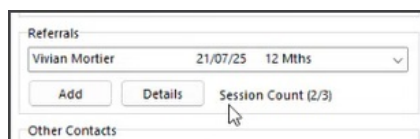## New Features

NEW Appointment Grid UI enhancements

The following improvements have been made to the Appointment Grid:

- Appointments that span multiple slots are now shown as a single block with the patient name at the top.
- Appointment Details has an editable start time field, which does not need to align with the slot's start time.
- Appointments can be booked outside of a practitioner's scheduled time (grey area of Appointment Book).
- An Activity Type's name can now be displayed in the earliest free spot in a block of scheduled time. This option is enabled under Appointment Book: View > Options > 'Show activity type description at top of schedule'.

NEW Track patient referral session count.

Zedmed can now display how many sessions a referral is for and how many have been used. The total number is added manually, and each time the patient is billed using that referral, the number used increases by 1. For example, a patient who is entitled to 3 visits on a referral would show 2/3 after being billed for 2 sessions. Refer to the Referrals guide to learn more.
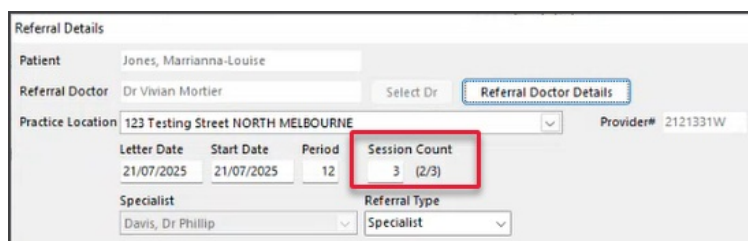

Enable referral session count.
To enable the feature, select Practice Setup > Practice > 'Track count of Patient Referral Sessions' - then reopen Office.

Configuring the referral session count
When a patient has a referral for a number of sessions, type that number into the Session Count field in the Patient Record's Referral Details.
For Referrals added before enabling this feature, the session count will be 0/0.

Session count considerations
- Voiding an invoice will decrease the count.
- If your practice invoices cancellations, deselect the referral from the invoice.
- The used sessions count can grow greater than the number of sessions the referral is for.
- The referral session count increases each time the patient is billed, so the referral must be linked to the invoice when billing.

Where the session count is displayed

- Office: Patient Details - Referrals (referral Details).
- Office: Appointment Details.
- Clinical: Patient Demographics (by referrer name) - For Specialist sites only (Site Type > Specialist under Global Options).

NEW Link Appointment Types and Activity Types

Currently, a practitioner's scheduled time is assigned a colour-coded Activity Type in the Appointment Book to let reception know what the practitioner is doing during that time.

This new release allows the practice to assign specific Appointment Types to an Activity Type, so only those Appointment Types are selectable when a booking is made. This helps manage what Appointment Types are available to reception staff in Zedmed and to patients using OLA.

For example, a GP's schedule is divided up into two Activity Types, Consultations and Telehealth. The Activity Type 'Consultations' only allows Short, Long and New patient Appointments Types - they are the only three options available when making a booking. Time scheduled with the Activity Type 'Telehealth' only gives the option to select a Telehealth appointment.

Activity Types and Appointment Types are now tabs in the new Appointment Type Settings screen. New and current Activity Types have all Appointment Types selected by default. New Appointment Types need to be added to an Activity Type.

See the Manage Appointments and Activities guide to learn more.

To configure Appointments and Activities:

1. Select **Practice Setup** > **Appointments** > **Appointment Type Settings**.
2. Select the **Activity Type** from the left.
3. Tick/Untick the **Appointment Types** to be available for that Activity.
4. Optional - Review the Activity Types used in each practitioner's schedule.

NEW Live messaging

Zedmed can display live updates in Office to advise customers of time-sensitive issues like outages and software updates. These messages are displayed in the Office Notifications panel (screenshot below) and in a notification bar at the bottom of the Appointment Grid.
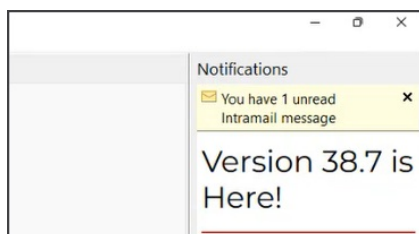
This feature is disabled by default and not recommended for Zedmed Cloud or practices running Zedmed on-prem via Terminal Servers.

To enable this feature, select **Practice Setup** > **Practice** - tick **Show Zedmed Notifications.**

NEW Custom clinical layout

You can now hide the left panels to free up space for features like Heidi and Telehealth and have the History and current Encounter side by side. The Clinical menu its and Summary view tabs displayed can also be modified to remove feature that are not used. To learn more, see the Customising Clinical's layout guide.

**Hide left side panels** (Summary Views, Demographics, Reference)
Click the chevron to collapse the panes to the left of History View. This provides more room for Zedmed 's Telehealth and Heidi AI. The chevron icon moves to the left of the screen and can be clicked to reopen the panels (mouseover to preview Summary Views).
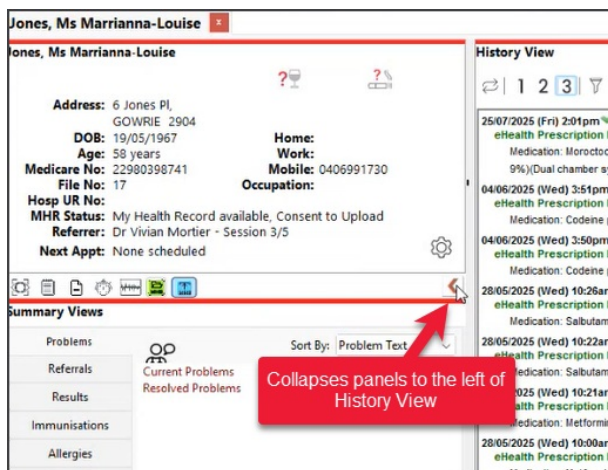
History and Current Encounter - side by side

Each practitioner can now switch between History View and Current Encounter as a 'side-by-side' display or 'top-bottom'.

