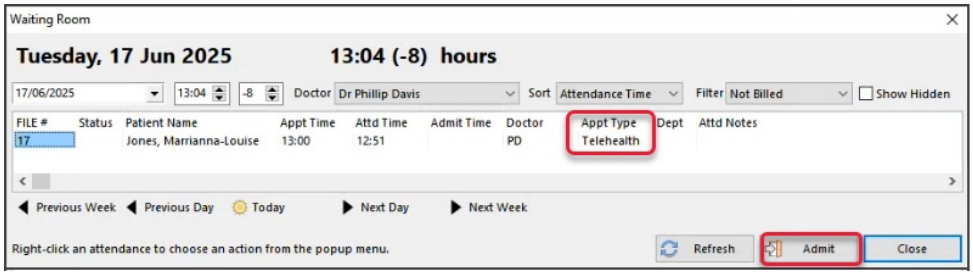
Telehealth On-prem quickstart

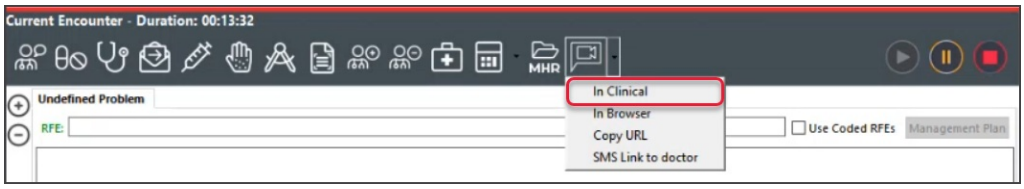
Version: 1.00 | Last Modified on 28/08/2026 1:07 pm AEST

1. Monitor the **Waiting Room** for the Telehealth patient's arrival.

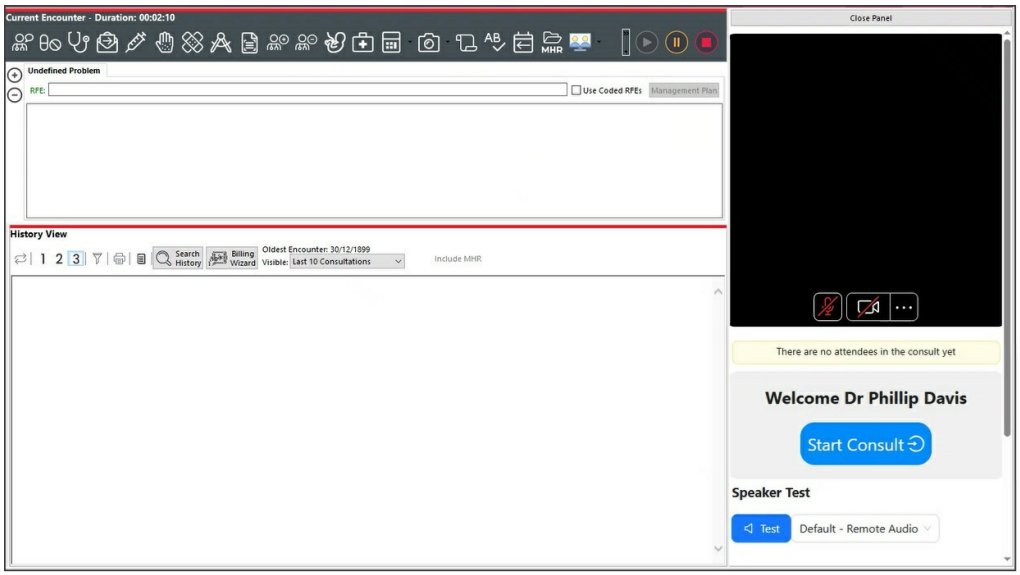
   Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap **Jo**
2. When ready, select **Admit.** The patient's record and the **Current Encounter** menu will open in Zedmed.



3. From **Current Encounter** menu, open Telehealth's display by clicking **In Clinical** (or **In Browser** if 2 monitors).



4. Select **Start Consult.** Starts the Telehealth call with the waiting patient. Screenshot of Telehealth **In Clinical**.



When the leave Icon is selected, Telehealth will close. This does not end the Encounter in Zedmed.

If there is a disconnection, select **Re-Join** to resume the Telehealth consultation.