Integrating incentive items

Version: 1 | Last Modified on 12/10/2026 7:33 am AEDT

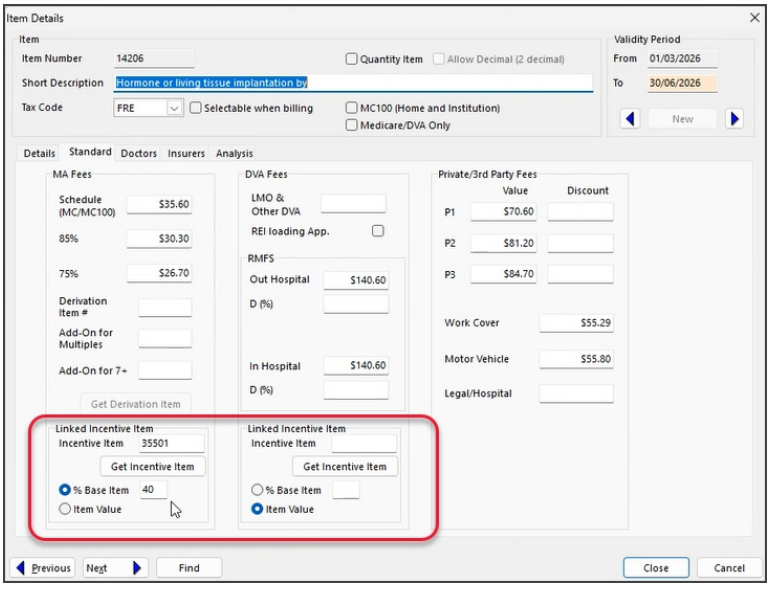
Practices using Zedmed v39.6 and later can directly link incentive items to Medicare and DVA items, and configure incentive items to auto-add when billing.

Add linked incentive items in Item Details

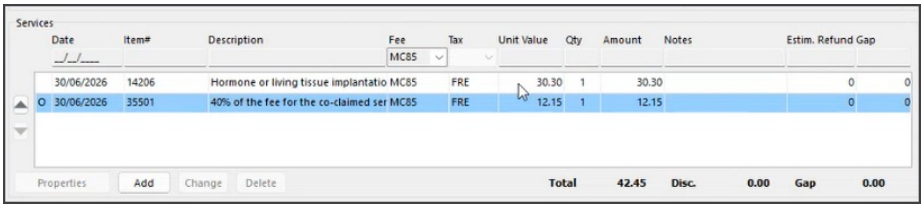
You can link incentive items directly to an item for Medicare and DVA. When billing an item with a linked incentive, a pop-up appears asking whether to add the incentive to the invoice (unless the Auto-add Medicare incentive items feature is enabled).

To link an incentive item:

1. Select **Management > Practice setup.**
2. **Items > Item details.**
3. Enter the incentive item to be linked.
4. Set the incentive item's value to be:
    - **% of Base Item -** the incentive item will be billed at 40% of the item's value.
    - **Item value** - the incentive item will be billed at the item's value.



In this example, the incentive item is set to 40% of the item's value.



Auto-add Medicare incentive items

Bulk-billed incentive items can be added automatically when billing, rather than showing a dialogue to manually add them to the invoice.

To use auto-add

1. During billing, when you add an item and **select Bulk Bill, DVA or Suppress.**
2. This automatically adds the incentive item to the invoice service list.
3. Then select Bulk Bill, DVA or Suppress again to submit.

To configure auto-add:

1. Go to **Branches >** Options.
2. Select **Auto include Bulk Billing incentives.**
3. Restart **Office.**

   The Modified Monash Model drop-down shows the Zone and the tooltip on the selected zone shows the related incentive items.