Enable this option under Clinical > My Options > 'Patient History and Encounter'.
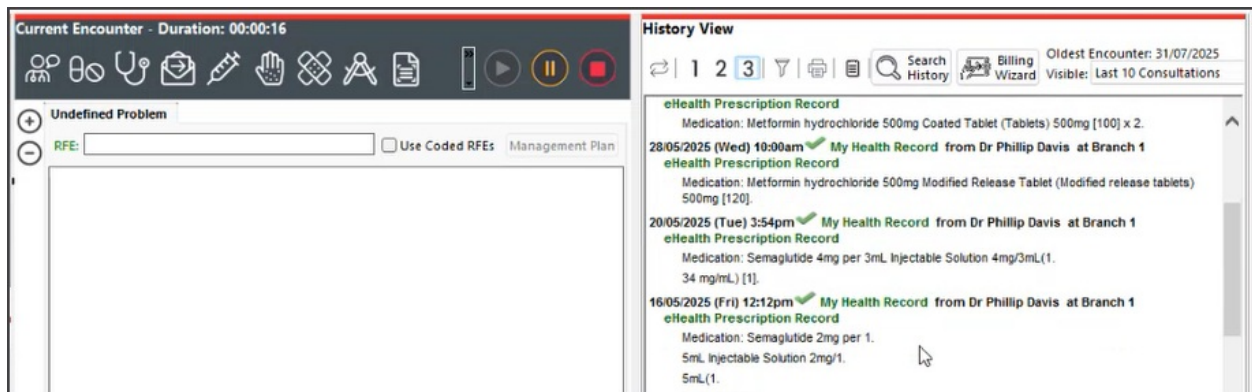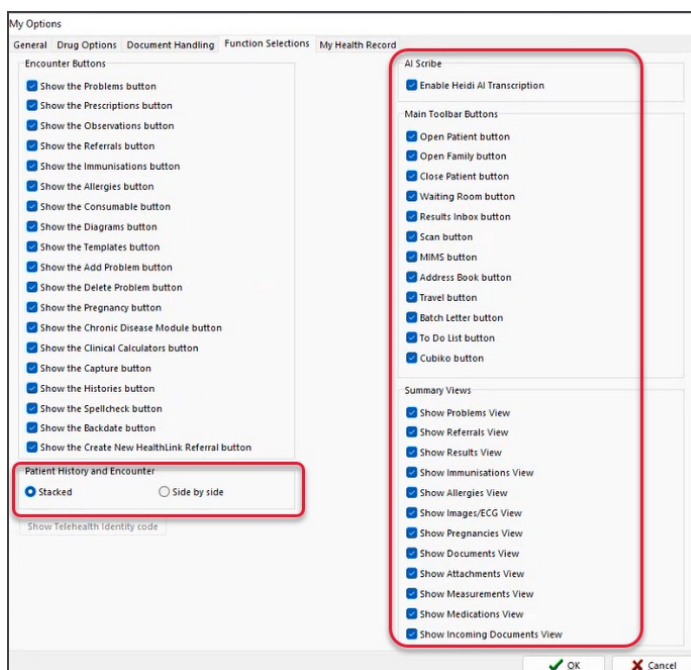

Show or hide selected Clinical buttons and Summary Views tabs
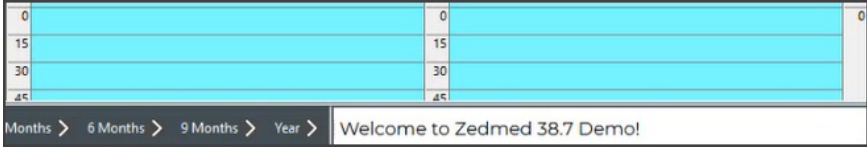
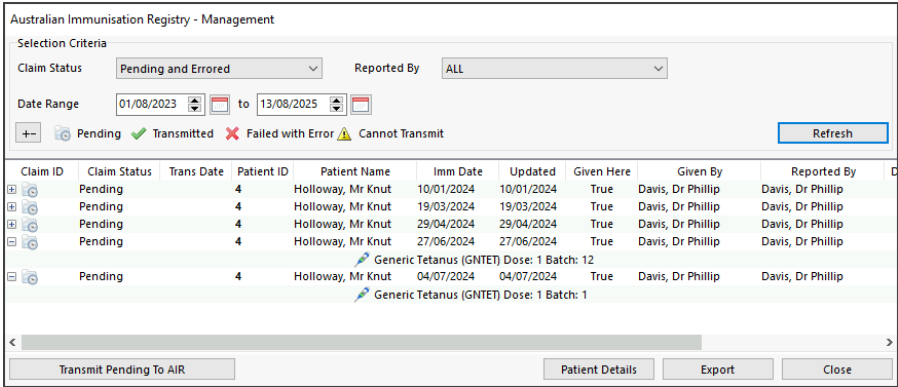Each practitioner can now hide specific Clinical Menu buttons and Summary Views tabs.
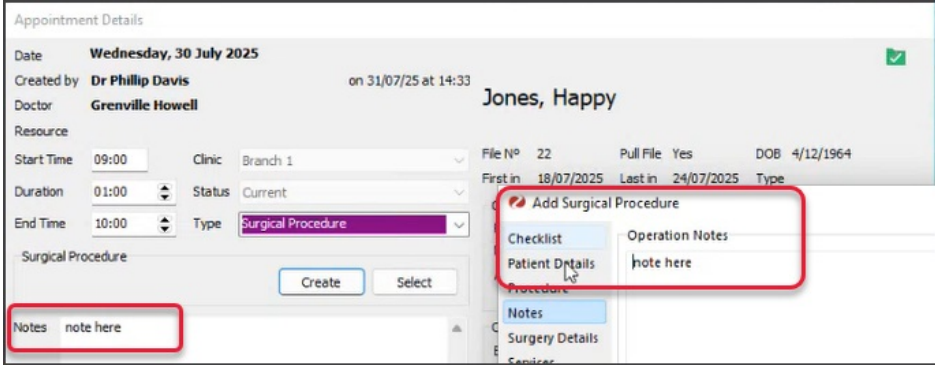Enable these options under Clinical> My Options > Function Selects tab.
Previously, you could only hide modules in the Current Encounter menu.

Enhancements

		General
Office	ZED-10227	**Zedmed's Patient report now lets you choose the save location** Allow the user to select a save location for the CSV export of patient report data.
Office	ZED-10270	**Add an embedded web page to Office.** Zedmed Office can now display live updates in the notification panel.
Office	ZED-10280	**Add an embedded web page to the Appointment grid** Zedmed Office can now display live updates in the Appointments screen.
Office	ZED-10321	**Add an export button to 3rd Party Batching** An Export to CSV option has been added to the Third Party Batch Enquiry form.
Office	ZED-10373	**Add the Service date as a filter in the Debtors Report.** The selection criteria for invoices on the Debtors Report now include the option to filter by Service Date.
Office	ZED-10379	**Added all 100 private fee values to the Item Report CSV export dataset** Previously, when running the Item details report only codes in the Fee 1-10 Tab were displayed.
Office	ZED-10380	**Added a print and email option for invoicing.** Added an option to both Print and Email or Print and Secure Send an invoice or receipt during the invoice/quick pay process. This menu is also available in Account Enquiry and QuickPay screen.
Office	ZED-10396	**Improve the admission time picker usability** Replaced the Admission time selector (in Surgical Procedures module) with one that can be typed in and change all times to 24-hour.

Office	ZED-10423	**AIR Immunisation Loading time optimisation** The time taken to load immunisation data is now faster. A progress dialogue is displayed as data is loaded, and a cancel button has been added to stop the loading. When changing any of the selection criteria, the user must now click the Refresh button to display the new data. This allows multiple changes to be made without the data refreshing after each change.
Office	ZED-10563	**Improved Patient Merger performance** The merging of payment card data within the Patient Merger module has been made significantly faster.
Clinical	ZED-10357	**If a MIMS drug is discontinued, you can now search for an alternative** Allow a doctor to search for a new drug to prescribe in the event they attempt to re-prescribe a drug that no longer exists (with the exact ID) in MIMS.

