	<p><b>Moved the 'Send to Patient button' in the Results Inbox.</b></p> <p>The <b>Send To Patient</b> button has been moved to the left of the configurable buttons in the Results Inbox. It was previously to the right of the <b>Show Result Complete</b>.</p> 

Office		<p><b>Updated the Schedule Details Graphic display:</b></p> <ol style="list-style-type: none"> <li>1. Removed the Doctor and Resource radio buttons.</li> <li>2. Changed the Doctor/Resource dropdown to be a label that displays the selected schedule</li> <li>3. The End Date check box defaults to the current date rather than the scheduled start date.</li> </ol> 
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## Fixes

Office	ZED-6353	<p><b>Bulk patient Merge issues</b></p> <p>The following minor usability issues have been fixed on the Patient Merger - Bulk merge</p> <ol style="list-style-type: none"> <li>1. Do not proceed with merge if the user clicks on the cross icon on the confirmation dialog.</li> <li>2. Do not show an error message when the user cancels printing.</li> </ol>
Office	ZED-9770	<p><b>3rd party Batch Report - The description overlapped the GST</b></p> <p>Long item descriptions no longer obscure the GST Amount in the 3rd Party Batch Report.</p>
Office	ZED-9845	<p><b>Appointment Reminders - Automatic Reminder SMS is not listing resources</b></p> <p>When sending automatic reminders and confirmations, the Resource name is now displayed if the appointment is with the resource and not a doctor.</p>
Office	ZED-9847	<p><b>Quote Not Showing GAP Fee</b></p> <p>Fixed an issue with Billing and Quoting where the Gap was not included on the invoice/quotation even though the print gap option was selected.</p>
Office	ZED-9867	<p><b>Account Payer Allocation - Unable to view Invoice error " Print Duplicate error"</b></p> <p>Third Party Account Enquiry/Allocation screen has been fixed to prevent an error when viewing third party invoices.</p>
Office	ZED-9869	<p><b>Merge Patient files - MyMedicare registration Fields Are Not Saved After Merging</b></p> <p>When merging patients with My Medicare details, Zedmed now allows the user to select how these are saved in the merged record.</p>
Office	ZED-9891	<p><b>Appointment grid "Could not convert variant of type (Null) into type (Integer)" error</b></p> <p>Display a more user friendly message when trying to attend an appointment and the appointment has been deleted by another staff member. Message is "The attendance could not be saved, it has been deleted by another member of staff".</p>

Office	ZED-9834	<b>Assertion failure error for third-party payers</b> Office now blocks attempts to use Secure Send for Third-Party Account Payers, preventing errors that previously occurred when this unsupported feature was incorrectly available.
Office	ZED-9947	<b>Unable to print the Referral Doctor label when using the internal Mail Merge template, getting a Print Referral Doctor Label Error</b> Fixed the issue where an error is reported when there are no referrals relating to the Referral Doctor, using the internal mail merge templates.
Office	ZED-9966	<b>Next Available Search function is not updated after clearing a schedule conflict</b> We have resolved an issue in Zedmed Office where appointment slots were being lost due to scheduling conflicts in doctor schedules.
Office	ZED-10009	<b>Update to Waiting Room auto-refresh frequency branch option</b> Values entered that are 15 or less will now be a refresh in minutes time. Values above 15 will be a refresh time in seconds. The label will automatically change from "(seconds)" to "(minutes)". Label caption at top left of waiting room window will also change.
Office	ZED-10028	<b>Cannot send ZedSMS from new branch - Error - 103: Invalid Config Values</b> When creating a new branch, Zedmed will now correctly save the SMS service provider settings. Previously, users could not send SMS messages from newly created branches.
Office	ZED-10071	<b>Remove the Tip of the Day Editor menu option in Office</b> The Tip of the Day feature is no longer supported and has been removed from Office.
Clinical	ZED-8763	<b>To-Do List freeze when open patient file from result inbox</b> Fixed the issue when clicking Action Performed on a To Do List item for a patient opened from the Results Inbox, Clinical appears to hang.
Clinical	ZED-9629	<b>Results Inbox Access Violation when using arrow keys to navigate from a result that contains an image</b> Fixed an error that can occur when using the keyboard to scroll through results in the results inbox.
Clinical	ZED-9676	<b>AV error when opening the results inbox after importing results</b> Fixed an error that can occur when importing results with a patient record open then opening the results inbox.
Clinical	ZED-9732	<b>Rename option on Pathology/Radiology referrals does not work</b> Removed non-functional rename option from the right click menu of pathology and radiology referrals in the Encounter History view.
Clinical	ZED-9733	<b>AV error when deleting a referral using the contextual menu in History View</b> Disabled non-functional delete option in right click menu for referrals shown in the encounter history. Use the summary view section to manage these documents.

