Telehealth + Copy URL

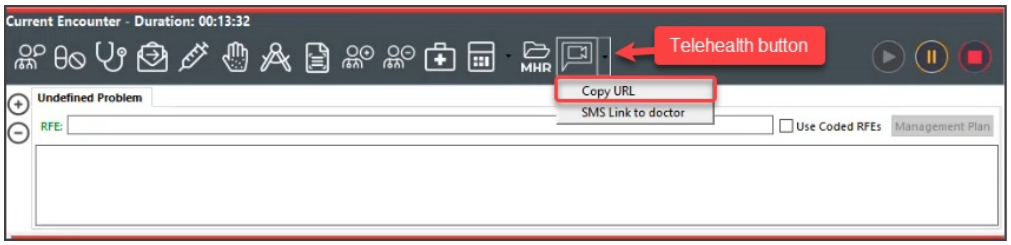
Version: 2 | Last Modified on 12/10/2026 7:31 am AEDT

This process is the same as a normal Zedmed encounter, except you open a live video connection in your web browser by **copying a URL** from the Current Encounter menu's Telehealth button. It also shows the **SMS Link to doctor** option.

1. Monitor the **Waiting Room**.

   Patients automatically attend to the Waiting Room when they open Telehealth on their phone and tap **Join**.
2. Select the patient and select **Admit.**

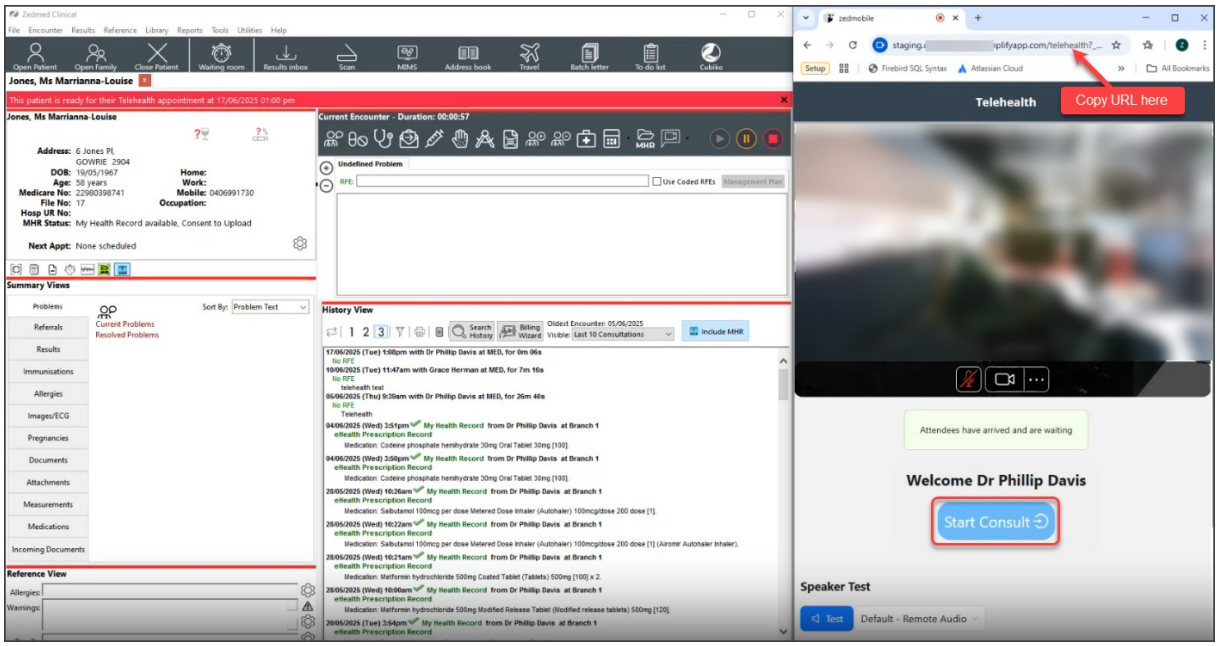
   The patient's record will open, and the Current Encounter menu will include the Telehealth button.
3. Select the Telehealth button and **Copy URL**.



4. Open your desktop browser and paste the URL into the address bar, and press **Enter**.

   You can resize the browser next to Zedmed (and collapse the left panels) or use a separate monitor.

   The first time you use Telehealth on a new device or browser, you will be prompted to allow access to the camera and microphone. Select **Allow** for this message. If you select Deny, follow the What if I selected Deny instructions.



5. Select **Start Consult.**