Appointments & Activities

Office	ZED-10291	**Update Activity and Appointment screens** The Appointment Type and Activity Type screens are now combined into Appointment Type Settings.
Office	ZED-10292	**Link Appointment Types to Activity Types** When booking an appointment, Zedmed now restricts appointment types according to the slot's activity type. This provides better control over what appointment types can be scheduled for each activity type.
Office	ZED-10294	**Show the Activity Type's name at the top of the appointment block** The Appointment Grid can now display a slot's Activity Type name in the first blank scheduled slot.
Office	ZED-10295	**Single Appointment block over multiple slots** Appointments that span multiple slots are now shown as a single block with the patient name at the top.

Office	ZED-10397	**Appointment notes are included in Surgical Notes when adding a surgical procedure** Surgical procedure notes now start with the notes from the appointment when creating a procedure from an appointment.
Office	ZED-10398	**When billing from the Appointment Grid, the invoice date defaults to the appointment's date** Billing past appointments from the Appointments screen will now use the booking date as the attendance and service day instead of the current date.
Office	ZED-10399	**You can now edit the appointment time when creating an appointment** Users can now create appointments with custom start times, allowing flexibility for bookings that don't need to begin at the exact start of a schedule slot or occupy its full duration.

Referral letters

Office	ZED-10442	**When creating/editing a referral, capture the total number of sessions and store in the database** When creating or editing a referral a Total Number of sessions can be entered for this referral and the number of sessions used by the patient is also displayed. This feature is enabled via a new practice setting Track count of patient referral settings.
Office	ZED-10443	**When displaying the Patient Details in Office, show the Session Count used/total for the Referral displayed** When the Track count of Patient Referral Sessions feature is enabled, the Sessions Used/Total Sessions are now displayed for the currently selected referral in Patient Details screen.
Office	ZED-10444	**When displaying the appointment details, show the Session Count used/total if a referral is present.** When the Track count of Patient Referral Sessions feature is enabled, the Sessions Used/Total Sessions are now displayed in the appointment screen if there is an associated referral.
Clinical	ZED-10445	**When displaying the Patient Record in Clinical show the Session Count used/total if a referral is present.** When the Track count of Patient Referral Sessions feature is enabled and the site type is set to Specialist, the Sessions Used/Total Sessions are now displayed next to the referral in the Patient Record screen.

Clinical UI

Clinical	ZED-10183	**Hide Summary Views** A new set of options has been added to My Options -> Function Selections in Clinical, to customise which tabs appear in the Patient Record Summary Views.
Clinical	ZED-10185	**Pin and retract the Patient Demographics** In Clinical's Patient Record screen the left part of the screen containing the Patient Demographic Information can now be collapsed, using a new chevron button, to allow the Encounter and Patient History to occupy the whole screen. The left part of the screen can be easily restored by clicking on the chevron button that remains visible.
Clinical	ZED-10189	**View History and Consultation panels side by side** A new option in My Options enables a side-by-side view of Patient History and the Patient Consultation when a consultation is in progress.
Clinical	ZED-10190	**Hide some main toolbar buttons** Clinical's My Options now has a set of new Function Selections to customise which buttons appear in the main toolbar.

New fixes v38.7.2

Office	ZED-10683	**Users are unable to edit long appointments if double-clicking below the patient name.** The appointment details edit dialogue now correctly handles bookings that span multiple time slots. This prevents incorrect warnings about booking start times when editing multi-slot appointments.
Clinical	ZED-10685	**Update ChildhoodSchedules xml for the new Prevenar 20 vaccine.** Updated 13vPCV to 20vPCV for the childhood immunisation schedule.
Clinical	ZED-10686	**Document Preview is not able to close if more than one patient is open in Clinical.** Fixed the issue where the close icon was not displayed on the document preview in clinical.
Clinical	ZED-10689	**Pregnancy Icon mouse-over text is incorrect.** Fixed Pregnancy icon mouse over text.

New fixes v38.7.1

Clinical	ZED-10374	**Predictive ICPC Search slowness on first patient after opening clinical** Added an indication when loading ICPC data into local cache.
Clinical	ZED-10375	**WP Tools Page Setup – Paper Size: DIN A4 (210 x 297 mm) is Missing** Fix display of paper sizes in the RTF editor page setup form (Office and Clinical).

Clinical	ZED-10376	**Radiology Plain Paper Type N - Print multiple printouts Radiology referral** Fixed issue causing duplicate referrals to print when making multiple orders in the same session using the Plain Paper Type N pathology or radiology order forms.
Clinical	ZED-10410	**Zedmed Clinical custom dictionary/spellcheck for Zedmed Cloud** Fix issue for cloud users that causes Zedmed to forget custom spell check words in Clinical.
Clinical	ZED-10440	**Zedmed creating duplicate sessions in Heidi** Possible fix for issue where Heidi is generating duplicate sessions for patients.
Clinical	ZED-10459	**Zedmed API Service - Out Of Memory Issue** Fixed potential cause of memory leak in the download of My Health Record immunisation data.

Zedmed v38.6.2

Zedmed's landing page now has a patient search section

ZED-10548 updates the new search option with a simplified, intuitive design.
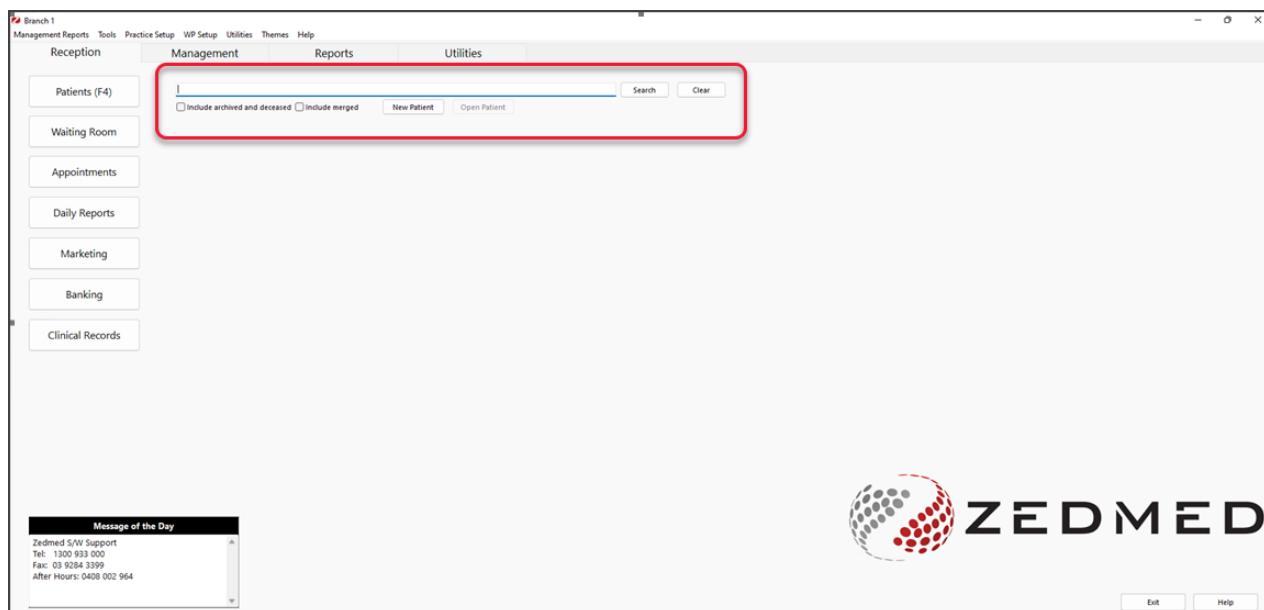
Zedmed v38.6.1

