Telehealth Cloud + Copy URL

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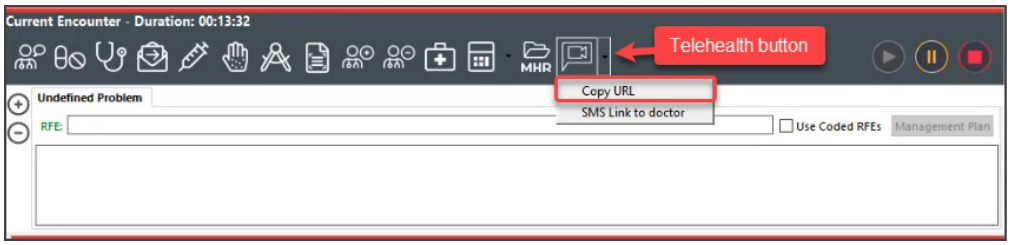
This process is the same as a normal Zedmed encounter, except you open a live video connection in your web browser by **copying a URL** from the Current Encounter menu's Telehealth button. It also shows the **SMS Link to doctor** option.

1. Monitor the **Waiting Room**.

   Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap **Join**.
2. Select the patient and select **Admit.**

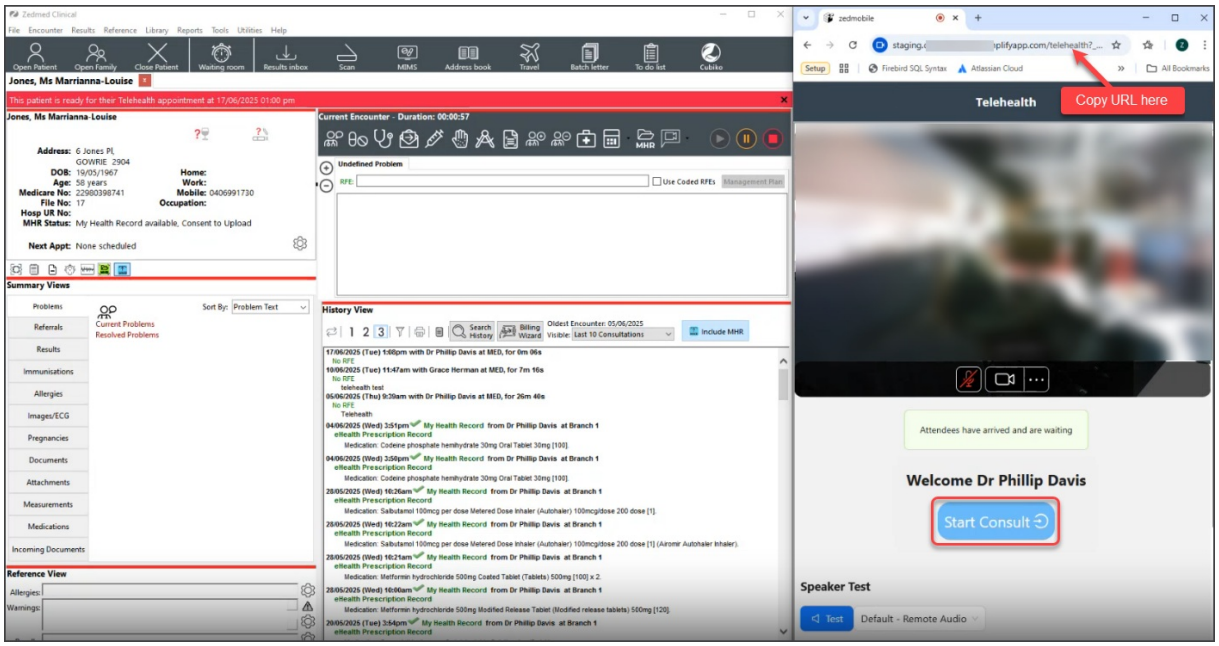
   The patient's record will open and the Current Encounter menu will include the Telehealth button.
3. Select the Telehealth button and **Copy URL**.



4. Open your desktop browser and paste the URL into the address bar, and press **Enter**.

   You can resize the browser next to Zedmed (and collapse the left panels) or have it on a separate monitor.

   The first time Telehealth is used on a new device or browser, you will be prompted to allow access to the camera and the microphone. Select **Allow** for this message. If you select Deny, follow the What if I selected Deny instructions.



5. Select **Start Consult.**