Clinical	ZED-9767	<b>Clinical encounter - Duplicate addendum notes</b> Fix issue that was causing addendums to clinical notes to appear duplicated if a second addendum was added.
Clinical	ZED-9768	<b>Access Violation when viewing/opening images from history view.</b> Clinical no longer throws an error when right clicking on an image in the encounter note.
Clinical	ZED-9769	<b>Referral Templates via Encounter - referral module the global template appears as default instead of the My Option default template.</b> The Clinical Referrals dialog has been fixed to ensure we retain the correct template selections.
Clinical	ZED-9771	<b>Referrals made through HealthLink Smartforms still appear in the list of incomplete referrals even after they have been marked as closed.</b> The Outstanding and Requested referral reports in Clinical have been updated to work with HealthLink referrals.
Clinical	ZED-9804	<b>Update Pregnancy Calculator to current year and beyond.</b> The pregnancy calculator has been updated to allow start dates in the range of 2023 to 2043.
Clinical	ZED-9815	<b>Error -- No Measurement Type exists for measurement SPO2.</b> Fixed error "No Measurement Type exists for measurement SPO2" that occurs when trying to use the SPO2 measurement in clinical observations for some users.
Clinical	ZED-9816	<b>Issue with Distributing Letter from Summary View.</b> Clinical letter writer has been fixed where selecting the distribute button would not show the Distribution screen unless the letter had been modified first.
Clinical	ZED-9868	<b>Range Check Error - Result Inbox.</b> Fixed issue that would cause a range check error to be displayed when viewing some results and selecting the Enhanced View tab.
Clinical	ZED-9892	<b>Billing Wizard - Billing details The "Send Medicare Bulk Billing Consent" button in the billing wizard is covering up text in the payer details.</b> The Medicare Bulk Billing Consent button on the Clinical billing wizard have been repositioned to ensure that the patient's fund details are not cut off.
Clinical	ZED-9912	<b>Clinical Results Inbox filters - on Document or Result does not work after a refresh.</b> The Type filter in Results Inbox was not taking effect on a Refresh. This issue has been resolved.
Clinical	ZED-9931	<b>Printing in progress error.</b> Fixed an issue with printing results, where clicking the print button too many times results in an error.

Clinical	ZED-9968	<b>Referral letter writer screen - Printer in Progress error which leads to an AV.</b> The Clinical letter writer will now handle accidental invocations of the printer when it is already busy printing. Previously, this would trigger an error message.
Clinical	ZED-9977	<b>Access Violation when printing two copies of a referral letter.</b> Clinical Letter Writer has been enhanced to prevent an error when a user closes the window while it is printing two copies of the letter.
Clinical	ZED-9993	<b>Creating a new problem using the same code as an existing or resolved problem incorrectly updates the existing record.</b> It is now possible to create new patient problem(s) for a problem code that has already been created.
OLA	ZED-10044	<i>Released in Zedmed v37.8.3 pilot</i> <b>Resolved performance issues related to the Next Available Appointment query</b> <ul style="list-style-type: none"> <li>• Added a configuration to allow the Next available appointment slot request to cache the next available appointment information. This speeds up the response time.</li> <li>• Added a configuration to modify the number of days OLA will look forward for next available appointments. This configuration is managed by Zedmed support and cannot be done in the Zedmed UI.</li> </ul>

See all [Zedmed v37 release notes](#)

See all [Zedmed v36 release notes](#)