Single Sign-On (SSO) support for Duo
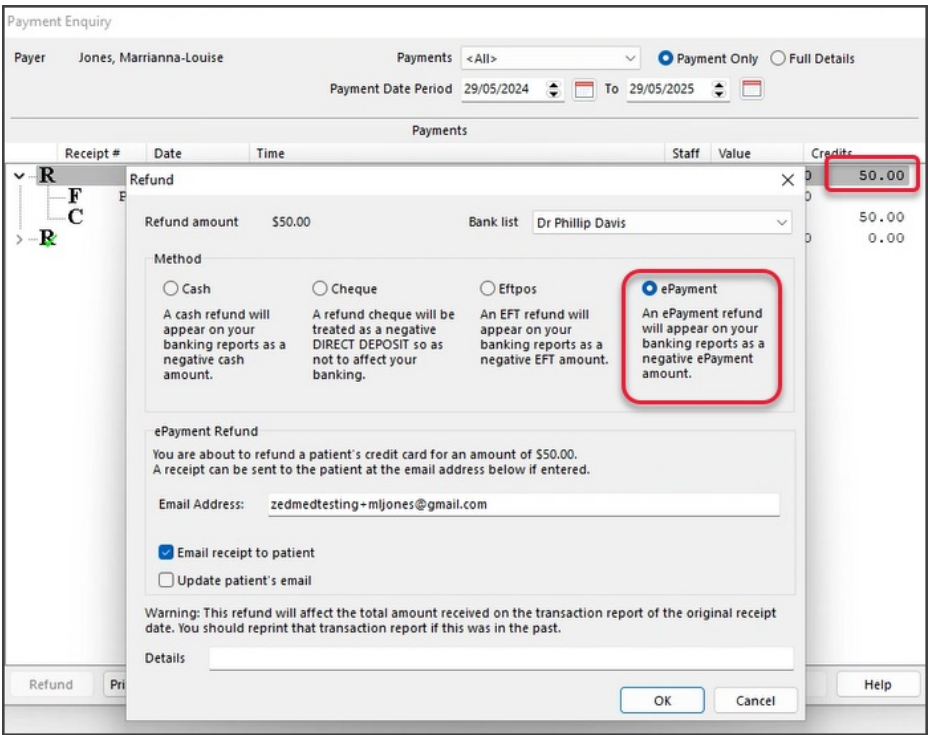
Zedmed Cloud customers can now use DUO for (SSO). This means the same credentials can be used to log into Zedmed Cloud and Zedmed PMS using DUO multi-factor authentication.

The F2 Switch User function in Office will no longer work for instances where DUO is the SSO provider as this feature is not supported by DUO. To learn more about SSO, see Zedmed's user guide.

Office	ZED-10552	**For v38.6.1: Fixed Error "Request values do not meet requirements. (400)" when processing a Tyro refund.** This issue prevented refunds from being processed through Tyro EFTPOS.

Zedmed v38.5.0

New Features

Office	ZED-9954	**Refund support for Payment Gateway (ePayments)** You can now refund ePayments to patients without using Tyro's eCommerce portal. 1. Open the patient's **Account Enquiry** You will see the current **Credits** in the top right. 2. Select **Payments** to open **Payment Enquiry.** 3. Select the **Receipt** to open the **Refund** screen. 4. Select **ePayment.** The screen will expand to show the email address and details. 5. Select **OK.** This will process the refund and send an email notification. **Notes:** • If a bill includes a surcharge, the surcharge must still be refunded through the Tyro portal. • You can only refund to the credit card billed. A replacement card cannot be refunded to. • Cards are listed in patient details in the order they are used. To learn more, see the new ePayment Refunds guide.

| Office | ZED-10149 | **Patient search is now embedded in the Reception tab**

The patient Search function is now embedded in the Reception tab background and no longer needs to be opened. The search results have also been updated to include the **email address** of each patient.

Select **Clear** in the upper right to start a new search.
Select **New Patient** to add a new patient record.

F4 twice will still open the last patient record that was opened.
F4 will still bring up a search window.
A classic search can be enabled to open in Branch Options.
The **Notifications** pane will still open on the right to display new messages, e.g incoming Intramail.

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|---|---|---|

Tyro Terminal Management

Practices with Zedmed v38.5 or later can use the Security module to assign Tyro terminals to users who require them.

The practice will need to add existing Tyro Terminals to the Security module to start using this feature. The practice can do this themself, and when new terminals are installed, they may be able to do it with Tyro's assistance.

Once the terminals have been added, you can then assign them to the appropriate users. The most common task will be adding new users to the terminals they need.

When a user with more than one Tyro Terminal assigned to them logs into Zedmed, they will be prompted to choose the terminal to use.

To learn more, see the new Assign Tyro Terminals to Users guide.

Updates to features in development

Single Sign On

- Updated to allow SSO to be configured per Zedmed instance.
- HTTPS is now used for internal communication by the Zedmed API and Application Server services.

Telehealth

- Clicking the link to open a Telehealth consultation more than once now displays a warning and only joins the consultation once.
- Updated the icons displayed in Office and Clinical.

Enhancements

Office	ZED-10097	**The debtor's report now supports grouping by doctor.** When grouping by doctor, you can select to start each on a new page. Group by patient is the default.

Clinical	ZED-10091	**Referral doctors can be automatically added to a patient's demographics in Clinical** Specialists will be added to 'Other Clinicians' and GPs to the 'General Practitioner' field. This is enabled in Practice Setup > Branches > Options > Add Referral Doctor to Clinical's Other Clinicians.
Clinical	ZED-10098	**Address Book upgrades** • Now allows searching by 'Provider Number' and 'Organisation Name'. • The width of the search screen has been increased • The ESend Type now displays the ESend Type Name rather than a code.

Clinical	ZED-10297	**A patient's next appointment displays in Clinical Demographics** • Will show 'None scheduled' if no appointment is booked. • If there are multiple appointments, it will show the closest appointment.
Clinical	ZED-10298	**Smoking icon updates** • Added "undefined- ?" smoking icon when no information is provided. • Clicking on the icon will open the smoking tab of patient demographics directly. • The icon mouse-over now shows more information.
Clinical	ZED-10299	**Illicit drug icon updates** • Clicking on the illicit drug usage icon now opens the illicit drug tab of patient demographics directly. • The icon mouse-over now shows more information.
Clinical	ZED-10300	**Alcohol icon updates** • Added an alcohol drinking icon, which defaults to "undefined" when no information is provided. • Clicking the icon will open the alcohol tab of patient demographics directly. • The icon mouse-over now shows more information.

Fixes

Office	ZED-10088	**SMS Icon does not show in the Appointment Book when the Doctor display group is selected** Fixed issue where the SMS and Online Appointment icons were not displayed on the appointment grid if a doctor display group is selected.
Office	ZED-10094	**Surgical Partners Synchronisation Failed - e-Payment** Fixed issue with ePayment transactions not synchronising with Surgical Partners.
Office	ZED-10115	**Unable to reconcile claims if there is a null value in the Benefit Paid.** The issue that caused the failure to reconcile has been fixed.
Office	ZED-10170	**Remove the Report designer button** Removed Report Designer from the Tools menu in Office, as this menu item is no longer required.
Office	ZED-10225	**Error when Exporting Referrals Expiring Report to CSV. Error: Nullable must have a value** Fixed issue where exporting the report containing a patient with a blank DOB would fail and display an error.
Office	ZED-10228	**Fixed patient profiles switching to display the correct MyMedicare information.** Fixed an issue where switching between different patient profiles (Family Links) displayed the incorrect MyMedicare registration status and information. MyMedicare - Patient details Family Links will now Carry Over Registration Status/Information When Switching Between Patient Profiles
Office	ZED-10275	**Do not accept a request for a credit card if the appointment does not have a patient assigned.** Removed the ability to attempt to send a payment card request message when there is no patient associated with an appointment.
Clinical	ZED-10112	**Healthlink Smartforms - Deleted Problems are incorrectly picked up in the form.** Deleted problems are no longer imported into the Healthlink form.
Clinical	ZED-10117	**AV when moving the results inbox to a 2nd screen, then closing clinical** Closing Clinical while the Results Inbox displays an RTF document will no longer display in an error.
Clinical	ZED-10226	**Unable to find Archived Patients in Patient Search for Scan Document** Fixed an issue where searching for an archived patient in the Scan module could not find the patient, even when the 'Include archived and deceased patients' option was selected.
Clinical	ZED-10236	**Remove Remote Desktop signage** Removed background text indicating a Remote Desktop connection from Clinical.
Clinical	ZED-10259	**Error when uploading an open file into Zedmed** Fixed issue where an error was displayed when trying to upload an open file into Clinical.

Clinical	ZED-10268	**Adding a problem from Summary Views does not default to a Selection Method despite settings in My Options.** The problem dialogue will now respect the user's preferences for the default search mode when opened from the summary views tab.

Zedmed v38.4.0

Single Sign On

Zedmed introduces Single Sign On support using OKTA.

Updates

Clinical	ZED-10331	**Issue if a Heidi patient has an apostrophe in their name** Resolved this issue with an update to the Heidi interface to handle apostrophes in patient names

Zedmed v38.3.1

Telehealth

This new add-on allows practitioners to conduct Telehealth appointments. The practice sends a scheduled SMS with the Telehealth link to the patient, and the practitioner opens the live stream in Zedmed Clinical, a browser or their phone.

To learn more, Zedmed's our **Telehealth user guide** and **Telehealth setup guide.**
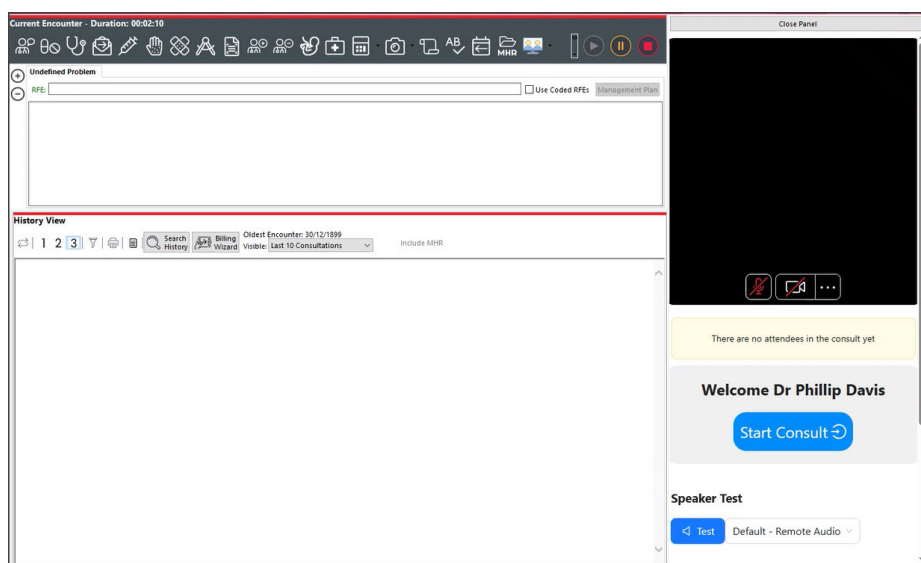
Zedmed v38.2.3

Office	ZED-10090	**AIR Management Date Range filters do not work** Fixed the issue of the Date Range filters not working correctly in the AIR management screen.

Office	ZED-10095	**Office - Dollar icon colour to be changed on Status** In the Office waiting room and appointments grid, patients who have been billed can now be distinguished from those that have paid in full, or those with voided invoices via different colouration of the billed icon.
Office	ZED-10114	**Tyro Terminal selector enhancements** The Tyro terminal selector UI for Zedmed Cloud users has been simplified to have a single button for terminal selection.
Office	ZED-10140	**Request a credit card from the patient details screen** Users can now request payment card details from patients directly within the Patient Details > Payment Cards screen. Also fixed an issue with sending SMS card details request for an appointment with a resource.
Office	ZED-10237	**Enhance Tyro adapter to show terminal unique name** The Tyro terminal selector can now display a unique "display name" for each terminal. This fixes the issue where there are multiple terminals with the same terminal id.
Clinical	ZED-10037	**The "Medications" section from My Health Record is not appearing in the Summary view** Fixed the issue of My Health Record medications not displaying in the Medications tab of Summary Views.

Zedmed v38.1.2

Clinical	ZED-10187	**Fixed error: Failed to create Edge browser control** This error occurred when opening Zedmed Clinical on aTerminal Server, which prevented Heidi from being available if multiple users were running Clinical on the same computer.

Zedmed v38.1.1

Clinical	ZED-10164	**AV when selecting Clinical Details in Office and Heidi is not enabled** Fixed an AV error that can occur in some instances when the patient history is refreshed.
Office	ZED-10160	**Create an installer that installs Web view 2 automatically** Each time Office starts up it will check if WebView2 is installed, if not it will run the installer silently. Logging added at Debug level in the Patients.log which shows the check and if the installer was run.

Zedmed v38.1.0

NEW Prevent specific patients from booking in OLA

Practices can now block existing patients from booking appointments using OLA. The feature is enabled using a tick box in the Patient Details and applies to existing patients with OLA accounts that have been reconciled to their patient record.

This is what the patient will see in OLA,

Update

Clinical	ZED-10142	**Cannot focus on a disabled or invisible windows** Fixed an issue where an error was displayed when opening a patient from the clinical waiting room.

Zedmed v38.0.0

NEW Heidi AI

Originally released as pilot build v37.9.0

Zedmed's Heidi AI integration uses voice input to generate AI-enhanced clinical notes and consultation transcripts. Before it is added to a patient's file, all generated content can be reviewed and manually edited.

To use Heidi AI, each practitioner needs their own paid subscription. To subscribe, select the **Set up Heidi link** in Clinical's Heidi AI widget. You can also use Heidi's 30-day free trial via this link.

To learn more, see the Heidi AI guide.
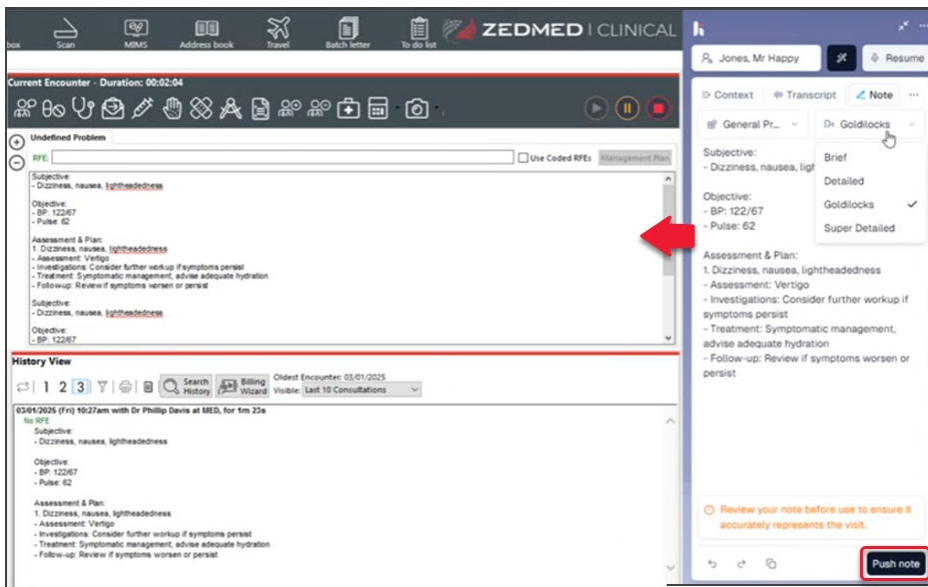
NEW OLA document requests

Practices can now ask patients to upload documents (such as referrals) when making online appointments. The document requirement are enabled for specific Appointment Types, and the documents are delivered to the practice mailbox.

To learn more, see the OLA document requests guide.

Screenshot of a Patient being prompted to provide a referral in OLA.
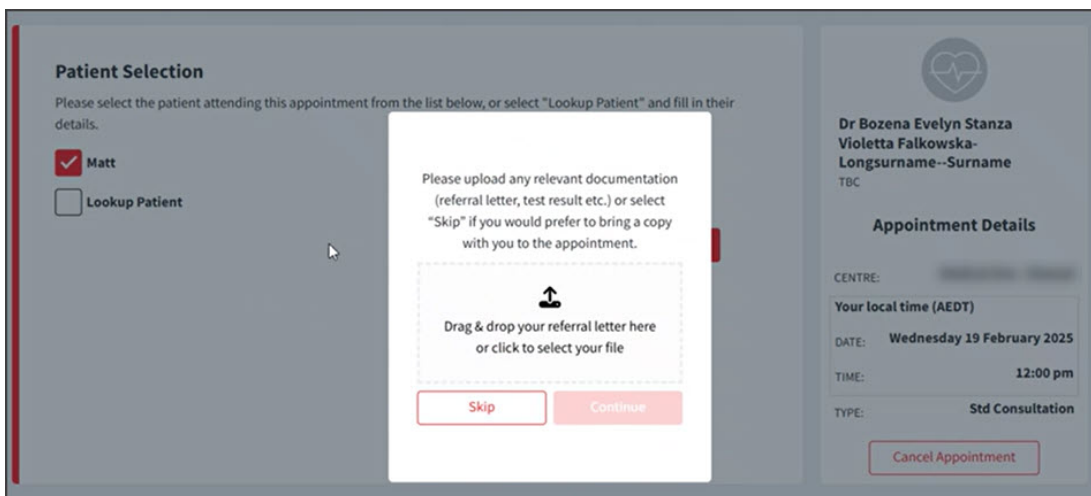
NEW Schedule conflicts preview

When adding or editing a schedule, you can now view conflicts on a dedicated pane, making it easier to review all conflicts and their details in one place. Conflicts often occur when changes are made, and those conflicts will be displayed on the right pane with a red border.

To learn more, see the Create a Schedule guide.

This new feature will allow you to review and modify conflicts

NEW Tyro Terminal selector

Originally released as pilot build v37.8.2

Currently, **for Zedmed Cloud,** users are linked to Tyro terminals, and each user can only be linked to one. This causes problems if users move desks or need to use a different terminal.

This **new** feature allows users to select the required terminal when they log in.For on-premise customers, workstations are linked to Tyro terminals (not users) so no change is needed.

To learn more, see the Tyro Terminal selector guide.
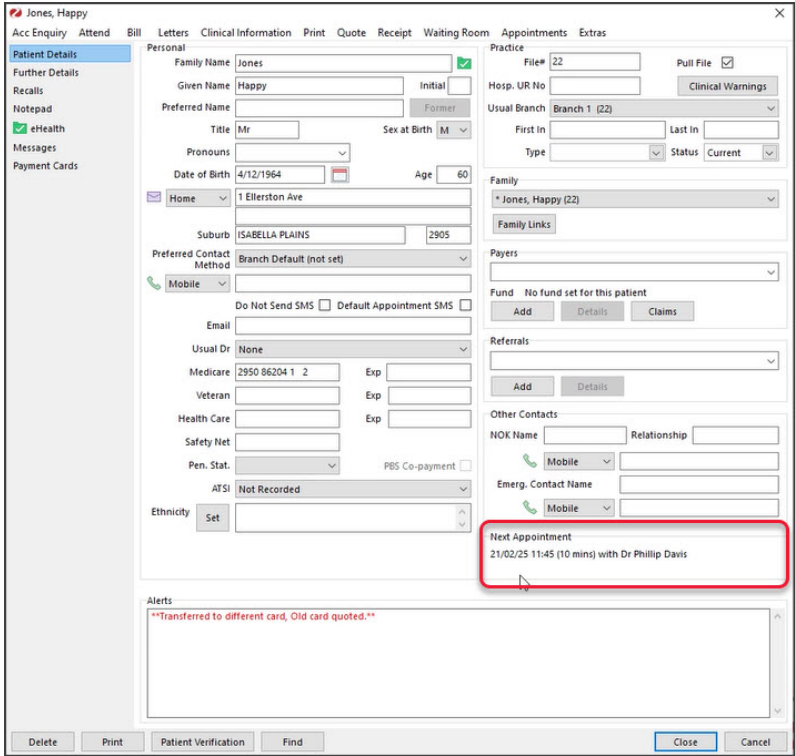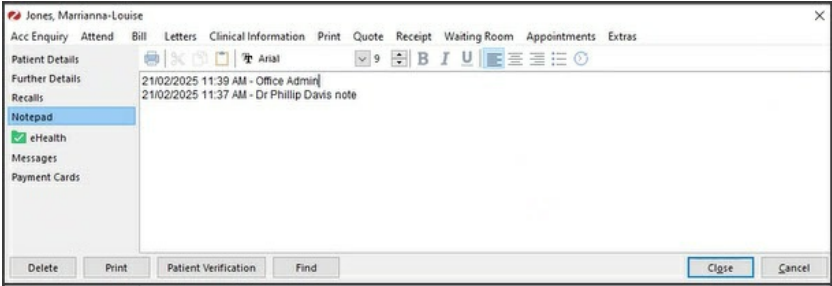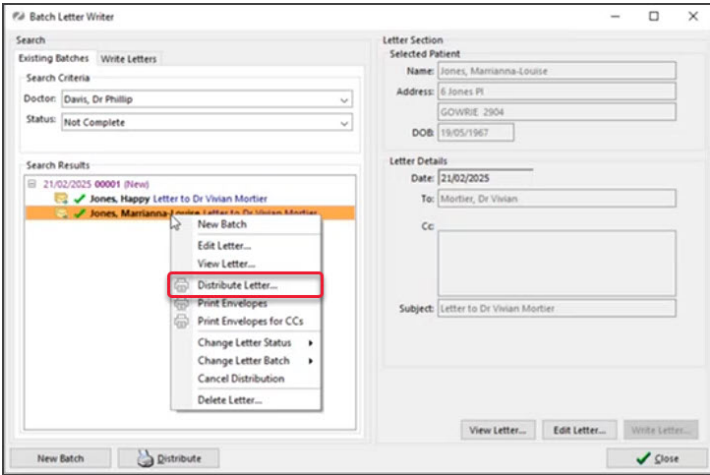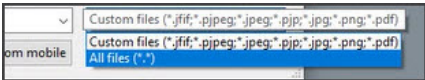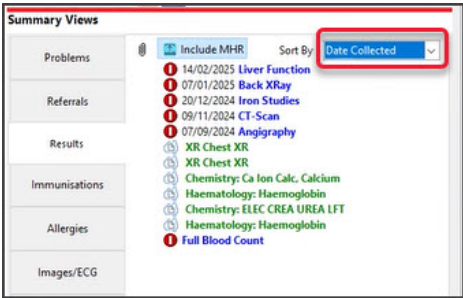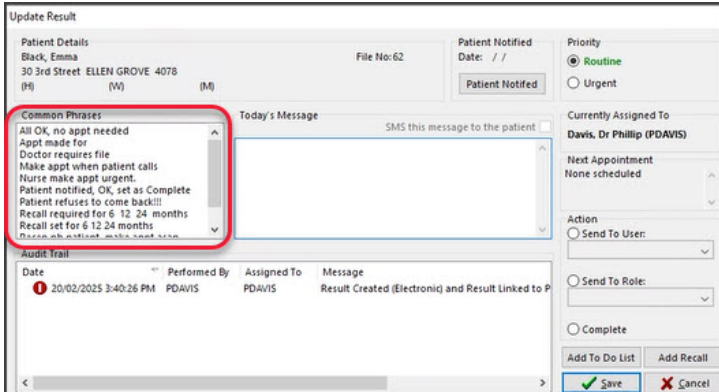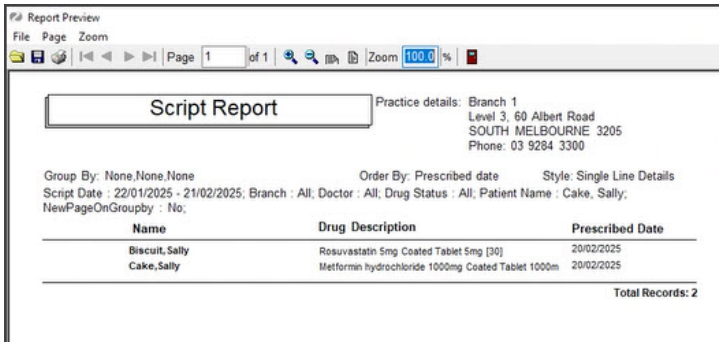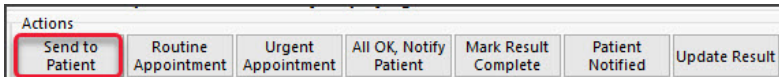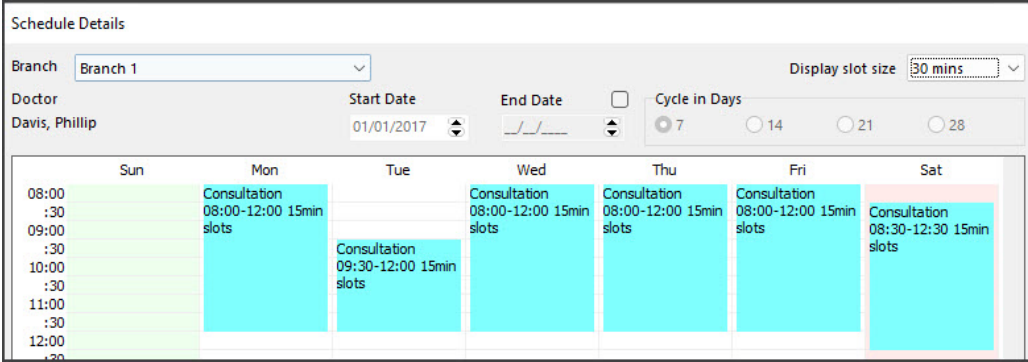
Enhancements

OLA		**Practices can set the order of doctors in OLA.** The order in which doctors appear in OLA can be modified in Branches > Online Appointment Details. If this feature is used, it overrides the current order, which is determined by the left-to-right doctor order in the Appointment book. To learn more, see the OLA setup guide.

Office	ZED-9831	**A patient's next appointment is now shown on their patient record.** Appointments in the past are not shown and will display "No upcoming appointments" if the patient has no future appointments.
Office	ZED-9846	**Unassigned Tasks will no longer show in Task Manager.** Task Manager now displays tasks that have not been assigned to staff when selecting the ALL Assignee option. NOT ASSIGNED has been added to the list of Assignees to enable viewing just unassigned tasks.

Office	ZED-10000	**In Patient details, the Notepad timestamp now has both the date and time** Added time to the timestamp note in patient details, which previously only had the date.
Clinical	ZED-9633	**Secure Send can now be used in Batch Letter Writer for individual letters.** Because a batch is sent at once and there is nowhere to add individual emails, Secure Send is provided as a right-click option for each letter.
Clinical	ZED-9745	**Summary Views now supports more file types.** Image files can now be attached to the **ECG/Images**, **Incoming Documents** and **Results** tabs. The supported file list is now: jfif, pjpeg, jpeg, pjp, jpg png, pdf.
Clinical	ZED-9901	**Summary Views now support the Docx file type.** The docx files can now be attached to **Incoming Documents**, **Documents**, **Results**, and **ECG/Images**.
Clinical	ZED-9808	**'Results' in Summary Views can be sorted by Date Collected.** A new option to sort by 'Date Collected' has been added to the Results tab on the Summary Views. When sorting by this option, the appropriate date is displayed for each result listed.

Clinical	ZED-9872	**Results Inbox 'Common Phrases' now support more characters.** The length Common Phrases used to update a result in the Results Inbox in Clinical Records has been extended to 320 characters.
Clinical	ZED-9893	**The Script Report now shows all drugs for a patient, even if they changed their name.** The Clinical Script Report now filters patients using their unique patient IDs. This update resolves the issue where patients who have changed their names and received medication under different names were not correctly identified.
Clinical	ZED-9930	**Moved the 'Send to Patient button' in the Results Inbox.** The **Send To Patient** button has been moved to the left of the configurable buttons in the Results Inbox. It was previously to the right of the **Show Result Complete**.

		Updated the Schedule Details Graphic display:
Office		1. Removed the Doctor and Resource radio buttons. 2. Changed the Doctor/Resource dropdown to be a label that displays the selected schedule 3. The End Date check box defaults to the current date rather than the scheduled start date.

Fixes

Office	ZED-6353	**Bulk patient Merge issues** The following minor usability issues have been fixed on the Patient Merger - Bulk merge 1. Do not proceed with merge if the user clicks on the cross icon on the confirmation dialog. 2. Do not show an error message when the user cancels printing.
Office	ZED-9770	**3rd party Batch Report - The description overlapped the GST** Long item descriptions no longer obscure the GST Amount in the 3rd Party Batch Report.
Office	ZED-9845	**Appointment Reminders - Automatic Reminder SMS is not listing resources** When sending automatic reminders and confirmations, the Resource name is now displayed if the appointment is with the resource and not a doctor.
Office	ZED-9847	**Quote Not Showing GAP Fee** Fixed an issue with Billing and Quoting where the Gap was not included on the invoice/quotation even though the print gap option was selected.
Office	ZED-9867	**Account Payer Allocation - Unable to view Invoice error " Print Duplicate error"** Third Party Account Enquiry/Allocation screen has been fixed to prevent an error when viewing third party invoices.
Office	ZED-9869	**Merge Patient files - MyMedicare registration Fields Are Not Saved After Merging** When merging patients with My Medicare details, Zedmed now allows the user to select how these are saved in the merged record.
Office	ZED-9891	**Appointment grid "Could not convert variant of type (Null) into type (Integer)" error** Display a more user friendly message when trying to attend and appointment and the appointment has been deleted by another staff member. Message is "The attendance could not be saved, it has been deleted by another member of staff".

Office	ZED-9834	**Assertion failure error for third-party payers** Office now blocks attempts to use Secure Send for Third-Party Account Payers, preventing errors that previously occurred when this unsupported feature was incorrectly available.
Office	ZED-9947	**Unable to print the Referral Doctor label when using the internal Mail Merge template, getting a Print Referral Doctor Label Error** Fixed the issue where an error is reported when there are no referrals relating to the Referral Doctor, using the internal mail merge templates.
Office	ZED-9966	**Next Available Search function is not updated after clearing a schedule conflict** We have resolved an issue in Zedmed Office where appointment slots were being lost due to scheduling conflicts in doctor schedules.
Office	ZED-10009	**Update to Waiting Room auto-refresh frequency branch option** Values entered that are 15 or less will now be a refresh in minutes time. Values above 15 will be a refresh time in seconds. The label will automatically change from "(seconds)" to "(minutes)". Label caption at top left of waiting room window will also change.
Office	ZED-10028	**Cannot send ZedSMS from new branch - Error - 103: Invalid Config Values** When creating a new branch, Zedmed will now correctly save the SMS service provider settings. Previously, users could not send SMS messages from newly created branches.
Office	ZED-10071	**Remove the Tip of the Day Editor menu option in Office** The Tip of the Day feature is no longer supported and has been removed from Office.
Clinical	ZED-8763	**To-Do List freeze when open patient file from result inbox** Fixed the issue when clicking Action Performed on a To Do List item for a patient opened from the Results Inbox, Clinical appears to hang.
Clinical	ZED-9629	**Results Inbox Access Violation when using arrow keys to navigate from a result that contains an image** Fixed an error that can occur when using the keyboard to scroll through results in the results inbox.
Clinical	ZED-9676	**AV error when opening the results inbox after importing results** Fixed an error that can occur when importing results with a patient record open then opening the results inbox.
Clinical	ZED-9732	**Rename option on Pathology/Radiology referrals does not work** Removed non-functional rename option from the right click menu of pathology and radiology referrals in the Encounter History view.
Clinical	ZED-9733	**AV error when deleting a referral using the contextual menu in History View** Disabled non-functional delete option in right click menu for referrals shown in the encounter history. Use the summary view section to manage these documents.

Clinical	ZED-9767	**Clinical encounter - Duplicate addendum notes** Fix issue that was causing addendums to clinical notes to appear duplicated if a second addendum was added.
Clinical	ZED-9768	**Access Violation when viewing/opening images from history view.** Clinical no longer throws an error when right clicking on an image in the encounter note.
Clinical	ZED-9769	**Referral Templates via Encounter - referral module the global template appears as default instead of the My Option default template.** The Clinical Referrals dialog has been fixed to ensure we retain the correct template selections.
Clinical	ZED-9771	**Referrals made through HealthLink Smartforms still appear in the list of incomplete referrals even after they have been marked as closed.** The Outstanding and Requested referral reports in Clinical have been updated to work with HealthLink referrals.
Clinical	ZED-9804	**Update Pregnancy Calculator to current year and beyond.** The pregnancy calculator has been updated to allow start dates in the range of 2023 to 2043.
Clinical	ZED-9815	**Error -- No Measurement Type exists for measurement SPO2.** Fixed error "No Measurement Type exists for measurement SPO2" that occurs when trying to use the SPO2 measurement in clinical observations for some users.
Clinical	ZED-9816	**Issue with Distributing Letter from Summary View.** Clinical letter writer has been fixed where selecting the distribute button would not show the Distribution screen unless the letter had been modified first.
Clinical	ZED-9868	**Range Check Error - Result Inbox.** Fixed issue that would cause a range check error to be displayed when viewing some results and selecting the Enhanced View tab.
Clinical	ZED-9892	**Billing Wizard - Billing details The "Send Medicare Bulk Billing Consent" button in the billing wizard is covering up text in the payer details.** The Medicare Bulk Billing Consent button on the Clinical billing wizard have been repositioned to ensure that the patient's fund details are not cut off.
Clinical	ZED-9912	**Clinical Results Inbox filters - on Document or Result does not work after a refresh.** The Type filter in Results Inbox was not taking effect on a Refresh. This issue has been resolved.
Clinical	ZED-9931	**Printing in progress error.** Fixed an issue with printing results, where clicking the print button too many times results in an error.

Clinical	ZED-9968	**Referral letter writer screen - Printer in Progress error which leads to an AV.** The Clinical letter writer will now handle accidental invocations of the printer when it is already busy printing. Previously, this would trigger an error message.
Clinical	ZED-9977	**Access Violation when printing two copies of a referral letter.** Clinical Letter Writer has been enhanced to prevent an error when a user closes the window while it is printing two copies of the letter.
Clinical	ZED-9993	**Creating a new problem using the same code as an existing or resolved problem incorrectly updates the existing record.** It is now possible to create new patient problem(s) for a problem code that has already been created.
OLA	ZED-10044	*Released in Zedmed v37.8.3 pilot* **Resolved performance issues related to the Next Available Appointment query** • Added a configuration to allow the Next available appointment slot request to cache the next available appointment information. This speeds up the response time. • Added a configuration to modify the number of days OLA will look forward for next available appointments. This configuration is managed by Zedmed support and cannot be done in the Zedmed UI.

See all **Zedmed v37 release notes**

See all **Zedmed v36 release notes**